



THE RELATIONSHIP BETWEEN EMOTIONAL INTELLIGENCE ELEMENTS AND
EMPLOYEES' JOB PERFORMANCE AT PETRONAS DAGANGAN BERHAD

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ABSTRACT

The purpose of this project paper is to investigate the relationship between emotional intelligence elements and employees' job performance. A sample of 107 respondents was collected through the judgement sampling. The instrument used to collect response from the respondents was the questionnaire. The collected data were derived from the executives working in PETRONAS Dagangan Berhad. SPSS version 21 was used to run and analyze the data in order to achieve the final outcomes for this project paper. As the researcher conducted the project paper and analyzed the data, the dependent variable which is employees' job performance had a significant relationship with the independent variables which are self-regulation, self-awareness and self-motivation while the dependent variable did not have significant relationship with the independent variable of social skills. The most significant variable that had relationship with the employees' job performance was the self-motivation through the analysis of multiple regression.