

FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES UNIVERSITI TEKNOLOGI MARA

PRACTICAL TRAINING REPORT MIRI RESIDENT OFFICE

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DECLARATION

I hereby declare that the work contained in this practical training report is my own except those which have been duly identified and acknowledged. If i are later found to have committed plagiarism or other forms of academic dishonesty, action can be taken against me under the Academic Regulations of UiTM's.

Signed

Name: Lovelyn Leni anak Edward

ACKNOWEDGEMENT

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CHAPTER 1 : INTRODUCTION TO MIRI RESIDEN OFFICE

1.0 Chapter Review

In this introductory chapter consist of several sections which is in section 1.1 on the Background of Miri Residen Office. Followed by section 1.2 on the Vision and Mission of Miri Residen Office, section 1.3 on the Functions of Miri Residen Office, while in section 1.4 is on the Client Charter, section 1.5 on the Organisation Chart and section 1.6 is the location of Miri Residen Office.

1.1 Background of Miri Residen Office

Miri division is located on the north Sarawak which abutted between Brunei Darulsalam and east Kalimantan Indonesia. Before the year 1941, Sarawak was under the rule of Brunei's Malay Sultanate. Due to the unstabilize politics and the chaos, it leads to the intervene of James Brooke. During the rule of Charles Brooke, he had appointed one Resident in each division to help him to govern the region. In1883, Brunei Sultanate had surrendered the division of Bintulu and Baram to Charles Brooke.

In 1945 up until 1963, state of Sarawak was under the rule of British colony and it was separated into five divisions. The fourth division of Sarawak at that time consist of Miri Division, Baram Division and Bintulu Division. During the year of 1979, Bintulu Division had been upgraded to one new administration.

Currently, Miri has the broadness of 26,777 km² with 307,782 of citizens. Division of Miri was divided into two division which is :

- a. Miri Division (included sub-division of Sibuti and Niah)
- b. Marudi Division (included sub-division of Bakong and Long Lama).

The administration of Miri covered the Residen Office Miri, District Office and Sub-District Office which :

- a. Miri Residen Office govern the entire region in Miri Division which headed by Residen.
- b. Miri District Office which govern the district of Miri and lead by District Officer.
 For sub-district which consists of Sibuti and Niad will be lead by District Officer and Sarawak Administrative Officer.
- c. Marudi District Office which governs the region of Marudi will be lead by District Officer. For sub-district in Marudi which is Bakong and Long Lama will be lead by Sarawak Administrative Officer.

1.2 Vision

To be a leading public sector trough positive collaboration between the agency and a close relationship with the people of Miri.

<u>Mission</u>

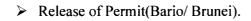
To plan, coordinate and monitor the effective implementation of programs, projects and people-oriented services in order to improve the standard and quality of life.

1.3 Functions of Miri Residen Office

- I. Social
 - Coordination of social activity at Division Level.
 - ➤ Issues/ Social Activity : Research, Report, Paper Work.
 - ➤ Gallery information/ clarification.
 - Permit of Public Fund Raising.
 - Sports Council Secretariat Division.
 - Secretariat of services KM/KK.
 - Secretariat of Feast Day (Birthday of YAP. King/ Birthday of His Excellency/ National Day/ Day of Public Service/ Malidur Rasul/ Quran recitation, etc).
 - > Data of Culture and Socio- economic.
 - > National Service Secretariat Division Level.
 - MAKSAK Miri Divisional Secretary.
 - > Transfer of Shotgun Ownership.

II. Administration

- > Administration and Human Resource Management.
- ➢ Warrant holder.
- Budget Preparation Department.
- Managing the Budget Allocation to the District Office and Sub- District Office.
- Managing Expenses and Payment Supervision of Departmental Financial Allocation and other agencies.
- Control of office financial and expenses.
- Public Finance Affairs and Certification.
- Managing Director of the moneylenders.
- > Managing the Affairs of vehicles; The duties of the Secretariat.
- > Committee/ Activities; Quality Practices; ICT Legislation management.
- > Monitoring the wage of vehicle and indent cards.
- Secretary of Joint Council (MBJ) with Miri Residen Office.
- > Secretary Committee of the Management Integrity.
- Secretariat of Acquisition Board(Federal/State) of Miri.
- > Chairman of the opening of tenders/ quotations Miri.
- > Chairman of the secretariat in the opening events, meetings and so on.
- > As the Steering Commiteeon Quality and Productivity.
- > Coordination of "Amalan 5S" Miri Residen Office.
- ➤ As the Quality Officer MS ISO9110:2000.
- Department webmaster.
- ➢ Native Court.



- > Special Secretariat for non-Muslim Marriage.
- ▶ Magistrate Class 2.

III. Development

Planning Section

- Division Development Plan.
- Planning 9MP Projects.
- > Secretariat of Division Development.
- Secretariat of the Sites Project.
- Secretariat of Special Projects Procurement
- > Secretariat of Longhouse and Village Competition.
- Secretariat for Penan Affairs.
- > Miri Secretariat of RGC and VIDP Project.
- > Secretariat of Tourism Task Force.
- > Secretariat of ICZM-MISPA.
- Secretariat of Prosperous City.
- Secretariat of Resort.
- Secretariat of Rivers and Beaches.
- Secretariat of Reserve Village.
- Secretariat of Reserve Village.
- Secretariat of Totally Protected Area (TPA).
- Secretariat of Permanent forest Reserve.
- Secretariat of CRAB (Border).
- Secretariat of Urban and Regional Studies.

- Secretariat of the EIA/EMP.
- Secretariat of PPRT/ PKR.
- ▶ Management of JKKK.

Monitoring Section

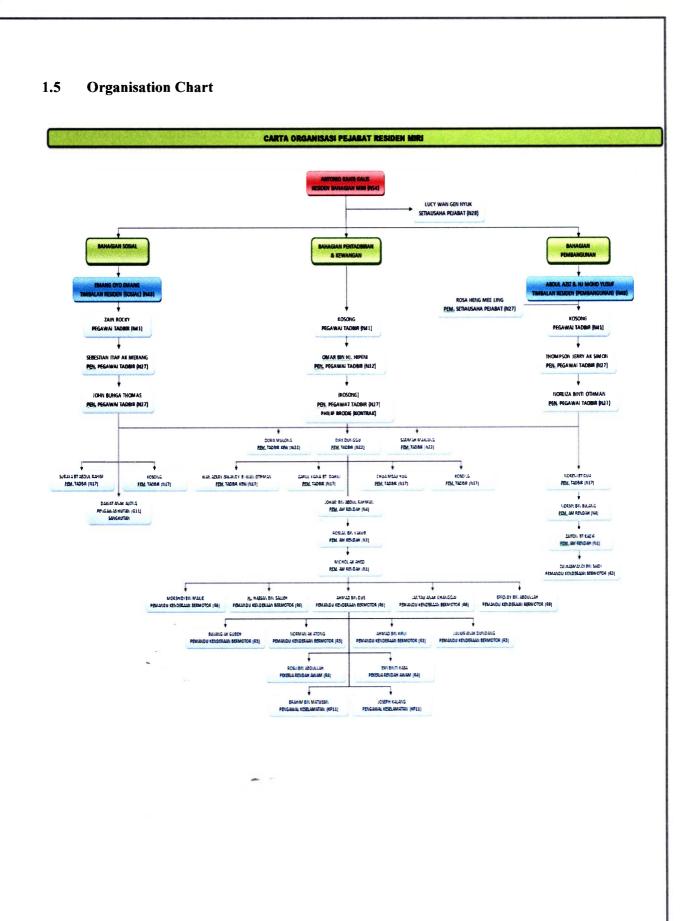
- > Monitor and evaluate on the 9MP Projects.
- Monitor and evaluate on the MRP Projects.
- > Project Performance Report (9MP, MRP and Special Projects).
- Project Completion Report.
- Project Implementation Status Report.
- Secretariat of DDC.
- > Secretariat of PMS and DPMS.
- > Secretariat Committee of Security Division.
- Secretariat Committee of Natural Disasters.
- Land Disputes Secretariat (NCR).
- Secretariat of Division Security.
- > Committee Secretariat of Road Safety.
- > Secretariat of Data and Information Development (Division).
- Squatter Settlement Secretariat.

