

UNIVERSITI TEKNOLOGI MARA

**AN ASSESSMENT ON LEVEL OF
KNOWLEDGE, ATTITUDE AND
PRACTICES (KAP) OF HOTEL
MANAGEMENT STUDENTS
TOWARDS OCCUPATIONAL SAFETY
AND HEALTH**

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Thesis submitted in fulfillment of the
requirements for the degree of
Master of Education

Faculty of Education

July 2024

ABSTRACT

There are many trainings related to safety and health conducted with regards to minimize the numbers of accidents but not focusing on Hotel Management students. This thesis aims on assessment on level of knowledge, attitude, and practices of Hotel Management students towards Occupational Safety and Health (OSH). A structured questionnaire was used and total of 186 Hotel Management students was assessed on knowledge, attitude, and practices. The item from the questionnaire is divided into four section which is emphasizes on the demographic, level of knowledge, attitude, and practices towards OSH. Study found that the level of knowledge of the hotel management students is high, attitude is positive and occupational safety and health practices among Hotel Management students are at good level. The result shown that there is significant correlation between occupational safety and health practice toward occupational safety and health knowledge ($r=0.688$, $p=0.000$) and attitude ($r=0.660$, $p=0.000$). Result also shows that attitudes become the predictor to practices towards occupational safety and health among hotel management students. The implementation of occupational safety and health at higher institutions should be a combination of programs such as seminar, awareness campaign and safety training. This will ensure the level of awareness about safety becomes more effective and comprehensive.

ACKNOWLEDGEMENT

In the name of The Most Merciful,

First, all praises be upon My Lord. The highest gratitude to Allah SWT for giving me His blessings and mercy to embark on my Master for completing this challenging journey successfully.

I want to express my gratitude to my supervisor, Dr. Nurshamshida Binti Shamsudin, for her encouragement and guidance during this dissertation's writing process.

I would like to convey my appreciation to my colleagues and all the hotel management students who took part in the survey by serving as my respondents. They have supported and helped me during this process.

I dedicate this dissertation to Mohd Fikrie bin Mohd Jamal, my beloved husband, for his commitment to supporting and comprehending me during this journey. I want to thank my son Muhamad Ibnu Furqon bin Mohd Fikrie for being a part of this adventure. Thank you for your love and support, too, to my mother, father, and brother. I dedicate this success to each and every one of you.

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CHAPTER 1

INTRODUCTION

1.1 Introduction

This chapter will explain the background of the study, problem statements, research questions, research objectives, the scope, and the limitation of the study and the significance of the study. The dimensions of occupational safety and health were identified by the researcher to provide a scope for the decision making by doing the improvement for the next generation.

1.2 Background of study

1.2.1 Occupational Safety and Health 1994

The Malaysian Parliament officially gazetted the Occupational Safety and Health Act of 1994, which is an important piece of law designed to protect workers' wellbeing by reducing and eliminating workplace hazards. This Act has been wisely applied across a variety of sectors, demonstrating its commitment to ensuring secure work environments. Its broad relevance was anticipated. It is essential to remember that several industries, including the ship and soldier industries, are not covered by this Act. This exclusion may be caused by the unique and specialised nature of the work done in these fields, which may call for specialised safety standards to deal with their problems.

It is important to note that although protecting several industries, the Occupational Safety and Health Act has not yet reached the country's education industry. Because educational institutions serve as places of employment for teachers and other staff, protecting their safety becomes a top priority. The education sector may establish an environment that is favourable to productivity, learning, and general well-being by putting in place a comprehensive framework that takes safety and health concerns into account. While we turn our focus to the current state of the economy, the hospitality and hotel sector stands out as an affecting illustration of a sector dealing with extraordinary difficulties.