

Universiti Teknologi MARA

**An Android Based Private Hajj Agency
Locator Mobile Application**

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ABSTRACT

Hajj is a fadhilat for all Muslims. So, it is important to be equipped and practised. The purpose of this mobile application is to assist the user in finding nearby private Hajj agencies, giving and keeping notes on Hajj and Umrah. The objectives of this project are to identify, design, develop, and demonstrate the Private Hajj Agency Locator mobile application. This mobile application was developed using Android Studio and Firebase as development software. An analysis of the literature review had been done before the system was developed. Other than that, to develop this mobile application, the Mobile Application Development Life Cycle (MADLC) method until the testing stage has been applied. Moreover, from the results and findings, it is clear that this mobile application functioned well, but there were some features that needed to be improved. For future work and recommendations, the developer can add recommendation features and provide the mobile application in a Malay language version.

Keywords: mobile application, Hajj information, private agencies, locator, MADLC

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CHAPTER 1

INTRODUCTION

The background of the project as well as the issue statement for the creation of Private Hajj Agency Locator mobile application are covered in detail in this chapter. Aside from that, this chapter discussed the project's goals, objectives, scope and constraints for mobile app development.

1.1 Project Background

The Hajj (Muslim pilgrimage to Mecca) is one of Islam's five pillars and once-in-a-lifetime obligation that Muslims must fulfil if they are physically and financially capable (Al-Ajarma, 2021). It must be completed at a specified time and date. To perform Hajj or Umrah, a Muslim needs to go to Mecca in Saudi Arabia. Moreover, there are a few procedures that need to be followed by Hajj pilgrims when they want to perform Hajj. So, it is preferred for all those that want to perform Hajj to find sectors that can teach and guide them.

There are many sectors that give guide services to the pilgrims such as government, private companies and also individual (K. Esam & S.Mohd, 2018). In Malaysia, for government sector we have Tabung Haji (TH). Tabung Haji is a well-known organization that provides outstanding, methodical, and organized Hajj services to Malaysians (Suhaini et al, 2016). However, in Malaysia, we also have private Hajj agencies. Based on an article Malaysia's Ministry of Tourism and Culture, now we have 328 Umrah and Hajj travel agencies registered (MOTAC) (Nabihah et al, 2019). In addition, Hajj Package Organizer operations director, Mat Admara Alang Azizdin, stated Malaysians are becoming more interested in private Hajj packages, with the number of pilgrims preferring to complete their Hajj through private travel firms more than doubling this year compared to last year's Hajj season (Bernama, 2017).