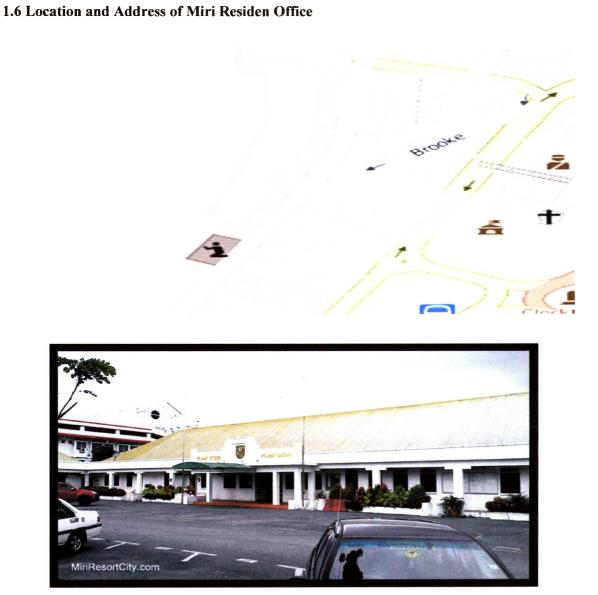
1.4 Client Charter

Miri administration promise the customers transparent, effective and efficient as stated in the client charter as follows :

- We promise to provide quality service, integrity, efficient, trustworthy, fair, professional and friendly at all times.
- Willingness to help and provide an advice to our customers when service is required.
- Application for Transfer of Title Shotgun through probate will be processed within twenty(20) working days.
- Minor Rural Project(MRP) will be implemented according to the specifications set forth in the current financial year.
- Preparation of payment vouchers will be done once the bills are received and completed within five(5) working days.
- Event Management will be implemented according to planning, schedules, program and estimates of expenditure set by the committee.
- Letter of Purchase Order(LPO) and Service Order Air Transport Warrant will be available in 10 minutes.
- Public Charitable Collections License Application will be approved within five(5) working days.
- Special Marriage for non-muslims will be approved within one(1) working day.
- 10) Release of Visit Permit to Bario/ Long San/ Long Lellang/ Long Akah is within 10 minutes.
- 11) Decision of Occupying Home Application/ Government Quarters Housing Authority will be approved within five(5) working days.

- 12) Registration Application, Extract, Amendment and Cancellation of Business Names will be prepared in the following period :
 - a) Registration Five(5) working days
 - b) Extract Three(3) minutes
 - c) Amendment Five(5) working days
 - d) Cancellation Three(3) working days.
- 13) Application of Adoption Certificate will be approved within ten(10) working days.
- 14) Application for the Probate Registry will be approved within twenty(20) working days.
- 15) Release of Buying Shotgun Permit will be approved within five(5) minutes.
- 16) Expenditure in respect of revenue receipts of the public made within five(5) minutes.
- 17) Registration of Bumiputera court cases will be made within one(1) hour.





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CHAPTER 2: SCHEDULE OF PRACTICAL TRAINING

2.0 Chapter Review

This second chapter will cover several aspects. In section 2.1, it will discuss the matter related to the abstract practical trining log book. While in section 2.2, a complete report of all the duties and tasks assigned and has been completed during my practical training period in Miri Resident Office. In this chapter also i eill elaborate more specifically on my duties based on my Practical Training Log Book.

2.1 Abstract of Practical Training Log Book

Generally, my assigned scope of tasks and duties can be simply described as multipletasking. I was assigned to tasks that related to services, administration, meetings, counter service, data processing, outdoor tasks and public relations. My practical training was written based on daily activities and will be reviewed by my host supervisor in each section every Friday.

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2.2 The Schedule

First Week : 20th July – 24th July 2015

20th July 2015

On the first day of my practical training, I registered and reported to Miri Residen Office. I was introduced to all staff members by Miss Sarimah (N27) who are in administration section. She brought me to meet the Residen, Anthonio Kahti Galis and Deputy Residen of Social, Emang Oyo Emang (N48). During my meeting with Deputy Residen of Social, he asked me what I learned in UiTM to let him know what scope of tasks is actually related to my course. After that, Miss Sarimah brought me to each department which is social, development and administration so that I know more what department is in Miri Residen Office. Then, I was told by Miss Sarimah for my first 3 weeks, I will assign to department of Development. On my first day at department, I have been asked by my host supervisor who is Mr. David Upe (N41) to read on the project's tender that are still ongoing. The project was "Agropolitan di Sarawak". Besides, I was given a meeting minute dated 3rd July 2015 so that I can make a preparation for meeting on the next day.

21st July 2015

On the second day of my practical training, I attended a meeting regarding the "*Persediaan Pelaksanaan Pembinaan Jambatan di Long Lama, Miri*". During the meeting, I was assigned by my host supervisor to take attendance. I have to make sure each of them signed the attendance list. After the meeting ended, I have to clean up the meeting room. On that day also, I followed my colleagues to Hari Raya Aildilfitri open house who was one of the staff at Miri Residen Office.

22nd July 2015

In the morning, I have assigned to make a photocopy on the certificates that needed by host supervisor. During lunch hour, we went to our colleague house for Hari Raya Aidilfitri open house.

23rd July 2015

In the morning, I was assigned by Madam Theressa to make a phone call to all agencies that involves in the "*Mesyuarat Jawatankuasa Kecil*" regarding on the launching of new "*Majlis Kecil, Bario*" to let them know about the launching and who will participate on their behalf. Then, I called the Immigration at Bario to make reservation on the meeting room for upcoming meeting. In the afternoon, Mr. David assigned me to make a powerpoint on the list of all projects in Bario. Besides, I also made a list of agencies in Bario along with the contact person using Microsoft Words.

24th July 2015

On this day, Miss Norliza asked me to learnt on how to make a memorandum. I make a memorandum to Marudi District Office and after drafting it pass it to Miss Norliza for checking.

Reflection : First Week

During my first week of practical training, I learnt on how to have a better communication with the senior staffs. By this, I have to include on the subject that I have

learnt before which is organizational behaviour. For the first week also I also learnt on how to catch up with all the staffs. I have to be brave to ask something that I do not know to avoid any mistakes occur.

Second Week : 27th July 2015 – 31st July 2015

27th July 2015

In the morning, I was assigned to facsimile the minute meeting related to "Majlis Pelancaran Jambatan Long Lama Bil.30/2015" to anyone who present during the last meeting.

28th July 2015

Unlike the others day, today I have nothing to do.

29th July 2015

Today, my duties more towards the filing system. After the incoming letters was put into database, I have the duty to placed the letters into a file regarding to the letters matter. After I do the filing system, I made a photocopy on the form C1-C9 for 10 copies each for "Sarawak Hornbill Tourism Awards 2015" by Ministry of Tourism Sarawak and Sarawak Tourism Federation. Besides, I also wrote a letter to YB Anyie Ngau and YB Denis Ngauti beseeched for help regarding the "Sumbangan untuk Jawatankuasa Tetap Aktiviti Islam Bahagian Miri(JATAIM)".

31st July 2015

My day started with the written of letter head. Miss Norliza assigned me to write the letter head to Secretary of Miri City Council on matter of "Permohonan Untuk Menukar Projek Di Bawah RTP Bagi Kawasan N65 Senadin". Then, I also wrote an invitation letter to the aagencies that involved in the "Showcase Usahawan Bumiputera Sarawak".

Reflection : Second Week

For the second week, the most tasks I was doing are learnt on how to write an official letters. By this, I realized that the skill of writing is important as it is used in everyday at workplace. Every employee should have the skills to let the task run smoothly regarding on what is needed by the organization. Having said that my second week I was assigned to do office administration.

