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**THE ACCEPTANCE LEVEL OF USING e – CONSTRUCTION BY  
THE IBS BUILDING CONTRACTOR IN JOHOR**

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## ABSTRACT

Globalization of construction business provides opportunities by opening up new markets. The construction industry needs to accelerate the migration of the industry into a knowledge industry founded on Information Technology (IT). They must shift towards the implementation of IT in the construction. In recent years, the construction industry in Malaysia seems to be using IT as much as other industry. The Construction Industry Development Board (CIDB), the national body has also put in effort to to allow maximum and effective means of interaction among the construction industry players especially IBS Contractor. The adaptation of IT in construction will gives a lot of benefits and the IBS Contractor together with other construction players must give their fully support to ensure they can reach the virtue offered for a new strategies together with a global effort in the construction industry using the IT platform. This academic project aims discussed on several issue regarding to overall view or perception of the acceptance level of e – Construction by the IBS building contractor in Johor. Saving time, cost reduction, more benefits, more practical and easy to access to the contractor are the factors that push the IBS contractor to implement e – Construction. To achieve this, the research has analyzed the main contributors which is IBS contractor to perceive their preview regarding the issue.

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## Table Of Content

|                              |     |
|------------------------------|-----|
| <b>ABSTRACT</b> .....        | i   |
| <b>ACKNOWLEDGEMENT</b> ..... | ii  |
| <b>CONTENT</b> .....         | iii |
| <b>LIST OF TABLE</b> .....   | vi  |
| <b>LIST OF FIGURE</b> .....  | vii |

### CHAPTER 1 – INTRODUCTION

|                               |   |
|-------------------------------|---|
| 1.1 General Overview.....     | 1 |
| 1.2 Problem Statement.....    | 3 |
| 1.3 Objective Of Study.....   | 4 |
| 1.4 Scope Of Study.....       | 5 |
| 1.5 Methodology Of Study..... | 6 |

### CHAPTER 2 – INFORMATION TECHNOLOGY (IT) IN CONSTRUCTION

|  |    |
|--|----|
| 2.1 Introduction.....  | 9  |
| 2.2 The Emerge Of Information Technology In Malaysian Construction Industry...           | 12 |
| 2.3 Local Area Network (LAN).....  | 15 |
| 2.3.1 The Wired LAN.....   | 17 |
| 2.3.2 The Wireless LAN.....  | 18 |
| 2.4 Wide Area Network (WAN).....   | 21 |
| 2.4.1 Point To Point Links.....  | 22 |
| 2.4.2 Circuit Switching.....   | 23 |
| 2.4.3 Packet Switching.....  | 25 |
| 2.4.4 WAN Virtue Circuit.....  | 25 |
| 2.4.5 WAN Dial Up Service.....   | 27 |
| 2.5 The Implementation Of “IT” In Malaysian Construction Industry.....                   | 28 |
| 2.6 Main Team Players Towards “IT” In Construction.....                                  | 33 |
| 2.6.1 Construction Industry Development Board (CIDB).....                                | 34 |
| 2.6.2 Malaysia Institute Of Micro Electronic System (MIMOS).....                         | 35 |
| 2.6.3 Standard And Industrial Research Institute Malaysia (SIRIM).....                   | 36 |
| 2.6.4 Ministry Of Housing And Local Government .....                                     | 37 |
| 2.6.5 Department Of Standard Malaysia (DSM).....   | 38 |
| 2.6.6 Multimedia Development Corporation (MDC).....                                      | 39 |
| 2.6.7 Malaysia Administration Modernization And<br>Management Planning Unit (MAMPU)..... | 40 |
| 2.7 Factors Influencing The Used Of IT.....  | 42 |
| 2.7.1 The Attraction Of e – Construction : Practical Benefits.....                       | 43 |
| 2.7.2 The Development Of e – Construction.....   | 45 |

## **CHAPTER ONE**

### **INTRODUCTION**

#### **1.1 General Overview**

Every construction industry either in Malaysia or other countries faced a lot of problems and challenges. However, in Malaysia, these difficulties and challenges present alongside a general situation of socio-economic stress, chronic resource shortages, institutional weaknesses and a general inability to deal with the key issues. There is also evidence to prove that the problems have become greater in extent and severity in recent years.

In recent years, the construction industry in Malaysia seems to be using the Information Technology (IT) system as much as other industry. Malaysia was connected to the information technology as well as Internet in 1990 when the Internet Service Provider (ISP) JARING was launched. In line with the National IT Agenda,