



**THE INFLUENCE OF EMOTIONAL INTELLIGENCE ON JOB
PERFORMANCE IN MICOST, MELAKA**

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ABSTRACT

This study seeks to examine factor that can influence on job performance. This study focuses on several factors that can influence job performance which are self-awareness, self-management, social awareness and relationship management in MiCoST, Melaka.

The sampling technique that was used in this study is proportionate stratified random sampling and the data collection was used is self-administered questionnaire. The researcher have distribute 82 questionnaires to 102 of the respondents. The data that had been collected was then evaluated by using Statistical Package for the Social Science (SPSS) Software version 22. Then, using SPSS test that were converged such as reliability analysis, frequency analysis, descriptive analysis, Pearson's correlation analysis and multiple regression. The results indicated from the impact which includes self-awareness, self-management, social awareness and relationship management on job performance. The findings of the study revealed that all independent variables which is emotional intelligence were found to have significant relationships with dependent variable which is job performance. However, based on the result it had been found that there are other independent variable that can influence job performance which is not included in this study.

KEYWORDS: *Job performance, Self-awareness, Self-management, Social awareness, Relationship Management.*