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# INDUSTRIAL TRAINING REPORT AT ROYAL MALAYSIAN CUSTOMS DEPARTMENT (JABATAN KASTAM DIRAJA MALAYSIA- JKDM)

29 AUGUST 2022 – 10 FEBRUARY 2023

AYUNIES NAZZAFIQAH BINTI MOHD NAZMI |

2020455186 | BA242





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Name: AYUNIES NAZZAFIQAH BINTI MOHD NAZMI

Matric Number: 2020455186

Course Code: MGT 666

Programme code: BA242

Faculty / Campus: Business Management / Arau, Perlis

\*Students are required to sign one pledge for each course taken.

## EXECUTIVE SUMMARY

My internship at Royal Malaysian Customs Department (RMCD) allowed me to spend half of my 2022 productively. This report was formed as a result of my internship programme, which I completed as part of my Bachelor of Business Administration (Hons.) Finance programme. As this is my first time working under government environment, every new experience was really an eye-opener to me. I was eager to learn new things every day and to apply the knowledge and abilities I had learned during my studies, so it was an incredibly fascinating experience.

Due to the fact that I work in business administration, I was assigned to Bahagian Khidmat Pengurusan dan Sumber Manusia/kewangan (KPSM), where I was supervised by Puan Nor Sakinah binti Yahaya. Although my primary place would be at KPSM, but I would often go to the others department as they also need internship students to help them. Since I was an active student, I have been assigned to different kinds of task back-to-back with these department. I took this opportunity to understand more on problem solving skills and how to be a multitasking person.

This internship experience is really useful for students in order for them to prepare in experiencing real-life working environment. I am grateful with this opportunity given by RMCD in order for me to gained much more knowledge and adding up my skills before entering the journey as an employee.

## TABLE OF CONTENT

ACADEMIC INTEGRITY PLEDGE .....	ii
EXECUTIVE SUMMARY .....	iii
TABLE OF CONTENT .....	iv - v
ACKNOWLEDGEMENT .....	vi
1.0 STUDENT PROFILE .....	1
2.0 COMPANY PROFILE	
2.1 COMPANY NAME .....	2
2.2 COMPANY LOGO .....	2
2.3 COMPANY LOCATION .....	2 - 3
2.4 COMPANY'S BACKGROUND .....	4 - 5
2.5 COMPANY'S PRODUCT/SERVICES .....	6
2.6 COMPANY'S VISION.....	6
2.7 COMPANY'S MISSION.....	6
2.8 COMPANY'S SLOGAN.....	6
2.9 COMPANY'S SERVICE ETHICS .....	6
2.10 COMPANY'S SHARE VALUES .....	7
2.11 CLIENTS' CHARTERS.....	8
2.12 ORGANIZATION STRUCTURE RMCD PERLIS .....	9
2.13 ORGANIZATION STRUCTURE SERVICES AND TRAINING UNIT .....	10
2.14 ROLES OF DEPARTMENT .....	11 - 13
3.0 TRAINING'S REFLECTION	
3.1 DURATION .....	14
3.2 SPECIFIC DEPARTMENT .....	14
3.3 ROLES, RESPONSIBILITIES, ASSIGNMENT AND TASKS .....	14 - 15
3.4 BENEFITS .....	16

4.0 PESTEL .....	17
5.0 SWOT ANALYSIS .....	18
6.0 DISCUSSION AND RECOMMENDATION (SWOT ANALYSIS)	
6.1 STRENGTHS .....	19 – 20
6.2 WEAKNESSES .....	21 - 22
6.3 OPPORTUNITIES .....	23 -24
6.4 THREATS .....	25 - 26
7.0 FINANCIAL ANALYSIS .....	27 - 28
8.0 CONCLUSION .....	29
9.0 REFERENCE .....	30
10.0 APPENDIX .....	31 - 43