Third Week : 3rd July 2015 - 7th August 2015

3rd August 2015

My day begun with making phone calls to the hotels in Miri. The purpose of these calls is to inform them to come to Miri Residen Office and collect "Borang Penyertaan Sarawak Hornbill Tourism Awards (SHTA) 2013/2014". I have made a phone to eighteen hotels altogether in Miri. After that, Mr. David calls me and the other staffs to make an informal meeting. In that meeting I was assigned by Mr. David to make a slide presentation on matters related to "Data Bahagian Miri" which concists of Miri Division, Miri District,

Subis District, Marudi District, Beluru District and Telang Usan District. Above all the district mentioned, I have to find its sub-district, the acres, population and the administration centre. Besides, I also assigned to state all the "*Yang Behormat*" in Parliament and State Constituencies.

4th August 2015

Related to my previous task, I still continued on my yesterday's task. As for today, I will state all the government agencies in the district and sub-district. These government agencies will separate into state agencies, federal government agencies, local authority and government regulatory agency. Apart from the total of government agencies, I also have to find the total of educational facilities.

5th August 2015

As for today, I still have to continue on my task that given by Mr. David. But during that day also, Mr. Dalhan from Audit Department came searching for a file for the year 201 and 2013. Mr. David asked me to assist Mr. Dalhan because we have to find the file on that day. Then, I brought all the file out of shelf and arrange it accordingly to year.

6th August 2015

Finishing all the tasks given by Mr. David before giving it to him. I finalized all the tasks and combine all the data collected in the past two days.

Mdm. Rosa asked me to help her to fax a letter to inform the involved agencies or individual regardless the "Menaiktaraf Jalan Tudan".

Reflection: Third week

As for this week, from the tasks given by my host supervisor I have been put more into the administration task. I also have learnt how to communicate with outsider regarding the related work. In the same time, it also boost up my communication skills and also my confident level.

Fourth Week : 10th August 2015 - 14th August 2015

10th August 2015

Today, I have been transferred to Social Department for 3 consecutive weeks. My very first task at this section is being assigned to the counter service. I have to deal with the public as they are still do not know the function of Miri Residen Office and always misunderstood the functions between Residen Office and District Office. Besides, I have to make a phone call to listed secondary school regarding on the "Jemputan Ke Program Wacana Bestari- Isu Kehamilan Remaja Bahagian Miri". I have to double check whether they receive or not the letter.

11th August 2015

As for today, i have been asked by Miss Sarimah to help the other staff to count on the remaining leave for each staff. After counted it, we key it in a system and after that I learnt on how to key in the incoming mails into ProActs system.

12th August 2015

I have been asked by Miss Sarimah to fax a "Thank You Letter" to company that had present on the event of "*Menaiktaraf Jalan Tudan*". After I fax the letter, I have to call them to make sure they received the letter or not.

13th August 2015

Today, Mdm. Geraldine has asked me to help her on the typing of the old document to a new one regarding to "PBM". Regarding to this new document, I have to make a new figure of it so it will looked more interesting.

14th August 2015

Miri Residen Office held a "Ramah Tamah Aidilfitri" together with Miri District Office. We invited agencies that are closed to Miri Residen Office like Land & Survey, Forestry, and so on. In the afternoon, Mdm, Masnona asked me to fax a letter "Surat Pengesahan Kehadiran Jawatankuasa Induk Pesta Sukan Air Subis 2015" to the in charged committee.

Reflection : Fourth Week

This week, I have learned more regarding to the systems of Miri Residen Office which related to administration. Besides, I also have learned how communication can be the key of success in a workplace. A good communication skills is important because it show how confident we are. In workplace, we have to greet everyone even if we do not close to them because it will build a good relationship in workplace.

Fifth Week : 17th August 2015 – 21st August 2015

17th August 2015

Today, I was assigned by Miss Sarimah to received and open the incoming mails from several agencies. After that I have record all the incoming mails into ProActs system. This ProActs is used to record all the incoming letters by scanning it. And then, Miss Sarimah also has asked me to fax a letter.

18th August 2015

As I arrived at the office in the mornig, I have to help Miss Sarimah to do filing. Although filing looks simple but it is tiring because we have to find the related files. After do filing, I do some fax and in the afternoon I continued on recording the mails.

19th August 2015

Madam Geraldine asked me to join on the meeting as I will be taking the minute meeting. This was my first experience join a meeting and I felt so nervous. I have to be particular in hearing on what are the content of the meeting. The meeting was related to *"Perbincangan Mengenai Lawatan Panel Anugerah Ketua Menteri Sarawak (AKMS) Kategori Pejabat Residen Miri"*.

20th August 2015

Today, I started my day by making the minute of meeting that is related to yesterday's meeting. In the afternoon we prepared ourselves for the visiting that will be made b the panel of audit. Me and all the staffs do the 5S in the workplace. Before this also we do 5S once a week. We have to label all the files, equipment and also the stationeries.

21st August 2015

Today, we still have to do the labelling of files. The old labels were removed and make a new label. Beside from the confidential files, we also make the same thing to personal file of the staff according to their position.

23rd August 2015 (Sunday)

Although today is Sunday and we are supposedly be at home relaxing our mind, but we have a task to be conducted. Mdm. Lucy who is the secretary of the Resident had assigned me and the other staff to help her at the protocol section during "Women's Day Celebration 2015" held at Gymcana Club Miri.

Reflection : Fifth Week

This week I have learned many things. I have learned on how the ethics of attending meeting. I have to follow the ways on how the senior staff done in the meeting. Although I am just a practical training student, but I managed to adapt their behaviour in meeting. Besides, I also learned to how to handle an event when I assisted Mdm. Lucy and I put some element of subject Project Management and also Public relation in communicate with the other committee members.

Sixth Week : 24th August 2015 - 28th August 2015

24th August 2015

Miss Dayang asked me to help her to do the organisation chart of Miri Residen Office. I have to come up using my creativity to make the organisation's chart more interactive. Then, after finishing the chart, Mr. Emang asked me to go to Miri District Office to collect a document regarding on the adoption certificate.

25th August 2015

Together with other practical training students, we have been assigned by Mdm. Geraldine to help her on the Key Performance Indicator(KPI). We have to do a new cover of KPI and put it at the provided gallery. In the afternoon, I have to help Mr. Dirk to search for log sheet and make a photocopy of it.

26th August 2015

Unlike before, this time is really nerve wrecking for me because today is the day where the panel of audit will evaluate on Miri Residen Office. I have to stay at the counter service to assist the customers. After the evaluation finished, we have to put back the old files to the place where it was store before.

27th August 2015

Today we have to practice on our marching skills because we have a march competition during the Independence Day held in Limbang on 31st August.

28th August 2015

Recorded all the incoming mails into ProActs system. In the afternoon, we have to practice marching so that during the competition we will be ready.

30th August 2015 (Sunday)

By using bus, we in Miri Residen Office together with Miri District Office went to Limbang for Independence Day Celebration 2015. As we arrive at Limbang, we have to do our final training before the competition on the next day.

31st August 2015

We have to wake up early in the morning as the event will start at 8.00 a.m. we waited two hours at the field. We also even training together with other contingents from

various agencies and organization. Right after the event ended, we have to go back to Miri and arrived at 9.00 p.m.

Reflection : Sixth Week

During this week, I have learned more about the environment of workplace. I have to focus more when it comes to work because one little mistake can reduce my productivity during my practical training. Besides, I have learned oh how to work as team especially when it related to big event. I also have realized that an organisation should always be alert in their workplace on what is going on.

Seventh Week : 1st August 2015 – 4th August 2015

1st August 2015

Today my task at Social Department is finished and I was assigned to the Administration Department. At the administration department, all I have to do is to assist Miss Sarimah on the incoming mails and files. I have to help her to key in all the letters into the system. After key in all the mails, I have to divide the letters according to agencies and the dividing was called dispatch.

2nd August 2015

As usual, in the morning my day started by opened a new mails and keep the envelops so it will be the evidence. All the envelops will be kept by Miss Chua and after that I have to dispatch the mails to each departments for further action.

3rd August 2015

Key in all the incoming mails into system. I also divided the mails according to departments and then I will dispatch them if the mails were urgent.

4th August 2015

In the morning, I have to key-in the mails into system and dividing it. In the afternoon, we have to practice marching once again for the upcoming event "Birthday of TYT Pehin Sri Taib Mahmood" in Sibu.

Reflection : Seventh Week

This week, I have been assigned more to the administration where I have to key in all the incoming mails. Besides, I also have to divide all the mails according to the departments and also do some filing. From this, I have learned that filing system is important as it will help us to find the files easier and also not wasting too much time in order to find one document.

