

ASIAM ISO DOZINT TERRITORI CAMARGAN TERESCANUL KAMPUS DUKUN.

FACULTY OF HOTEL & TOURISM MANAGERENT

FACTORS INFLUENCING CUEST'S CHOICES TOWARDS SMOWE PARE HOTEL

RAZEN BI MESNEUT ROR SYMHRA BY ZAIRAL MIDIN 2016331333

2016/00/2012

BAGRIOR OF SCHEIGE (1008) IN HOTEL MANAGEMENT HM240

ABSTRACT

This research is a study about factors influencing guest's choices towards smoking free hotel. Smoking is habit-forming and physically addictive, and causes premature illness and death due to lung cancer, cardiovascular disease and a host of other ailments, as well as reducing lung function and complicating other diseases such as asthma and tuberculosis. While smoking free is a place where people are not allowed to smoke. In this context, smoking free hotel room is a hotel that are prohibited to smoke in the room. The purpose of this study are to identify the factors influencing guest's choices on smoking free hotel. To carry out this study, argumentative method was used. Data collected included the factors influence guest choices towards smoking free hotel room. While smell and health as the factors that influence guest's choices towards smoking hotel room.

Keywords: smoking free hotel, second hand smoke, third hand smoke, smell and health.

ACKNOWLEDGEMENT

We would like to acknowledge the following for the help and support throughout our research project for subject Undergraduate Project HTM (655).

- Madam Jazira Anuar, our Program Advisor, for her guidance and supervision. Her encouragement, patience and enthusiasm for this research project were greatly appreciated.
- Madam Noraida Karim, our supervisor, for her help in sharing knowledge, guidance and motivated us from the start of our research project.
- Universiti Teknologi MARA Terengganu Kampus Dungun in giving us opportunity to pursue our undergraduate project.
- Our parents, friends and seniors for their continuous loved, support and encouragement that keeps us forward.

Thanks and apologies to others whose contributions we may have forgotten to acknowledge.

TABLE OF CONTENTS

ABSTF	RACT	i
ACKN	OWLEDGEMENT	ii
LIST (OF FIGURE	v
LIST (OF TABLE	vi
СНАР	TER 1: INTRODUCTION	1
1.1	OVERVIEW	1
1.2	BACKGROUND OF THE STUDY	1
1.3	PROBLEM STATEMENT	2
1.4	RESEARCH OBJECTIVES	4
1.5	RESEARCH QUESTION	4
1.6	CONCEPTUAL FRAMEWORK	4
1.7	SIGNIFICANCE OF THE STUDY	4
1.7	7.1 PRACTITIONER PERSPECTIVE	4
1.3	7.2 ACADEMICS PERSPECTIVE	5
1.8	DEFINITION OF KEY TERMS	5
1.9	CONCLUSION	6
СНАР	TER 2: LITERATURE REVIEW	7
2.1	OVERVIEW	7
2.2	SMOKING FREE HOTEL	7
2.3	SMOKING FREE IN MALAYSIA	9
2.4	SMELL	10
2.5	HEALTH	11
СНАР	TER 3: RESEARCH METHODOLOGY	14
3.1	OVERVIEW	14
3.2	RESEARCH DESIGN	14

3.3	SOURCE OF DATA	.15	
CHAPTER 4: RESULT, FINDINGS, RECOMMENDATION AND CONCLUSION16			
4.1	RESULTS AND FINDINGS	.16	
4.2	DATA ANALYSIS	20	
4.3	LIMITATON	22	
4.4	RECOMMENDATION	22	
4.5	CONCLUSION	23	
REFERENCES24		24	