UNIVERSITI TEKNOLOGI MARA

FACULTY OF ADMINISTRATIVE SCEINCE AND POLICY STUDIES



ZIARAH: ISLAMC TOURISM IN MALAYSIA

MUHAMMAD SALAHUDDIN BIN SHAHARUDDIN 2015 116121

JANUARY 2018

ACKNOWLEDGEMENT

I would like to express my deepest appreciation and grateful to God for giving me strength and guidance in order to finish this Research Report. A special gratitude to my beloved lecturer ADS555 Applied Research Project for giving me this interesting task, whereby to improve myself in critical thinking and given knowledge. I also would like to express the thankfulness to my supervisor Dr. Hjh Zuraidah binti Hj. Zaaba for helping me to understand the tasks as well as given the lecture or consultation and guidance in completing the task. Through this, I was able to learn many tasks from many fields in the research.

Furthermore, I would like to express my thankfulness to all people that had been participating in order to make this task complete such as the staffs in UiTM for giving me an adequate facilities to be used and also our group members and classmates for sharing various ideas and additional information in completing the task. Last but not least, thanks to our parents for always be there for me in difficult times, always give support especially in terms of financing and also an advice to be strong and strengthen me to finish this research report within a time.

Thank you.

Muhammad Salahuddin Bin Shaharuddin Bachelor of Administrative Science (Hons) Faculty of Administrative Science & Policy Studies UniversitiTeknologi MARA, Kota Kinabalu, Sabah

L

TABLE OF CONTENTS

Chapter One:

1.1 Research Background

1.2 Problem Statement

1.3 Research Questions

1.4Research Objectives

- 1.5 Scope of the Study
- 1.6 Level

1.7 Significance of the Study

1.8 Definition of Term

Chapter Two: Literature Review

- 2.1 Introduction
- 2.2 Ziarah
- 2.3 Islamic Tourism
- 2.4 Islamic Tourism Centre (ITC)
- 2.5 Muslims Demanded In Ziarah
- 2.6 Conceptual Framework Definition
- 2.7 Conceptual Framework
- 2.8 Conclusion

Chapter 3: Research Method

- 3.1 Introduction
- 3.2 Research design
- 3.3 Instrument
- 3.4 Data Collection
- 3.5 Data Analysis

1-12

13-22

23-27

Chapter 4: Findings 28-38 4.1 Introduction 4.2 Profile Descriptions 4.3 Findings **Chapter 5: Discussion and Conclusion** 39-43 5.1 Introduction 5.2 Implications 5.3 Conclusion 5.4 Recommendation 5.5 Limitations Referrences/Bibliography 44-45 46 Appendix A

3.6 Measurement

Abstract

Malaysia as an Islamic country is promoting tourism worldwide so as to attract more tourists to visit Malaysia. Islamic tourism is associated with the religious, spiritual and cultural aspects of tourism. Malaysia is a peaceful and harmonious country of various races and religions. There are also a lot of attractive destinations that are situated in every state in Malaysia. The Government Initiative and also the services provided by the travel agencies has been meets with the Muslims demand in having Ziarah. This paper is investigating the various features and popular destinations of Islamic tourism as practiced in Malaysia. Using a qualitative approach, the data was collected from books, journals, magazines, websites and documents. This paper will contribute towards a better understanding about Islamic tourism and Malaysia destinations for tourist.