~

Eight Week : 7th September 2015 – 11th September 2015

7th September 2015

I failed to go to work today because I was sick. I went to clinic and I mentioned my host supervisor about it.

8th September 2015

Although I was still sick, but I managed to go to work. I have to open the new mails and key it in the system. Besides, because Miss Sarimah is quite busy that time, I have to answer the incoming calls.

9th September 2015

Make a photocopy for Mr. Omar and then I have to fax a letter to agencies. In the afternoon, I have to key in all the mails and then I help the other practical training students to decorate the cap for next event.

10th September 2015

Key in the incoming mails in system and make a photocopy. Besides, I have to do filing systems, fax and dispatch the mails to the other departments.

11TH September 2015

Today, we went to Sibu by bus. We started our journey and arrived Sibu at 5.00 p.m.

12th September 2015 (Saturday)

We attend the 79th Birthday Celebration of TYT Pehin Sri Taib Mahmood. We marched as a show for him and right after the event ended we went back home and arrived Miri at night.

Reflection : Eight Week

The thing that I learned this week is how to manage one thing at one time. This means that an individual should be able to do multi-tasking because if the person incharge is not available that time, at least the other person can do even it is not the scope of task.

Ninth Week: 14th September 2015 – 15th September 2015

14th September 2015

Today was my second day last of my practical training in Miri Residen Office. My task today is to key in the incoming mails into the system. Besides, I also put the files accordingly into shelf and I also fax a letter.

15th September 2015

Today was my last day in Miri Residen Office as a practical training student. In the morning, I have been asked to put all the files into the shelf. After that I have to key in the incoming mails and also answered phone calls. In the afternoon, the senior staffs held a farewell for me and the other two practical students from UNIMAS. During the farewell, I made a speech regarding to my experiences during my practical training.

CHAPTER 3 : ANALYSIS

3.0 Chapter Review

In this chapter, I will explain on the analysis of the training. It focus on area of task as covered in the Practical Training Handbook (refer to Appendix). It also reflect the definition of the concept, the demonstration of practical and theoretical aspects as how to relate all concepts learned in classroom at work place and how to transform knowledge gained at workplace to reinforce understanding on the concepts learned in the classroom. This chapter also reflects on my personal experience during the training. During my practical training at Miri Residen Office, I was attached to the development, social and administration section.

3.1 5S

Definition

Concept of 5S is not a new thing when it comes to how and when to make an organization cleaner and tidy. To ensure this concept is being achieve, the workers including the manager also have to follow in the step of how implementing the 5S concept. Everyone have to work together so the workplace becomes friendlier environment. According to Business Dictionary, 5S define as an organizational methodology originating in Japan that, when implemented, reduces the waste of resources and space while increasing operational efficiency. The 5S elements, translated into English, are Sort, Set in Order, Shine, Standardize and Sustain and are applied in some companies' efforts to achieve "lean manufacturing."

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3.2 Concept of 5S

Many organizations have opted to follow the concept of 5S as part of continuous improvement or lean manufacturing processes. 5S is a process where an organization will do their best to reduce waste and optimize productivity through maintaining an orderly workplace and using visual cues to achieve more consistent operational results. The terms of 5S refers to sort, set in order, shine, standardize, and sustain. Besides from 5S, it also known as the 5 pillars of a visual workplace that is originated from Japan which named Seiri, Seiton, Seiso, Seiketsu and Shitsuke.

According to Kaizen University (2015), 5S is one of the methods of determining an organisations approach to its business is to evaluate its workplace organisation capability & visual management standards. 5S engages people through the use of 'Standards' and 'Discipline'. It is not just about housekeeping, but concentrating on maintaining the standards & discipline to manage the organisation - all achieved by upholding & showing respect for the Gemba [workplace] every day. To produce a good quality of work, the workers should have discipline so they can perform well.

As organization has followed the concept of 5S, it brings the benefits especially in reducing the time consuming in delivering one task. When everything is in order, it is easy for the employees to look for it because it has its own tag and zone. Proper labeling and use of 5S posters and signs is an important part of 5S. Besides, an organization also will be more effective in doing their tasks and also guarantee a better service. This is because when they practice 5S concept, a foundation of producing a good visual of workplace will enhance their creativity and productivity.

Even a private companies also opted to follow this concept because for them it can lease the used of budget because the equipments or maintenance can be reduce. By appliyin g this concept also allows the private company to make a full use of the items that are still in good condition before throwing them and can recycle it to be new thing in that company.

3.3 Phase of Implementing 5S

To implement the concept of 5S in an organization, it has to go through certain phases so it will be more effective. Although the sound of following the 5S phases seems to be harder than do cleaning on your own way, it actually the best alternative way to make it faster because one by one the phase of the concept will help to get rid or keep the necessary and unnecessary items.

For the first phase of implementing 5S is called Sort. Sort means the practice of going through all the tools, materials and so on in the work area and keeping only essential items. Everything else is either stored offsite or discarded. This leads to fewer hazards and less clutter. The aim of this first phase is to get rid all those unnecessary items from the work place. After separated all the unnecessary items, the workers should put it in the empty space before next action taken to prevent confusion among workers and reduces wasted effort. Usually the get rid items will be there for one week to be collected by responsible body. But if after five days it still there, then the organization will take their initiative to get rid of the items either to resale, donation, recycling or trash. An effective 5S program will therefore improve efficiency, quality and employee safety.



Next phase is set in order which means that you arrange the items that are needed in the area and identify them or label them so that anyone can find them or put them away. In this phase, items that will be put accordingly to its sequence of use so person sent to find something and will finds it easily, time spent looking for things is reduced, wrong parts are not retrieved in error and adequate space is allocated for storage of items. The organization can set things in order by using marking tape, labelling systems, bins, magnets, pouches, trash barrels, brooms, peg boards, clips, hangers and signs. The result of this process makes for a much more organized workplace where folks know exactly where to find what they need thus saving time and being more productive. Even for new employees, they can find it easier without referring to the senior staffs.



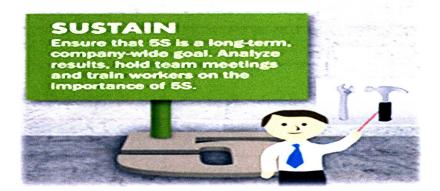
The third phase is shine where the workers have to removing the dirt, grime, and dust from the work area. The employees have to make sure their work place is free from dust and trash because dirty work place can resulting to health problems like flu and fever. Besides, all the machinery or the equipment also must be wipe so the condition of the equipment will be cleaner and to maintain on its value. A clean work area promotes improved morale and instils pride in the team members. Clean workplace also helps to lessen the defects or hazards in the workplace. When the workplace is clean, it will brings happiness to the workers to deliver their tasks.



For the fourth phase which is standardize. Standardize means Creating a consistent way of implementing the tasks that are performed on a daily basis including "Sort," "Set in Order," and "Shine". In this phase, we have to do right things in the right way every time. All the workers have to work together to develop procedures, checklists, and other mechanisms established to maintain a work environment that is visually instructive, has minimal waste and human error, and is clean, uncluttered, and organized. When all the employees has a sense of alert even on small things, the concept of 5S will be easier to be implement even in daily life.



For the fifth phase which is sustain. Sustain is to maintain the momentum generated during the initial event or project. A management auditing process should be put into practice to ensure that employees understand that maintaining the level of workplace organization is a top priority. To make sure the fourth phase is properly maintained, management audits should focus on ensuring that the routines and schedules and then the fifth phase can be implement. Besides, the audit also should ask questions to the workers of how to maintain the concept in their workplace to further improvements.



3.4 My 5s's Experience in Miri Residen Office

During my practical training in Miri Residen Office, the concept of 5S has been applied to all of three section which is Development, Social and Administration. Because I was assigned to all the section during my practical training, so my experienced of doing 5S will be different. As I was asked to do 5S in section of development, Miss Norliza has supervised me. What I has been asked to do was to make sure after they do filling system, the cabinets and all the files in a right order so next time when the same files is needed by them will be easy to find. Miss Norliza also asked me to help Mr. Nordin to put all the files and get rid of the files that have been stored in accordance to year.

