

INDUSTRIAL TRAINING REPORT

METROPOLITAN UTILITIES CORPORATION
SDN BHD (MUC)

29 August-10 February



اَوْنِيُوْرْسِيْتِيْ بِاَرِيْتِيْكَوْلُوْغِيْ مَّارَا
UNIVERSITI
TEKNOLOGI
MARA

Fakulti
Pengurusan
dan Perniagaan



Metropolitan Utilities
Corporation Sdn Bhd

NOR FATIN BINTI MOHD TARMIZHI | 2020865522
BACHELOR OF BUSINESS ADMINISTRATION
(HONS.) FINANCE (BA242)



EXECUTIVE SUMMARY

My memorable and enlightening 6-month industrial training began here at Metropolitan Utilities Corporation Sdn Bhd (MUC). This internship report details my internship period which started on 29 August 2022 and ends 10 February 2023. The MUC offers various professional services including privatisation of total regional water distribution and supply organization.

I have been assigned to work in the finance and accounting department. Here, I had learnt how to issue payment for rental, insurance, and handle with suppliers. I had succeeded in every assignment that given to me by my supervisor. Additionally, I am the one internship that have an opportunity to temporary replace a maternity leave staff duty with the guide of the supervisor itself. From my observation, this company is the best place to start and develop your career and skills since their willingness to invest in the training and development of its employees. Such companies make time for growing the talent and capabilities of their workforce. They encourage employees to participate in various career development and skill development programs. For examples, MUC invite me in their private and confidential meeting to talk about their company budget in overseas which can improve my skills and knowledge.

MUC is regarded as one of the best managed and most efficient of the regional water supply companies in Malaysia by undertaking the water management of sourcing, treating and supply of treated water to end users in Perak. MUC operates two water treatment plants, namely SIS II and Ulu Kinta, with a water production of 412,000 cubic meter a day, contributing approximately 30% of treated water to the State of Perak.

In conclusion, by weighing the pros and cons inside and outside the company, the reader can understand the relevance of the analysis by the conclusion of the components of the SWOT Analysis.



TABLE OF CONTENTS



01 EXECUTIVE SUMMARY

02 TABLE OF CONTENTS

03 ACKNOWLEDGEMENT

04 STUDENT'S PROFILE

05 COMPANY'S PROFILE

06 TRAINING'S REFLECTION

07 SWOT ANALYSIS

08 DISCUSSION AND
RECOMMENDATION

09 CONCLUSION

10 REFERENCES

11 APPENDICES



COMPANY'S PROFILE

COMPANY'S NAME

- Metropolitan Utilities Corporation Sdn Bhd

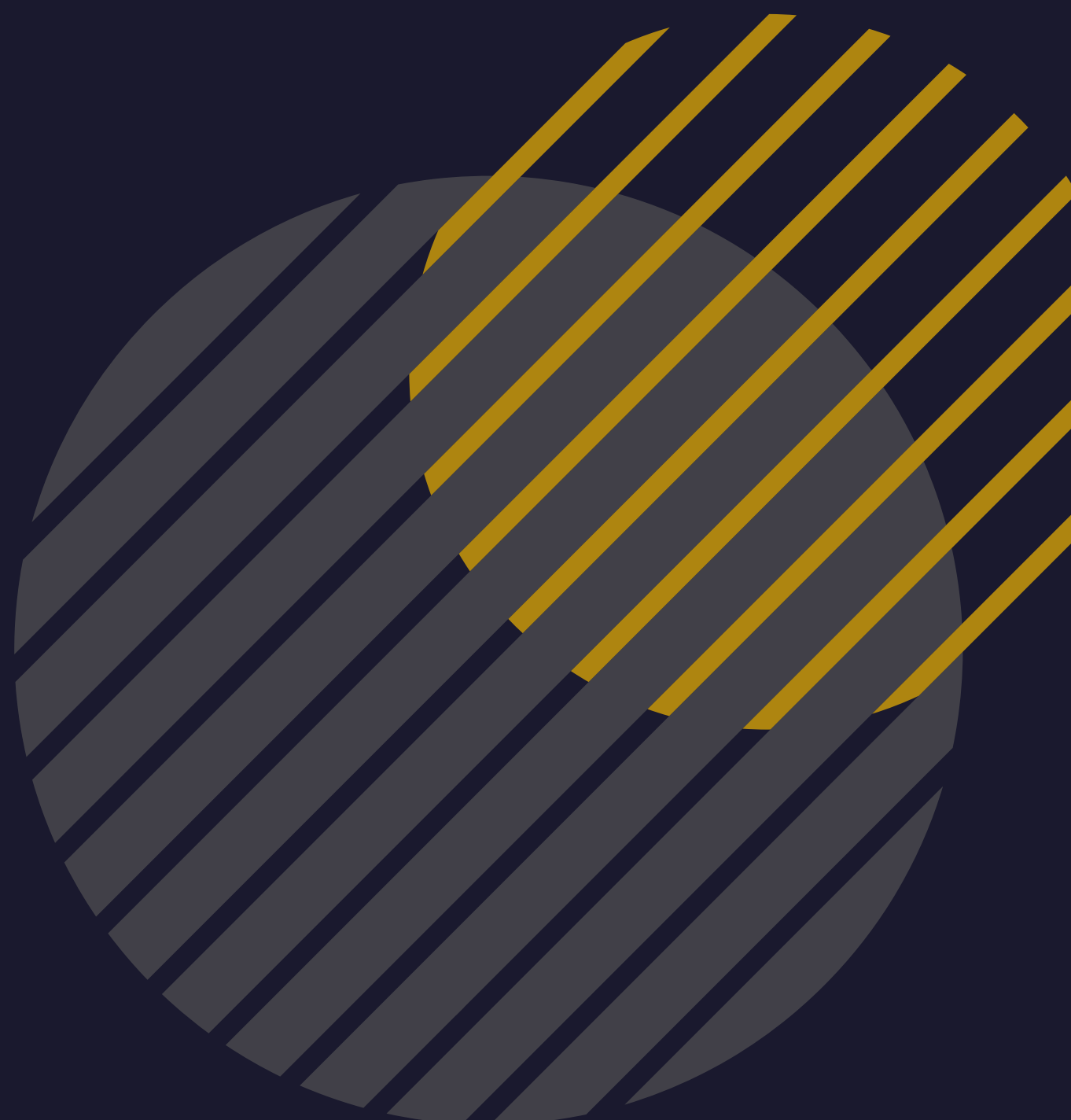


LOCATION

- B-4-03, 4th Floor, No. 42, Persiaran Greentown 1, Greentown Business Centre, 30450 Ipoh, Perak Darul Ridzuan.

OPERATION HOURS

- Monday to Friday
- 8:30 am to 5:30 pm



COMPANY'S VISION, MISSION & OBJECTIVE

MISSION

- To provide the highest standards in water supply to the State of Perak



VISION

- To giving the highest standards of service to its customers by continuously exploring new technologies that will provide high quality of treated water.



OBJECTIVE

- MUC is committed to providing quality treated water by adhering closely to the criteria stipulated under World Health Organisation's (WHO) "Guidelines for Drinking Water" and the "National Guidelines for Drinking Water Quality, MUC's Company's Quality Policy Statement, Monitoring the water supply produced are carried out jointly with the Ministry of Health, the Chemistry Department and Lembaga Air Perak.

