EVALUATING THE FACTORS INFLUENCING THE EMPLOYMENT OF FRESH GRADUATES IN MALAYSIA USING DEMATEL AND TOPSIS METHOD

WARDAH SAKINAH BINTI MOHD HARIS

Thesis submitted in fulfilment of the requirement for the degree of Bachelor of Science (Hons.) Mathematical Modelling and Analytics

College of Computing, Informatics and Mathematics Universiti Teknologi MARA

July 2024

ABSTRACT

This research focuses on evaluating the significant factors influencing the employment of fresh graduates in Malaysia and ranking the in-demand fields of study. This research aims to identify the factors that may influence the employment of fresh graduates. Additionally, the research aims to evaluate the significant factors that may influence the employment of fresh graduates by using the DEMATEL method and to rank the indemand fields of study by using the TOPSIS method. From the research done, the significant factors have been evaluated and the most important factor obtained is technical skills. The fields of study had also been ranked based on the demands of the industries in Malaysia. The field that has been ranked first based on the result obtained is the field of Engineering, Manufacturing and Construction. The findings of this study have provided valuable insights in terms of the significant factors and the ranks of the study fields. This study may enhance the employability of future fresh graduates of Malaysia.

ACKNOWLEDGEMENT

First and foremost, I would like to extend my sincere gratitude to my supervisor, Madam Rohayati Binti Mat Ripin who helped me by giving recommendations, guidance, and advice in the process of completing this final year project. Additionally, my heartfelt gratitude goes to the experts who generously made the time to respond to the questionnaire for this project. Furthermore, not to forget my family and friends who have provided me unwavering encouragement and support in many ways in completing this project and I am truly grateful for them being there for me.

TABLE OF CONTENTS

Page

DECLA	ARATION BY THE SUPERVISOR	i
DECLA	ARATION BY THE CANDIDATE	ii
ABSTR	RACT	iii
ACKN	OWLEDGEMENT	iv
TABLE	E OF CONTENTS	V
LIST O	DF TABLES	viii
LIST O	DF FIGURES	ix
INTRO	DUCTION OF RESEARCH	1
1.1	Introduction	1
1.2	Background of Study	1
1.3	Problem Statement	3
1.4	Objectives of the Research	4
1.5	Significance of the Project	4
1.6	Scope of the Project	5
1.7	Project Benefits	8
1.8	Definition of Terms and Concepts	9
1.9	Organization of Report	10
LITERATURE REVIEW		11
2.1	Introduction	11

2.2	Literature Review	11
2.2.	1 Factors of Employment	12
2.2.	2 Fields of Study	13
2.2.	3 Decision-Making Trial and Evaluation Laboratory (DEMATEL)	13
2.2.	4 Technique for Order of Preference by Similarity to Ideal Solution	
(TC	PPSIS)	16
2.3	Conclusion	18
METHO	DOLOGY	19
3.1	Introduction	19
3.2	Research Steps	19
3.3	Conclusion	23
IMPLEMENTATION		24
4.1	Introduction	24
4.2	Implementation	24
4.2.	1 Evaluating the Factors Influencing the Employment of Fresh Gradua	ites
Usi	ng Decision-Making Trial and Evaluation Laboratory (DEMATEL) Meth	od25
4.2.	2 Ranking the Field of Study Using Technique for Order of Preference	by
Sim	ilarity to Ideal Solution (TOPSIS) Method	32
4.3	Conclusion	39
RESUL	ΓS AND DISCUSSION	40
5.1	Introduction	40
5.2	Results and Analysis	40

vi