In section of social, Miss Dayang has asked me to do on the new organization's chart. I was assigned to do this is because to make the chart looks more liveable and attractive. The chart is important because with that chart it enable the public to know on the officer so easy for them to recognize. Besides, the other staffs also doing their own 5S after they finished their work so everything will look clean and tidy for tomorrow. We do this 5S also is to make our client more comfortable when they need our service.

When I was assigned to administration, I was asked by Miss Sarimah to clear on the cabinets so it will be cleaner. Me and other practical students also being asked to make proper label of each cabinets and also all the equipment is labelled with a ribbon so it will stick at its place. This is good because when the equipments are well labelled, it shows that the staffs appreciated each of the equipments.

In a conclusion, I had learned and exposed a lot about 5S during the period of my practical training in Miri Residen Office. I realized that the application of 5S had improved the service where all the staffs can do their work smoothly, effectively and efficiently. Since I had been assigned a lot of work related to 5S, I try to perform the best and give my full

commitment to ensure that the standards being set are achieved and for further improvements of organization.

CHAPTER 4 : RECOMENDATIONS

4.0 Chapter Review

This chapter will highlight and discuss the strengths and weaknesses of administration section, development section and social section based on my analysis and observation. Through this chapter also, I have been suggest some of recommendations for improvement and to overcome the obstacles of the tasks. Thus, Miri Residen Office should consider applying the recommendation for the benefits of the council itself. In addition, the benefit also will be gained by many stakeholders of Miri Residen Office and future trainees too.

4.1 Strengths of 5S

4.1.1 Good Communication in Implementing 5S

The first strength that I found in this organization is they have a good communication among them. They can work together peacefully and if there is a problem, they will together find the solution by asking the opinion from the other members. The good things is they always put their good relationship with the other staffs first. Even I was only a practical student in that organization, I felt very welcome by them from the first day of my practical training. They taught me every single little thing and make me feels like the permanent staff. For example, during the panel audit came to evaluate on the organization, they pull themselves together to avoid any mistake from appearing and they do not do finger point when mistake happens.

4.1.2 Work as Team

This work culture has been practice by each of the staffs in the organization. They try their best in making the workplace more liveable and interactive. They will make sure that environment is comfortable in ensuring the good quality of work. As we know, a good and friendly environment in workplace will make a person be more energise and more productive in delivering services. Besides, clean and tidy environment will makes the customers satisfied with the quality of workplace. Because of the 5S culture, Miri Residen Office has won the second place in aspect of environment when the audit do the inspection in year 2014.

4.2 Weaknesses of 5S

4.2.1 Lack of Information on 5S

Lack of information regarding on the concept of 5S has bring weakness on how to implement it. All the staffs should have a better understanding on how the 5S concept being implement in their organization. Knowing more detail on the concept will help the staffs implement it in the right way because it has involves step of imolementing it. Most of the staffs know on the concept 5S but they do not know what the first S is until the fifth S. This leads to ineffective of 5S in an organisation. For example, during the 5S they still not sure which S to be used first.

4.2.2 Doubt of Implementing 5S

As what I have seen in Miri Residen Office, not all the staffs giving their best in the concept of 5S. They doubt on how to do it because they think that by doing that 5S everyday will consume more time on cleaning and tidying. When staffs do not have the sense of belonging, this makes them to not participate when the other staffs doing 5S in work place. For example, the male in organisation will be less in contributing on the implementation of

5S. When the female starts to do 5S they will go to the other section until that one section finish their 5S.

4.3 Solution For Improvement

4.3.1 Provide A Graphic Or Visualise Of 5S

The organisation should come with creative idea of how can the 5S concept being understood by the workers. As we alert, most people will have their attention on something that is graphic and visual than something that is written on white paper with only one colour marker. This will not attract their attention. With the example of private company, they will have their own "5S Corner" with a colourful graphics and visuals. We know that human minds is likely attract to something colourful. So in organization also, they should have this one colourful "5S Corner".

4.3.2 Make a Small Printed Notes Regarding 5S

The organization also can come up with idea of make small printed notes regarding 5S and attach it to one of each table in the organization. This will help them to be more alert of how important of implementing 5S in workplace. Every time they reach the office, they will see the thingy little thing and it will remind them to do 5S before and after they do their task. Besides, if they sense of alert on the concept they can works on it without waiting for others. It also will be the 5S alarm each time they look at it.

~

4.3.3 Appoint One Leader On The 5S Concept

By appointed one leader to works on the 5S is good because the leader will lead the other staffs to do and how to do the 5S. When there is one to handle on this concept, the other does not have a choice and have to work for it. It also will make the concept be more easy to implement in workplace.

CHAPTER 5 : CONCLUSION

5.0 Chapter Review

In this chapter, I will make a discussion of each chapter in the report by highlighting the main point of my practical training.

5.1 Chapter One

In chapter one, I had explained on the Background of Miri Residen Office. Unlike the other Residen Office in Sarawak, Miri Residen Office have their own vision and mission that helps them to achieve their desired goals in short and long term. Because Miri Residen Office has three departments altogether, I have explained on each functions of the departments so it will have a better information on the departments, then I also have stated the client charter and also the organisation chart together with location of Miri Residen Office.

5.2 Chapter Two

In chapter two, I have elaborated more on my tasks done by me in each department in Miri Residen Office which is development, social and administration. I elaborated the task done by me everyday and at the end of each week, I made a reflection regarding on the task done by me from first week until the ninth week of my practical training.

~

5.3 Chapter Three

For chapter three, I focus on one task which is 5S that have been done the most during my practical training. In this chapter, I explained more on the definition, concepts of 5S, phases of implementing 5S and also my experience that related to 5S during my practical training.

5.4 Chapter Four

For this chapter, I explained on the strengths and weaknesses of implementing 5S in Miri Residen Office. We know that every organization will have their strengths and weaknesses in their workplace. As strengths will lead the organisation to be a better organisation and weaknesses can be prevented, I have come with few recommendations on how to have a further improvement in workplace.

5.5 Chapter Five

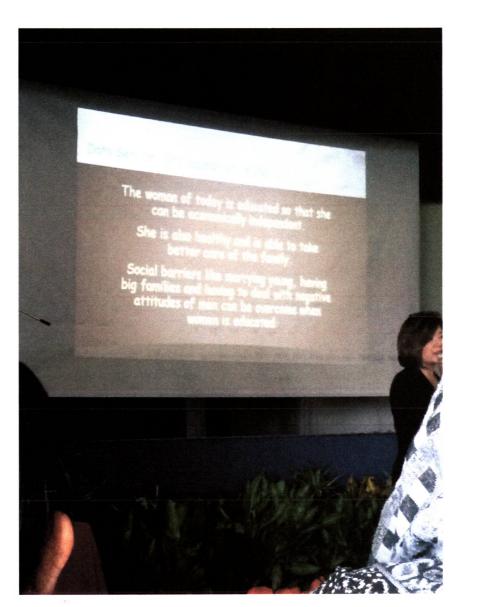
In this chapter, I have explained on each of the chapter based on my experience in Miri Residen Office. From this practical training, I have gained experiences that will help me in my future job. Besides, I am also able to experience the real working environment which are very challenging because I have to mix with the elder. Therefore, to conclude, this internship helps me to prepare myself on facing the challenging working environment in my future.

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APPENDIXES



Ramah Tamah Aidilfitri in Miri Residen Office



Woman's Day Celebration 2015



5S – Labelling the cabinets



Make a decoration on the cap.



Independence Day 2015 in Limbang.





