



2023

INDUSTRIAL TRAINING REPORT

LOST WORLD TAMBUN WATERPARK SDN BHD

03 MARCH 2023 - 15 AUGUST 2023

PREPARED BY :

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EXECUTIVE SUMMARY

This report provides a summary of my internship experience, which I undertook from 03 March until 15 August 2023. I successfully finished the placement at Lost World of Tambun's finance department as required by the Bachelor of Business Administration (Hons.) Finance, UiTM. With the assistance of the senior officer finance, I spent a great deal of my time in an everyday life, industrial environment where I learned a variety of skills. Even though I was unable to summarize every aspect of my internship in a text, I have high hopes that the skills I learned there will be valuable in my future career.

I got specifically given responsibility for account payable, which required me to enter and update the invoice into the Sunway Esker Portal monthly in order to track whether payments were successfully and properly made to the suppliers. I was given the responsibility of processing invoices and monitoring the status of issued cheque. From the first day of my internship, the senior officer manager went through my responsibilities and the prerequisites for the job with me. I also had the excellent opportunity to work for this organization, which helped me improve my cooperation, punctuality, and communication skills.

In addition, I learn more about the PESTEL and SWOT analyses used in this organization. I decided to look into how Lost World of Tambun runs its business to make sure that its goods will be handled well and provide awesome moments for the guests. Bring along their strength, weakness, opportunity, and threat. I will find the factors affecting the Malaysian tourism sector, such as political, environmental, social, technological, economic, and legal aspects, through PESTEL analysis. By using SWOT and PESTEL analysis, the organization will be able to determine which aspects of the business they specialize in and which they need to improve in the future. By the conclusion, I am able to identify both the company's strengths and weaknesses.

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COMPANY PROFILE




Name : SUNWAY LOST WORLD WATER PARK SDN BHD
Address : No.1, Persiaran Lagun Sunway 1, Sunway City Ipoh, 31150 Ipoh, Perak Darul Ridzuan, Malaysia
Opening : 11 October 2004
Floor area : 7,432m
Management: Sunway Group


OVERVIEW LOST WORLD OF TAMBUN




It cost RM60 million to complete The Lost World of Tambun, a theme park that locals as well as visitors are eagerly anticipating. In order to give guests the sense that they are actually in a Lost World, the theme park has been designed with a variety of creepers, vines, and other greenery. The Lost World of Tambun, which opened to the public for the first time in November 2004, is the sibling theme park of Petaling Jaya's Sunway Lagoon.



Lost World Of Tambun is an action packed, wholesome family adventure destination. This self-contained wonderland is cocooned by lush tropical jungle, natural hot springs, breathtaking limestone features of 400 million years of age and seven amazing attraction parks making it the ultimate day and night destination for a unique eco-adventure excursion for visitors of all ages. Just a stone's throw away is the Lost World Hotel, a perfect snooze chamber after a long day of adventure.



You may go on a variety of unique rides at the theme park, including the Cliff Racer, where you race down at maximum speeds in a mining cart, the Tube Raiders, where you slide down with big tubes, and the Jungle Wave Bay, where you will be at a big pool with nine distinct waves. The theme park, which is home to three adult tigers, also has a safari.



The pool in the theme park, which is full of hot mineral water from the well-known Tambun hot springs for its therapeutic powers, is another intriguing feature. The Adventure River, which circles the theme park, offers an option for tourists who want a less strenuous exercise. This enables you to leisurely take in the entire theme park.

COMPANY ACHIEVEMENT & AWARD

Year	Award	Category
2007	Tourism Malaysia	Winner of the 'Exciting Tourist Attraction' Award
2007	Perak Tourism Appreciation Awards	Winner of the 'Exciting Tourist Attraction' Award
2007	Libur and Traverama Tourism	Best Family Recreational Destination Award
2008/2009	Tourism Malaysia	Winner of the 'Innovative Tourist Attraction' Award in the "Natural Attraction"
2010	The Best Of Malaysia Awards Travel by Expatriate Lifestyle	Best Family Holiday/ Resort
2010/2011	Tourism Malaysia	Winner of the 'Innovative Tourist Attraction' Award in the 'Man-made Attraction / National Culture Heritage Identity Merit'
2012/2013	The Brand Laurette Awards	Best Product Branding Category Leisure & Hospitality Resort and Theme Park
2013	The Best Of Malaysia Awards Travel by Expatriate Lifestyle	Best Experience For Kids
2013	Malaysia Book Of Records	Longest Man Made Adventure River in Malaysia
2014	Fiabci Malaysia Property Award	Resort Category
2015	Fiabci World Prix D'Excellence Awards	Resort Category
2017	JCI Sustainable Development Goals Award 2017	Winner for SDG No 15 Life On Land
2017	Tourism Perak	Best Entertaining Award in Ipoh Cultural Parade 2017
2018	Malaysia Tourism Council Gold Awards 2018	Gold Award - Family Theme Park
2019	Asia Book Of Records	The Most Expansive Ice Sculpture in Asia
2019	TripAdvisor	2019 Travellers' Choice
2019	Themed Entertainment Association (TEA) Attendance / AECOM	Top 25 Water Theme Parks in Asia Pacific
2020	TripAdvisor	2020 Travellers' Choice
2020	Themed Entertainment Association (TEA) Attendance / AECOM	Top 20 Water Theme Parks in Asia Pacific
2021	Malaysia Tourism Council Gold Awards 2021	Best Theme Park



