



**A STUDY ON FACTORS THAT INFLUENCE EMPLOYEE'S  
JOB SATISFACTION IN PEJABAT SETIAUSAHA KERAJAAN (SUK)  
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## **ABSTRACT**

Job satisfaction is defined as feeling and perceptions of employees whether they are satisfied or dissatisfied with their job. When employees satisfied with their current work, this will execute positive outcome especially in their job performance, commitment, motivation and so forth. Commonly job satisfaction is closely related to employee's benefit such as wages and working conditions, management of organization, promotions, and social relations in the workplace, appraisal, and group relations outside workplace. The aim of this study is to examine the impacts of the antecedents such as personality traits, working environment and knowledge management towards job satisfaction and to know the strength of relationship both independent variables and dependent variable. The study was conducted in Pejabat Setiausaha Kerajaan (SUK) Negeri Kelantan. The details about the study has been analyzed and the result was explained throughout each chapters.