Staffs of Miri Residen Office and Miri District Office

-

1.	Student's name: LOVELYN LENI AE EDWARD
2.	Date & Place of Birth: 31.05.1992 / HOSPITAL UMUM MIRI
3.	UITM NO .: 2013564787
4.	Program: SARJANA MUDA SAINS PENTADBIRAN (KEPOJIAN)
5.	Year: 2015 Part: 5
6.	Home address: NO 369B, BLOE DAIHLIA, KOMPLEKS KASTAM, JALAN
	PUJUT RC, MIRI, SARAWAK
7.	Address during practical training: NO 3698, BLOK DAHLIA, KOMPLEKS
	KASTAM, JALAN PUJUT 20, MIRI, OARAWAK.
8.	Place of training: PEJABAT RESIDEN MIRI
9.	Name of Supervisor in-charge: PUAN GERALDINE JANELY DORIS
	ANAK PETER KULAI.
10.	Duration of training : from : 20 JULY 2015 to is september 2015
	FOR OFFICE USE ONLY
11.	Remarks: (Dean/Course Tutor)

6. 7r

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		Autor
		ДАУІД АК UPB 740828-13-5719
		PEGAWAI TADBIR N.41 PEJABAT RESIDEN MIRI

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	12) Merdeka Suites Hotel Miri	
	13) Paragon Hotel Miri	
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KERAJAAN NEGERI SARAWAK

SJJJL PENGHARGAAN

Bahawa Sijil Penghargaan Ini Dianugerahkan Kepada

LOVELYN LENI ANAK EDWARD (920531-13-6022)

kerana telah menjalankan Latihan Praktikal di Pejabat Residen Bahagian Miri

mulai 20/07/2015 sehingga 15/09/2015

Pihak Pejabat Residen Bahagian Miri mengucapkan jutaan terima kasih kerana telah menjalankan Latihan Praktikal di pejabat ini.

"BERSATU BERUSAHA BERBAKTI" "AN HONOUR TO SERVE"

(ANTONIO KAHTI GALIS) **Residen Bahagian Miri**



Encik Fairuz Hidayat Merican Wan Merican Penyelaras Latihan Praktikal Program AM228 Fakulti Sains Pentadbiran dan Pengajian Polisi Universiti Teknologi MARA Sarawak Kampus Samarahan 2 94300 Kota Samarahan Sarawak

> Tel: 082-678485/013-8231312 Faks: 082-678091/678064/677320

CAR (ATP) ha om hven kan punenporten cik lovehyn.

Tuan

KEPUTUSAN PERMOHONAN PENEMPATAN MENJALANI LATIHAN PRAKTIKAL BAGI PELAJAR UITM DARI FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI (FSPPP)

NAMA PELAJAR : LOVELYN LENI AK EDWARD

NO KAD MATRIK: 2013564787

KOD PROGRAM: ____AM == 8

Dengan hormatnya permohonan tuan menerusi surat bil 100 - UITTEMES (FSPp/14/1) 22.06.2015 mengenai perkara tersebut di atas adalah dirujuk.

2. Adalah dimaklumkan bahawa setelah pertimbangan teliti diberikan terhadap permohonan tersebut maka pihak kami **BERSETUJU** / **TIDAK BERSETUJU**^{*} untuk menerima pelajar berkenaan dari Fakulti tuan bagi menjalani latihan praktikal di organisasi kami mulai 20 Julai 2015 hingga 15 September 2015 berdasarkan syarat-syarat yang akan ditentukan oleh kami.

Sekian, terima kasih.

Yang benai Tandatangan Pegawai dan Cop. Organisasi OMAR BIN HAJI HEPENI PENOLONG PEGAWA! TADBIR (N32) PEJABAT RESIDEN MIRI otong mana yang tidak berkenaan



FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI UNIVERSITI TEKNOLOGI MARA SURAT AKU JANJI PELAJAR LATIHAN PRAKTIKAL

NAMA:	LOVELYN LENI AK EDWARD
NOMBOR PELAJAR:	2013 5647-87
PROGRAM:	SARJANA MUDA SAINS PENTADBIRAN (KEPUJIAN)
SEMESTER:	5

Adalah saya sebagaimana keterangan seperti di atas dengan ini berikrar dan berakujanji kepada Universiti Teknologi MARA (selepas ini disebut sebagai "Universiti") dan juga Fakulti Sains Pentadbiran dan Pengajian Polisi (selepas ini disebut sebagai "Fakulti") akan mematuhi segala perkara-perkara yang dinyatakan kemudian dari ini semasa atau sepanjang saya menjalani latihan praktikal yang berkenaan iaitu seperti berikut:-

- a) Memastikan pematuhan dari aspek disiplin terutama dari segi pakaian, masa, tingkah laku dan kelakuan dengan mengikut peraturan serta sahsiah ditetapkan oleh Universiti dan juga tempat di mana saya menjalani latihan praktikal;
- b) Menghormati ketepatan masa dengan hadir ke setiap kelas/perjumpaan dengan pensyarah atau kakitangan Universiti atau pun dengan penyelia atau staf tempat saya menjalani latihan praktikal;
- c) Menghormati segala latihan yang diberikan oleh pensyarah atau staf Universiti serta staf tempat di mana saya menjalani latihan praktikal dengan melakukan segala latihan akademik dan praktikal yang diberikan oleh pensyarah atau staf universiti dan staf tempat latihan praktikal;
- d) Menghormati ilmu;
- e) Menghormati pemindahan ilmu dari pensyarah atau staf Universiti dan juga staf di tempat saya menjalani latihan praktikal;
- Menyedari bahawa saya masih tertakluk kepada segala peraturan dan undang-undang yang dikuatkuasakan ke atas saya seperti termaktub di dalam Akta UiTM 1976 dan lain-lain peraturan yang dikuatkuasakan ke atas saya sebagai pelajar dari masa ke semasa;

- g) Menjaga nama baik sendiri, keluarga, Fakulti dan Universiti serta organisasi tempat saya menjalani latihan praktikal pada setiap masa; dan
- h) Menyedari bahawa saya sebagai pelajar boleh dikenakan tatatertib sebagaimana ditetapkan sekiranya saya melanggar peraturan-peraturan yang telah ditetapkan oleh pihak UiTM.

Justeru, jika saya melanggar atau tidak mematuhi perkara-perkara yang dinyatakan diatas, maka saya mengaku bahawa saya berhak dikenakan tindakan yang sewajarnya sebagaimana peruntukan dan interpretasi oleh pihak Universiti, Fakulti dan juga organisasi di mana saya menjalani latihan praktikal.

Sekian, terima kasih

Yang benar

Tandatangan Pelajar Tarikh: Tandatangan/Penyelaras Latihan Praktikal AM228/AM225 Tarikh: DAVID AK UPE

740828-13-5719

PEGAWAI TADBIR N.41 PEJABAT RESIDEN MIRI

2

No Borang: LP/FSPPP-08

BORANG PENGESAHAN KEHADIRAN PELAJAR LATIHAN PRAKTIKAL

Fairuz Hidayat Merican bin Wan Merican Penyelaras Latihan Praktikal AM228 Fakulti Sains Pentadbiran dan Pengajian Polisi Universiti Teknologi MARA Sarawak Kampus Samarahan 2 94300 Kota Samarahan SARAWAK

Tuan

PENGESAHAN KEHADIRAN PELAJAR PRAKTIKAL FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI UNIVERSITI TEKNOLOGI MARA, SARAWAK- SESI MAC – JULAI 2015

Dengan hormatnya perkara tersebut di atas adalah berkaitan dan dirujuk.

2. Sukacita dimaklumkan bahawa organisasi kami dengan ini mengesahkan bahawa pelajar-pelajar berikut dari program Ijazah Sarjana Muda Sains Pentadbiran (AM228)/Ijazah Sarjana muda Pentadbiran Korporat (AM225)* telah hadir dan melaporkan diri bagi maksud menjalani Latihan Praktikal di organisasi kami. Ini adalah selaras dengan ketetapan yang dinyatakan di dalam surat kami bil...(OO - UTM kS (FSPP //9/1)), bertarikh.??

