# UNIVERSITI TEKNOLOGI MARA

# COMPUTERIZED ACCOUNTING INFORMATION SYSTEM, MAQASHID SHARIA AND SUSTAINABLE PERFORMANCE IN INDONESIA ISLAMIC MICROFINANCE: AN APPLICATION OF TASK TECHNOLOGY FIT

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Thesis submitted in fulfilment of the requirements for the degree of **Doctor of Philosophy**(Islamic Finance & Muamalat)

**Accounting Research Institute (ARI)** 

January 2024

### **ABSTRACT**

Drawing on two theoretical lenses (Task Technology Fit and Magashid Sharia theories), this study determined the extent to which accounting information system characteristics (information quality, system quality, and service quality) and task characteristics (task variability and analyzability) affects task technology fit (TTF). Besides, this study also examined the nature of relationship task technology fit (TTF) toward perceived usefulness, Magashid Sharia implementation, and Sustainable Performance in Islamic Microfinance. Magashid Sharia Implementation was assessed through five aspects: hifdzul diin (religious protection), hifdzul nafs (soul protection), hifdzul agl (intellectual protection), hifdzul nasl (generational protections), and hifdzul maal (wealth protection). Sustainable performance was measured by four dimensions: sustainable performance related to business, social, environmental, and Sharia compliance. An integrated theoretical model of Task Technology Fit (TTF), Magashid Sharia Implementation and sustainable performance were introduced as the E-Islamic Sustainable Performance: An Application of Task Technology Fit. The measurements were modified to provide a comprehensive view from multi-dimensional disciplines: technology, accounting, Islamic value, and sustainability. The primary data collected by distributing questionnaire from 190 decision-makers to measure TTF in the context of AIS user in Indonesian Islamic Microfinance Institutions accredited by the Indonesian Association of Islamic Microfinance (Perhimpunan Baitul Maal wat Tamwil Indonesia/PBMTI). After analyzing through Structural Equation Modeling-Analysis of Moment Structure (SEM-AMOS), this study has some findings: (1) The system quality of the computerized accounting information system and task analyzability have a significant effect on Task Technology Fit (TTF), (2) Task Technology Fit (TTF) has positive relationship with perceived usefulness and sustainable performance, (3) Magashid Sharia implementation mediates the relationship between Task Technology Fit (TTF) and Sustainable Performance. Furthermore, this study contributes to the development of TTF and Maqashid Sharia theory in optimizing integrated technological capabilities, accounting information systems, and task characteristics towards Islamic Sustainable Performance. In addition, this study also encourages several strategic initiatives to realize the Indonesian goal as the World's Islamic Finance Center of Excellence (CoE) by 2024 through sustainability performance of Islamic microfinance. The prominent contribution of this research is the importance of Magashid Sharia implementation as a reference of technology (Computerized Accounting Information Systems and Core Micro Banking System) in Islamic Microfinance. Finally, this study will add references in the Islamic Accounting and Finance field, specifically for implementing E-Islamic Sustainable Performance in Indonesia's Islamic Finance.

### **ACKNOWLEDGEMENT**

Alhamdulillah, all thanks to Allah SWT for the strength and opportunity in my PhD study and for bless of this long and challenging journey. My gratitude and appreciations go to my wonderful supervisor, Dr. Intan Salwani Mohamed and my kind co-supervisor, Dr. Dalila Daud, for all continuous support, directions, comments, and countless of useful ideas for my writing of PhD thesis and the sharing of their immense and invaluable knowledge. They always gave me encouragement whenever I had obstacles in conducting my research and provided motivation to complete this thesis.

I would also like to extend my gratitude to my support system in the ARI-UiTM officer and my colleagues at PhD class GOT 4 ARI, and in the Economic Faculty of UNISSULA for their valuable support to complete my thesis smoothly. This acknowledgment will not be complete without expressing my gratitude for the lovely support from my family members. I am grateful to my lovely husband, Dr. M Arif Rida, MMR and my dearest daughter, Assyifa Zahra Arifa, for the continuous support right from the first time I started my PhD journey until finish. When I do not feel like working on my thesis, it was my husband and daughter who pushed and drove me to keep on the track; they always cheer me up, telling me that I can and must finish my PhD journey. My husband always ensures my comfort while I am writing my thesis. I am forever grateful to my dearest parents (Haji Moeryanto and ), my father and mother-in-law (the late Haji Svafei and Hajjah Moentarijah), my siblings (Endah Merawati, SE, Agung Jati Prabowo, SE, MM, Mukti Wibowo, SE), and my brother in laws (Sigit Utama Putra, ST, Muhammad Edi, SH, J. Budiman, MSc, Ak, dr. Renny, Zulfi, SPsi.), their unconditional love is what I needed to overcome all the challenges in this journey. I hope the completion of my PhD would make them proud. I feel blessed and thankful because Allah sent me these kind-hearted people into my life; people who help me through thick and thin in completing my PhD journey. I sincerely pray to Allah that these people will be rewarded and gifted for their kindness and willingness in accompanying me until I finish my thesis.

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# **CHAPTER 1**

### INTRODUCTION

### 1.1 Introduction

Indonesia as a country with the largest Muslim population in the world has a great potential to become the center for economic development and Islamic finance in the world by 2024. This government target is supported by a huge number of Muslim consumers which is 87% of the 270 million Indonesian population with productive age of around 91 million people. This demographic capital opens a more sustainable development of Islamic economic and makes Islamic Microfinance sector to be an important and excellent aspect of Islamic economic development in Indonesia. The progressive development of Islamic Microfinance in Indonesia is inseparable from the large portion of the society with 40% from the middle class, 20% from the lower class, and more or less 10% from the poor. Thus, it is necessary to develop the society's economy which is suitable for majority of the people i.e., through Small and Medium Enterprise Cooperatives (*Baitul mal Wattamwil*) and optimization of Islamic social funds. This strategy makes BMT more relevant and highly accepted by Indonesian societies (KNEKS, 2019).

BMT is a cooperative legal entity that is subject to Law No. 25 of 1992 about Cooperatives. BMT is Saving and Loan Cooperatives and Islamic Financing (Koperasi Simpan Pinjam dan Pembiayaan Syariah/KSPPS) based on Minister of Cooperatives and Micro, Small, and Medium Enterprises Regulation No. 91. KSPPS is a cooperative whose business activity consists of saving, loan, and fund based on Islamic principles, including *Zakat* (annual obligatory payment under Islamic law), *Infaq* (spending for public welfare), *Sadaqah* (alms), and *Waqf* (endowment for religious cause) (Article 1 paragraph (2) Ministerial Regulation No. 16/2015). Based on the regulation, it was regulated that KSPPS, when conducting the activity, should obtain a business permit and be monitored by the Ministry of Cooperatives and Small Medium Enterprises or the Department in charge of cooperatives in the province or regency/municipality. Based on its level, KSPPS has working areas from regency/municipality, provincial, and national, including representatives abroad (KNEKS, 2018).