

UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY
STUDIES



GREEN TECHNOLOGY: THE ENFORCEMENT OF
E-WASTE MANAGEMENT

SITI AIDAH BINTI WAHANIN

2015136599

PEINITA@NUR INSYIRAH PETER ABDULLAH

2015996401

JANUARY 2018

ACKNOWLEDGEMENT

Completing this research report was a challenging task for us. However, with the help of many parties, we were able to complete the task. We owed a lot of gratitude to all parties involved in making this report a success since with all the support things turn out well for us.

We would like to express our token of appreciation to our supervisor, Mdm Dr. Hajah Zuraidah Zaaba who had guided and taught us many things in the progress of conducting this research. We appreciate all the comments, critics, recommendation and feedback throughout the process of completing the report. We thank our second supervisor Madam Lenny Matah for the guidance and assistance in helping us to improve our report. We learned valuable lessons that discipline, emotional strength, and high commitment are required to proceed with research in action. Thank you for the time, advice and patience in assisting us with this project.

We would like to express our gratitude towards our subject lecturer Sir Haijon Gunggut and Madam Dayang Siti Noor Saufidah Binti Awang Mohd Saufi for all the guidance and knowledge shared in developing this research report. Special thanks to our panel Madam Siti Yasmin Binti Badrum for the comments and suggestion to elevate our report and also to our colleagues for their assistance in helping us with this project.

Lastly, this thesis is dedicated to those who appreciate the knowledge and to our parents that had contributed a lot to us. Alhamdulillah, we thank Allah Almighty without whose blessings we will not have successfully completed this study.

Siti Aidah Wahanin

Peinita@Nur Insyirah Peter Abdullah

Bachelor of Administrative Science (Honours)

Faculty of Administrative Science & Policy Studies

CONTENTS

TITLE	PAGE
Clearance for Submission Form	I
Declaration Form	II
Acknowledgement	III
Table of Content	IV
List of tables and Figures	VII
List of Abbreviations	VIII
CHAPTER 1: INTRODUCTION	
1.1 Research Background	1
1.2 Problem Statement	3
1.3 Research Questions	4
1.4 Research Objectives	4
1.5 Scope of the study	5
1.5.1 Level	6
1.5.2 Duration	6
1.6 Significance of the study	6
1.6.1 Body of Knowledge	6
1.6.2 Collaboration of Agencies or Organisation	7
1.6.3 Community	8
1.7 Definition of Terms, Terminologies and Concepts	22
1.7.1 Green Technology	9
1.7.2 Waste Management	9
1.7.3 E-Waste (Electronic Waste)	9
1.7.4 Mobile E-Mobile	9
1.7.5 MCMC	10
1.7.6 Enforcement Program	10

1.7.7 Knowledgeable Society	10
CHAPTER 2: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK	27
2.1 Introduction	27
2.1.1 Green Technology	11
2.1.2 Waste Management	11
2.1.3 E-Waste (Electronic Waste)	12
2.1.4 Mobile E-Waste	13
2.1.5 MCMC	14
2.1.6 Knowledgeable Society	15
2.1.7 Environmental Concerns	16
2.1.8 Participation of Organisation in E-Waste Enforcement	17
2.1.9 Promotion of E-Waste Collection Centre	18
2.1.10 Participation of Community Members to Support E-Waste Management	18
2.2 Conceptual Framework	19
2.2.1 Independent Variables	19
2.2.2 Dependent Variables	19
CHAPTER 3: RESEARCH METHODOLOGY	
3.1 Research Design	21
3.2 Unit of Analysis	21
3.3 Sample Size	22
3.4 Sampling Technique	22
3.5 Measurement/Instrument	23
3.6 Data Collection	23
3.6.1 Primary Data	24
3.6.2 Secondary Data	25
3.7 Data Analysis	25

ABSTRACT

INTRODUCTION

This study focused on Green technology the enforcement of E-Waste management. It emphasised on the Mobile e-waste: Old Phones, New Life programme initiated by Malaysian Communication and Multimedia Commission (MCMC). The goals of this study are to identify the rationale for the organisation to participate in the enforcement of E-waste management, to examine the roles of the organisation promoting enforcement of E-Waste management and to investigate the participation of community members to support the enforcement of E-Waste management through Mobile E-Waste programme. This present study obtained from secondary data to meet the above purpose of the study. The findings of primary data were only to support the secondary data regarding the enforcement of Mobile e-Waste programme. There is only 3 telecommunications industry participated in this programme in Sabah namely Digi, U-Mobile, and Maxis. The findings of both primary and secondary data outlined the pattern of environmental concern as the rationale that makes government and telecommunication player participate in E-Waste management programme to established collection box for end-of-life (EOL) mobile devices and Sim-Based products. These results also reflected the support of community members for proper disposal of electronic waste if one paid incentives. Overall, the primary data support the secondary data relates to environment concern as associate reasons that makes government and telecommunication partner to participate in this programme, roles of promotion through advertising media, customer referral, and allocation of collection box at the premises to supply information. The participation of community members to support this programme was through feedback demand and comments regarding the enforcement of collection centre of Mobile E-Waste.

main outcome document "The Future we want" a call for countries to develop and enforce comprehensive national and local waste management policies, strategies, laws, and regulations. This was initiated in response towards challenges presented by unsustainable production, consumption, including the clear avoidance avoidance of unsustainable in the generation of waste. Hence, this becomes the challenges of developing countries (United Nation Environment Programme, 2013).

Other than that, origin of e-waste management was due to concern by Minister Datuk Sri Masidi Manjun Ministry of Tourism, Culture, and Environment. According to him, E-waste is on the rise. 2010 seminar of e-waste resolved had