THEME PARK • HOTEL • HOT SPRINGS

SUNWAY

VISION

To be Asia's model corporation in sustainable development, innovating to enrich lives for a better tomorrow

MISSION

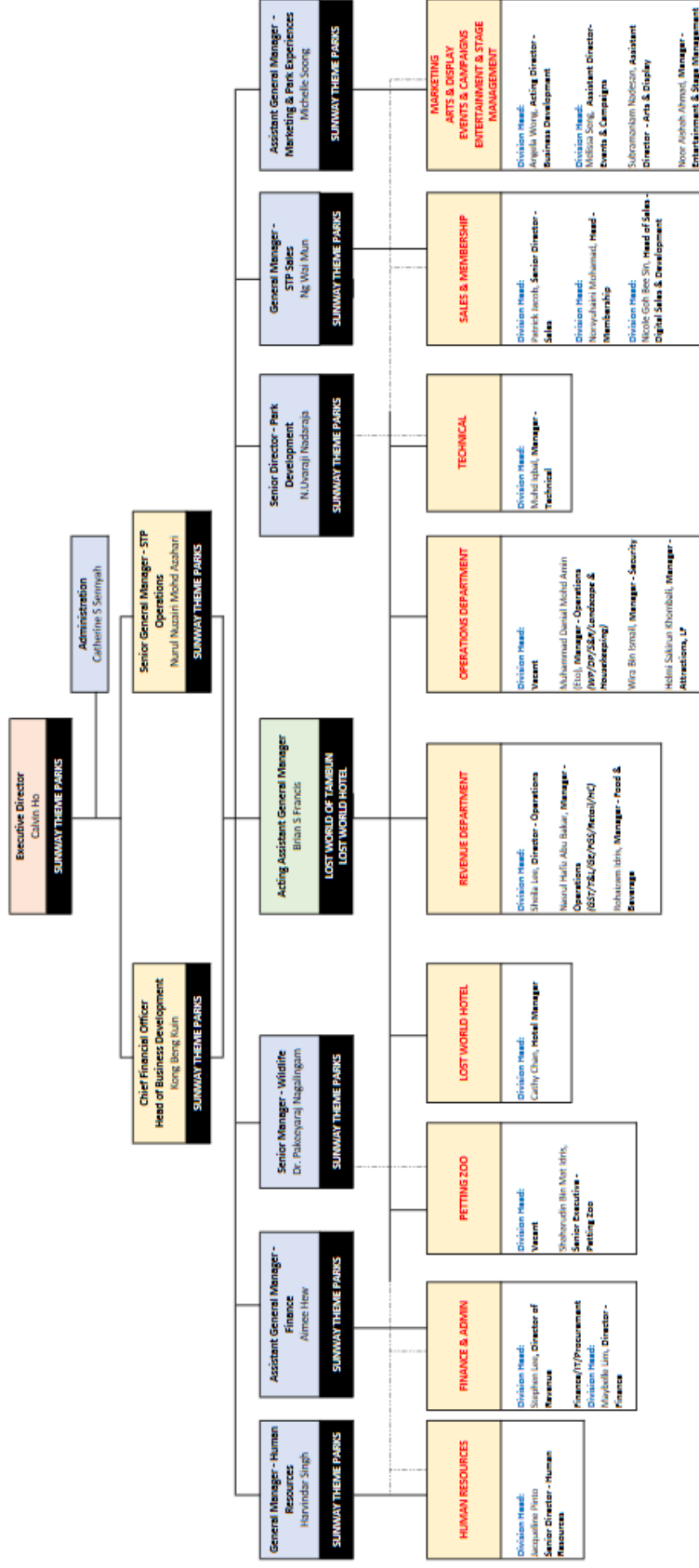
- Empowering our people to deliver enhanced value to all stakeholders
- Embracing sustainability in our business processes and decisions
- Attracting and nurturing a talented and progressive