3. Sayugia pelajar ini bakal menjalani latihan praktikal yang disyaratkan untuk tempoh mulai dari 20 Julai 2015 sehingga 15 September 2015. Maklumat pelajar yang melapor diri untuk menjalani latihan praktikal adalah seperti berikut:-

Nama Pelajar	No Matrik	Tarikh Lapor Diri
LOVELYN LENI AK EDWARD	2013564787	20th JULY 2015
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	Dengan sukacitanya menjemput
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	SUKAN AIR SUBIS 2015
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	(SILA LIHAT ATURCARA DI BAWAH)
	Pengesahan Kehudiran:
	Urusetia, Majlis Daerah Subis Tel: 085 719018 / 719019
	Faks: 085 719527
	ATUR CARA MAJUS PERASMIAN SUKAN AIR SUBIS 2015
	Pada 5 Ogos 20 5 (Sabtu)
	Bertempat di Esplanade Bekenu (Subia)
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9.45 pagi	Bertempat di Esplanade Bekenu (Subis) Atur Cara Keubaan Tetaum Jemputan Ketibaan YBhg, Encik Antonio Kahti Galis, Residen Bahagian Miri Ucapan Ala-aluan Olch Fucik Shatkawi Bun Subis), Pengerusi Pengelola Sukan Air Subis 2015
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KEMENTERIAN PEMBANGUNAN SOSIAL SARAWAK

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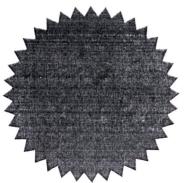
Lovelyn Leni AK Edward

telah menyertai WACANA BESTARI: "ISU KEHAMILAN REMAJA"

dengan kerjasama PEJABAT RESIDEN BAHAGIAN MIRI

> pada 13 OGOS 2015

bertempat di MERITZ HOTEL, MIRI



No. Siri: KPS-MPS/WB/2015(15)



(KAMERI HAJI AFFANDI) Setiausaha Tetap Kementerian Pembangunan Sosial SARAWAK

Sila Lihat Senarai Agihan

Tuan/Puan,

LATIHAN PERBARISAN SEMPENA PERHIMPUNAN KEMERDEKAAN 2015 DI BAHAGIAN LIMBANG

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Dimaklumkan tuan/puan diminta untuk menyertai latihan perbarisan sebagai persiapan penyertaan Perhimpunan Kemerdekaan 2015 di Bahagian Limbang seperti butiran berikut:

Tarikh	:	24 Ogos 2015 – 28 Ogos 2015 🕠
Masa	:	4.30 Petang
Tempat	:	Perkarangan Pejabat Residen Miri
Pakaian	:	Pakaian yang bersesuaian

3. Latihan perbarisan akan diketuai oleh Encik Rosli Bin Abdullah dan dibantu oleh Encik Roslan Bin Yakub.

4. Taklimat mengenai Perhimpunan Kemerdekaan 2015 akan diadakan pada **24 Ogos 2015** jam **4.00 petang** di Bilik Mesyuarat Pejabat Residen Miri.

Sekian terima kasih.

"BERSATU BERUSAHA BERBAKTI" "AN HONOUR TO SERVE"

(GERALDINE JD KULAI)

b.p Residen Bahagian Miri

Rujukan : PRM/SOC/S/15/3(7) Tarikh : 18 Ogos 2015

Senarai Agihan :

- 1. Puan Geraldine JD Kulai
- 2. Encik Omar Bin Hepeni
- 3. Encik Wan Azzry Iswandy Bin Wan Othman
- 4. Cik Dayang Saniahwati Binti Nayan
- 5. Encik Johari Bin Abdul Rahman
- 6. Encik Roslan Bin Yakub
- 7. Encik Rosli Bin Abdullah
- 8. Cik Maychelinda Anak Igun

Pejabat Timbalan Residen Sosial

- 9. Puan Masnona Binti Abdul Kadir
- 10. Puan Suraya Binti Abdul Rahim
- 11. Puan Cynthia Anak Jantau
- 12. Cik Lovelyn Leni Anak Edward
- 13. Encik Antonio Leonard
- 14. Cik Misiah Binti Amiri
- 15. Cik Raine Chua Tze Hui

Melalui : Timbalan Residen Sosial

1

<u>Pej</u>abat Daerah Miri

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16.	Puan Leonora Anak Changgan	
17.	Encik Adzwandy Bin Sirat	
18.	Encik Norjen Bin Poye	
19.	Puan Easter Anak Tiut	
20.	Encik Kassim Bin Abang	
21.	Puan Ping Anyi Ngau	
22.	Cik Siti Hafizah Binti Mohamad Daud	
23.	Cik Juliana Alah	Melalui : Pemangku Pegawai Daerah Miri
24.	Encik Gerald Anggit	Welalui . I chiangku i egawai buelan Mili
25.	Cik Alicia Christie Anak Ali	
26.	Encik Bryan Anak Hogres	
27.	Encik Jeremia Emang	
28.	Cik Rena Umar	
29.	Cik Andrea Tera Bili	
30.	Encik Mohd. Fardhirul Adellah Bin Rosli	
31.	Encik Ling Song Jing)
Dojoh	at Doorah Manudi	
32.	at Daerah Marudi Puan Rose Edward Tarang	- Melalui : Pegawai Daerah Marudi
34.	Fuan Rose Luward Tarang	
Pejaba	nt Daerah Kecil Beluru	
33.	Puan Roslina Jantau	Melalui : Penolong Pegawai Tadbir, Pejabat Daerah Kecil Beluru
34.	Cik Yanti Binti Harry	Sejabat Daerah Kecil Beluru







Women Entrepreneurs & **Professional Association** Sarawak. Miri

Pejabat Residen & Daerah Miri.

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat.

Development Sarawak.

In collaboration with the following NGOs



PPWS

DAM

MAKSAK

PMM

PITSACM

	Malaysia V	Women's Day Celebration 2015
	Date: 23 rd At	ugust 2015
	Time : 0830-3	1300
	Venue : Gym	khana Club Miri (GCM)
	PROGRAMM	<u>E</u>
	TIME	ACTIVITIES
	0830-0900	-Arrival of Participants and Registration
	0900-0915	-National Anthem
		-Safety Briefing
		-Welcome Speech by Organising Chairperson
		PS Suzanne Lee
	0915-1000	-Talk on "Aging Gracefully into the 21 st Century" by Doctor Loh Yunn Hua
	1000-1015	Tea Break
	1000	-Cooking Presentation & Flower Competition
	1015-1100	-Talk on "Women of the 21 st Century"
	-	by Dr Adeline Wong
æ		OFFICIAL CEREMONY
	1045	-Arrival of VIPs & Invited Guests
	1100	-Arrival of Guest of Honour
		Yang-Berhormat Datuk Hajah Fatimah Abdullah
		Minister of Welfare, Women & Family Development Sara
		-Tour to the Cooking Presentation & Flower Competition
	1130	- Zumba Icebreaking Session
	1200	-Closing Ceremony
		-Doa
	54	-Closing Speech by Organising Chairman PS Suzanne Lee -Closing Speech by Guest of Honour



PCAM

Minister of W	/elfare, Women & Family Development Sarawak.
-Prizes & Awa	rdsPresentationCeremony

- -Presentation of Souvenir to GOH
- -Group Photo session

LUNCH

1230



Yang Berhormat Datuk Hajah Fatimah Abdullah



ALC: NO.







Women Entrepreneurs & Professional Association Sarawak. Miri

Pejabat Residen & Daerah Miri.

Kementerian Pembangunan Wanita, Keluarga dan Masyarakat.

In collaboration with the following NGOs

PROGRAM 'MALAYSIA WOMEN DAY CELEBRATION 2015'

Kebajikan, Wanita dan Pembangunan Keluarga Sarawak.

Dengan segala hormatnya dimaklumkan bahawa Program "Malaysia Women Day Celebration 2015" anjuran Women Entrepreneurs & Professionals Sarawak (WEPS) dengan kerjasama Pejabat Residen dan Daerah, Miri dan

beberapa NGOs akan diadakan di Miri pada 23 Ogos 2015. Program ini akan dirasmikan oleh Yang Berhormat Datuk Hajah Fatimah Abdullah, Menteri

Sehubungan itu, pihak kami menjemput tuan/puan untuk menghantar

Kelab Gymkhana Miri (GCM)

Sehubungan itu, mohon maklumbalas daripada tuan/puan dengan

Dikepilkan bersama ini adalah aturcara bagi Program tersebut untuk

23 Ogos 2015 (Ahad)

0830 pagi

'Smart & Casual'

mengembalikan Borang Pengesahan Kehadiran ke pihak kami di talian 085-

makluman tuan/puan selanjutnya. Kehadiran tuan/puan ke Program tersebut nanti amat kami hargai dan didahului dengan ucapan ribuan terima kasih.



