



Title:

**Employer's Expectations Towards Competency Skills Needed by Hospitality
Graduates**

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ABSTRACT

In today's competitive industrial environment, it marks by changes in the workforce's competency needs. Competency skill is a need to every fresh graduate for them to meet the expectation of their employers. This study aims to identify the competency skills expected by the industry towards new graduates and the most expected competency by the employers towards the fresh graduates. This study adopts a qualitative design, which is an argumentative type of research. The thematic research method is being used to collect data in conducting this study. This type of design will be used when the researcher uses the older article and journal to find the most expected competency skills needed by fresh graduates from employer expectations. This study also used and depended on secondary data. As a result, from previous studies and reliable research, we identified five competency skills vital for employers in hiring fresh graduates, and the most look for communication skills.

Key terms: Employer expectation, Competency, Fresh graduates, Intern, Hospitality Industry

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TABLE OF CONTENT

Chapters	Content	Pages
	Abstract	ii
	Acknowledgments	iii
	Table of contents	iv-v
1	INTRODUCTION	
	1.1 Overview	1-2
	1.2 Background of the study	3
	1.3 Problem Statement	4-5
	1.4 Research Objectives	5
	1.5 Research Questions	5
	1.6 Significance of the study	6
	1.7 Limitation of the study	6
	1.8 Conceptual Framework	7
	1.9 Definition key of term	8
2	LITERATURE REVIEW	
	2.1 Overview	9
	2.2 Competency and Hospitality Education	9-10
	2.3 Graduates Competency	10-11

2.4	Competency Skills Consider by Employer Towards Fresh Graduates	12
2.4.1	Communication	12
2.4.2	Teamwork	13
2.4.3	Job Knowledge	13-14
2.4.4	Leadership	14
2.4.5	Problem Solving	15
3	METHODOLOGY	
3.1	Overview	23
3.2	Research Design	23
3.3	Data Collection Procedure	24
3.4	Plan for data analysis	24-25
4	ANALYSIS AND RESULTS/FINDINGS	
4.1	Overview	26
4.2	Communication	27
4.3	Teamwork	27-28
4.4	Job Knowledge	28
4.5	Leadership	28-29
4.6	Problem Solving	29
5	RECOMMENDATION AND CONCLUSION	30-31
6	REFERENCES	32-35