



UNIVERSITI TEKNOLOGI MARA

HTH222: HOUSEKEEPING

Course Name (English)	HOUSEKEEPING APPROVED				
Course Code	HTH222				
MQF Credit	3				
Course Description	The course is designed towards developing technical skills needed to manage housekeeping operations particularly in rooms, public areas, linen and laundry.				
Transferable Skills	Room cleaning, Public areas cleaning. Linen and Laundry management				
Teaching Methodologies	Lectures, Blended Learning, Demonstrations, Practical Classes, Role Play				
CLO	<p>CLO1 Identify the knowledge, principles and procedures in the housekeeping department.</p> <p>CLO2 Explain the functions, roles and responsibilities of personnel in housekeeping operations.</p> <p>CLO3 Efficiently practice the housekeeping operations and management skills.</p>				
Pre-Requisite Courses	No course recommendations				
Reading List	<table border="1"> <tr> <td>Recommended Text</td> <td> <ul style="list-style-type: none"> Kappa, M.M., Nitschke, A. & Schappert, P.B. 1997, <i>Housekeeping Management</i>, 2nd Ed., Educational Institute of the American Hotel Motel Association Michigan, U.S Raghubalan 2009, <i>Hotel Housekeeping: Operations and Management</i>, 2nd Ed., Oxford Press India </td> </tr> <tr> <td>Reference Book Resources</td> <td> <ul style="list-style-type: none"> Casado, M. A. 1999, <i>Housekeeping Management.</i>, Ed., , New York: John Wiley [ISBN:] Jones, T. J. A. 2004, <i>Professional Management of Housekeeping Opera</i>, Ed., , New York: John Wiley [ISBN:] </td> </tr> </table>	Recommended Text	<ul style="list-style-type: none"> Kappa, M.M., Nitschke, A. & Schappert, P.B. 1997, <i>Housekeeping Management</i>, 2nd Ed., Educational Institute of the American Hotel Motel Association Michigan, U.S Raghubalan 2009, <i>Hotel Housekeeping: Operations and Management</i>, 2nd Ed., Oxford Press India 	Reference Book Resources	<ul style="list-style-type: none"> Casado, M. A. 1999, <i>Housekeeping Management.</i>, Ed., , New York: John Wiley [ISBN:] Jones, T. J. A. 2004, <i>Professional Management of Housekeeping Opera</i>, Ed., , New York: John Wiley [ISBN:]
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Article/Paper List	This Course does not have any article/paper resources				
Other References	This Course does not have any other resources				