KEPADA:

Tuan/Puan,

Bil: PRM/ADM/J/12

- 1. Residen, Bahagian Miri
- 2. Timbalan Residen (Sosial)

masa dan tempat seperti berikut:-

Tarikh Masa

Tempat Pakaian

- 3. Timbalan Residen (Pembangunan)
- 4. Pemangku Pegawai Daerah, Miri

Ap(A)(7) p1- doal - tù 13/8

Tarikh: 10/8/2015

PPWS







2. MAKSAK seorang peserta bagi mewakili Jabatan ke Program tersebut pada tarikh,



3.

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Sekian.



PCAM



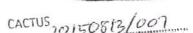
(HJH.SHARIFAH RAFIDAH BINTI WAN RAZALI) Pemangku Pégawai Daerah, MIRI

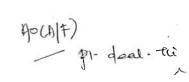
432876 sebelum atau pada 17/8/2015 ((Isnin).

"BERSATU BERUSAHA BERBAKTI"

Tel:433202/Fax:432876

"AN HONOUR TO SERVE"





ndm Boeg, sile Ladir

RECEIVED

PEJABAT **BESIDEM** MIRI

Hilm

Pejabat Residen Bahagian Miri Tel: 085-433202 (Mdm.Lucy) Faks: 085-432876

BORANG PENGESAHAN

PROGRAM 'MALAYSIA WOMEN DAY CELEBRATION 2015' PADA 23 Ogos 2015 (AHAD) JAM 8.30 PAGI DI KELAB GYMKHANA MIRI (GCM)

Tuan/Puan

Dengan sukacita/dukacita pihak kami mengesahkan (Potong yang tidak berkaitan)

Name/Johatan	Kehadiran
Nama/Jabatan	Hadir Tidak Hadir
LOVELYN LENI AK EDWARD	
MATCHELINDA AK IGUN	
÷	

Nama	GERALDINE JD KULAI Pegawai Tadbir Gred N41
Jabatan	Pejabat Residen Bahagian Miré
Tel/Fax No.	:
Tandatangan	groter.
	balikan borang ini melalui faks 085-432876 selewat- vatnya sebelum atau pada 17/8/2015 (Isnin)

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KERTAS MINIT MINUTE SHEET

Kepada:

- 1. Timbalan Residen Sosial
- 2. Pemangku Pegawai Daerah Miri Pejabat Daerah Miri
- 3. Pegawai Daerah Marudi Pejabat Daerah Marudi
- 4. Pegawai Tadbir, Pejabat Residen Bahagian Miri
- 5. pen. pegawai Tadbir, pejabat Daetah Batong.

Tuan / Puan,

PELEPASAN PEGAWAI MENYERTAI KONTIJEN UNTUK ISTIADAT PERBARISAN DAN RAPAT RAKSASA BERSEMPENA DENGAN SAMBUTAN HARI JADI KE-79 TUAN YANG TERUTAMA YANG DI-PERTUA NEGERI SARAWAK TAHUN 2015 DI SIBU

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Dimaklumkan bahawa pegawai tuan / puan seperti di Lampiran A akan menyertai Kontijen Pentadbiran Bahagian Miri Untuk Istiadat Perbarisan Dan Rapat Raksasa Bersempena Dengan Sambutan Hari Jadi Ke-79 Tuan Yang Terutama Yang Di-Pertua Negeri Sarawak Tahun 2015 di Sibu pada 11 – 12 September 2015.

3. Sehubungan itu, pelepasan adalah diberikan kepada mereka untuk menyertai perbarisan tersebut di atas. Bagi memastikan kelancaran urusan pejabat, pihak tuan / puan hendaklah memastikan terdapat pegawai yang tidak terlibat dalam perbarisan ini untuk mengambil alih tugas pada tarikh-tarikh yang berkenaan.

4. Kerjasama tuan / puan dalam hal ini amatlah dihargai.

Sekian, terima kasih.

"BERSATU BERUSAHA BERBAKTI" "AN HONOUR TO SERVE"

(ANTONIO KAHTI GALIS) Residen, Bahagian Miri

Tarikh : 08 September 2015

Ruj.: PRM/SOC/S/12/3



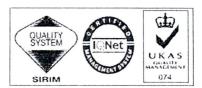
	PUAN LUCY WAN GEN NYUK ENCIK WAN AZZRY ISWANDY BIN WAN OTHMAN PUAN DORIS MULONG CIK CHUA MEAU HUA ENCIK JOHARI BIN ABDUL RAHMAN ENCIK ROSLAN BIN YAKUB ENCIK ROSLI BIN ABDULLAH CIK DAYANG SANIAHWATI BINTI NAYAN CIK MISIAH BINTI AMIRI CIK RAINE CHUA TZE HUI CIK MAYCHELINDA ANAK IGUN	<pre>} } } } } } </pre>	Melalui : Residen, Bahagian Miri
16.	PUAN MASNONA BINTI ABDUL KADIR PUAN SURAYA BINTI ABDUL RAHIM PUAN CYNTHIA ANAK JANTAU	} } }	Melalui : Timbalan Residen Sosial
18.		}	Melalui : Pegawai Daerah Miri
21. 22. 23. 24. 25. 26.	PUAN LEONORA CHANGGAN PUAN PING ANYI NGAU PUAN EASTER ANAK TIUT CIK SITI HAFIZAH BINTI MOHD. DAUD CIK JULIANA ALAH CIK RENA UMAR	<pre>> } } } } } } </pre>	Pen. Pegawai Tadbir,
36.	CIK YANTI BINTI HARRY	}	Pejabat Daerah Kecil Bakong
			Melalui : Pegawai Daerah

37. PUAN ROSE EDWARD TARANG

Melalui : Pegawai Daerah Marudi



PEJABAT RESIDEN BAHAGIAN MIRI JALAN KINGSWAY, 98000 MIRI, SARAWAK



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 Ruj. tuan
 Tarikh:

 Ruj. kami
 : PRM/ADM/H/16/2(578)
 Tarikh: 20.07.2015

Kepada :

Cik Lovelyn Leni anak Edward No. 369B Kompleks Kastam, Jalan Pujut 2C, 98000 Miri.

Cik,

JADUAL LATIHAN PRAKTIKAL PELAJAR

Dengan hormatnya saya merujuk kepada perkara di atas.

Bersama-sama ini disortakan Jadual Latihan Praktikal Pelajar bagi tempoh
 Julai 2015 sehingga 15 September 2015 untuk makluman dan tindakan tuan selanjutnya.

Sekian, terima kasih.

"BERSATU BERUSAHA BERBAKTI" "AN HONOUR TO SERVE"

(GERALDINE JD KULAI)

b.p. Residen, Bahagian Miri

s.k.

- 1. Timbalan Residen Pembangunan
- 2. Timbalan Residen Sosial
- 3. Seksyen Pentadbiran dan Kewangan
- Penyelaras Latihan Praktikal Program AM228 Fakulti Sains Pentadbiran dan Pengajian Polisi Universiti Teknologi MARA Sarawak Kampus Samarahan 2, 94300 Kota Samarahan, Sarawak, Malaysia (No. Faks : 082-678091/678064/677320)

JADUAL LATIHAN INDUSTRI PELAJAR

Nama : Cik Lovelyn Leni Ak Edward

Institusi : Universiti Teknologi MARA Sarawak

Tarikh : 20.07.2015 hingga 15.09.2015

Bil	Tarikh	Seksyen	Pegawai Bertanggungjawab
1.	20.07.2015 - 09.08.2015	Pembangunan	Encik Abdul Aziz Bin Hj. Mohd. Yusuf (Timbalan Residen Pembangunan)
• 1.	10.08.2015 – 30.08.2015	Sosial	Puan Masnona Binti Abdul Kadir (Pegawai Tadbir, Sosial)
2.	31.08.2015 – 15.09.2015	Pentadbiran dan Kewangan	AO – Puan Geraldine JD Kulai (Pegawai Tadbir), AA – Encik Omar Bin Hj. Hepeni (Penolong Pegawai Tadbir)

Nota : Jadual Latihan akan berubah mengikut keperluan