

INDUSTRIAL RELATIONS REPORT

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NAME : NUR AFIQAH BINTI ZULKIFLI
NO. MATRIC : 2020968769
GROUP : RBA243
COURSE : HRM666
ADVISOR : PUAN NURWAHIDA BINTI FUAD

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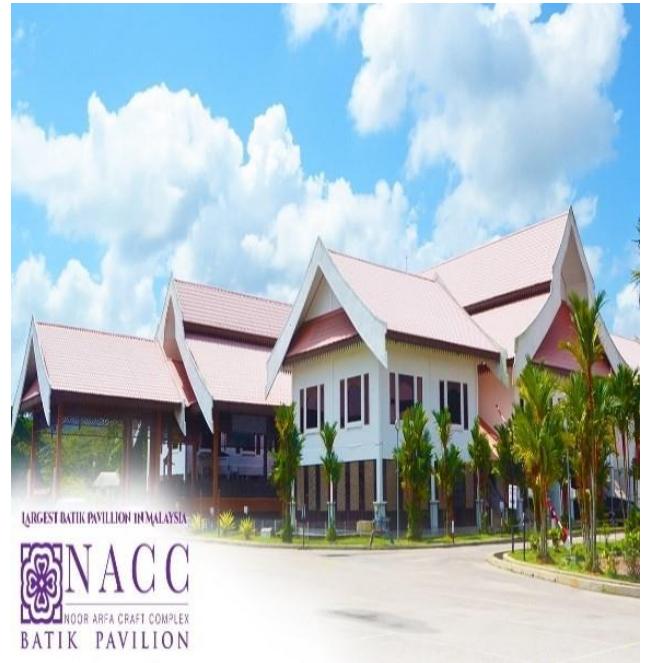
1.0 EXECUTIVE SUMMARY

Over six months starting from 29 august, 2022 until 09 February, 2023, Alhamdulillah with so much knowledge I have already finished my internship smoothly at Noor Arfa Holdings Sdn. Bhd, a number one manufactured Batik textile Company.

During my time internship in the company, I have becoming familiar with the workplace environment with non-toxic people around and also gaining a lot of experience and knowledge in the organizations.

I also have developed another knowledge such as communication skills, information changes through my daily task and open discuss. I also have a high- integrity in doing the task given.

4.0 COMPANY'S BACKGROUND



ELEGANT, LUXURIOUS AND EXCLUSIVE

Noor Arfa is a Malaysian Batik corporation that has been in business for over 39 years. It is a pioneer of Malaysia's well-known batik industry and has been in operation in Kuala Terengganu since 1980. Noor Arfa's success is founded on the exciting and innovative philosophy of its founders, Wan Mohd Ariffin Wan Long and his wife, Noor Hijerah Hanafiah, who have always wanted to promote the batik industry to the world and assist locals, particularly women, in looking Elegant, Luxurious, and Exclusive.

Their business gave birth to the Noor Arfa we know today. The name 'Noor Arfa' was derived from their given names, 'Noor' for the wife and 'Arfa' for the husband. The name Noor Arfa originated in Terengganu as a result of the discovery of the origins of batik using the traditional method of hand drawing or canting. Noor Arfa is an acronym derived from the combination of the names of this enterprising and ambitious couple.