

UNIVERSITI TEKNOLOGI MARA  
FAKULTI PENGURUSAN PERNIAGAAN



CUSTOMER SATISFACTION TOWARDS BANQUET  
RESTAURANT:  
THIAN COURT CROWN SQUARE,  
KUCHING, SARAWAK

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JANUARY 2018

DECLARATION OF ORIGINAL WORK




BACHELOR OF BUSINESS ADMINISTRATION  
(HONOURS) (MARKETING)  
FACULTY OF BUSINESS MANAGEMENT  
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KOTA SAMARAHAN CAMPUS

I, ANNIE NOORLY ANAK JIKA (I/C Number:830902-13-5186)

Hereby, declare that:

This study has not previously accepted in substance for any degree, locally or overseas, and is not being currently submitted for this degree or any other degrees. This project paper is the result of my independent work and investigation, except where otherwise stated.

All verbatim extracts have been distinguished by quotation in marks and sources of my information have been specifically acknowledged.

Signature:  Date: 15/1/2018

## LETTER OF SUBMISSION

Date of submission: January 2018

The Programme Coordinator,

Bachelor of Business Administration (Hons) (Marketing)

Faculty of Business Management

Universiti Teknologi MARA

94300 Kota Samarahan

Sarawak

15 January 2018

Dear Sir,

### SUBMISSION OF PROJECT PAPER

Attached is the project paper titled “CUSTOMERS SATISFACTION TOWARDS BANQUET RESTAURANT: THIAN COURT CROWN SQUARE, KUCHING, SARAWAK.” to fulfill the requirement as needed by the Faculty of Business Management, MARA University of Technology.

Thank you.

Yours sincerely



ANNIE NOORLY ANAK JIKA

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Bachelor of Business Administration (Hons) (Marketing)

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Thank you.

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