OBJECTIVE

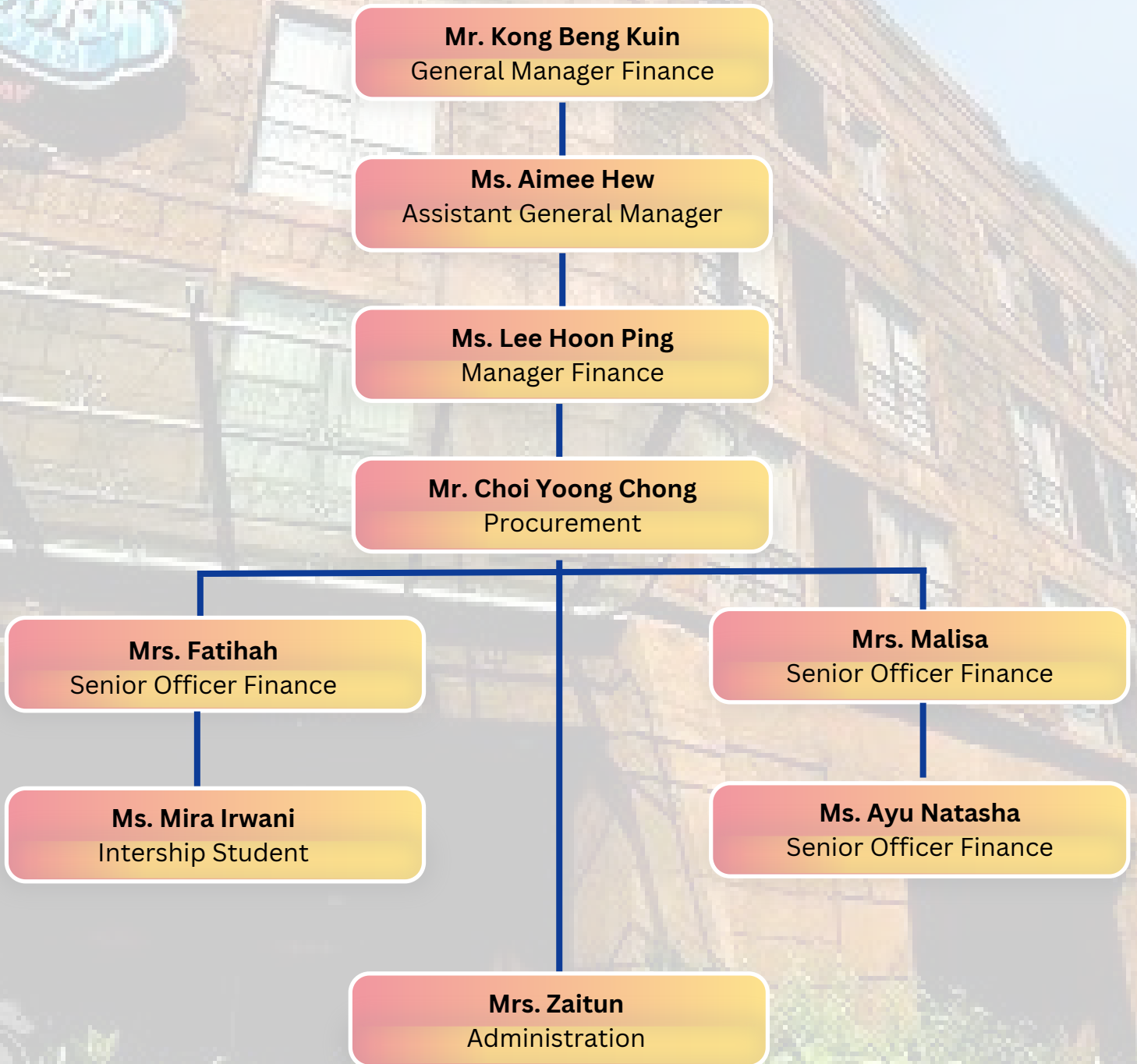
- To provide a safe and fun environment for guests of all ages and interests.
- To offer a wide range of attractions, activities, and services that cater to the needs and preferences of guests.
- To promote sustainability and environmental conservation through the implementation of sustainable tourism practices and the use of renewable energy sources.
- To contribute to the local community by creating job opportunities and supporting local businesses.
- To provide educational opportunities for guests to learn about Malaysian culture and the natural environment.
- To deliver exceptional customer service and create memorable experiences that exceed guests' expectations.
- To continually innovate and improve the park's offerings and services to maintain its position as a leading theme park and resort in Malaysia.

ORGANIZATIONAL STRUCTURE OF LOST WORLD OF TAMBUN

LOST WORLD OF TAMBUN
MANAGEMENT ORGANIZATION CHART
01 JULY 2023



ORGANIZATIONAL CHART OF FINANCE DEPARTMENT



TRAINING'S REFLECTION

- The time frame of my internship approximately six months, from 03 March 2023 to 15 August 2023. I get hired Monday through Friday from 9 am to 6 pm.
- I was given the responsibility of validating daily sales receipts and large purchases that covered within the scope of the account receivable task under the finance department. They also asked me to print admittance wristbands for large numbers of visitors, in addition to completing AR billing. The 3rd month of my internship was spent processing account payable, which was the next responsibility I was given. Matching the invoice supplier into the Sunway Esker portal for the payment procedure is my main duty.
- Additionally, I acquired a daily basic notification for the Sunway Esker portal's follow-up payment status. I must also make arrangements to issue the payment and bank it into the supplier's account. As time went on, though, they started giving me tasks related to inventory cost-control, where I had to compare the amount in Excel with the daily count at each counter to determine whether that counter had a shortage or an excess of an item sold.
- Following that, I received an RM 500 every month from the employer. In addition, I received many benefits throughout my internship, including a complimentary lunch, the right to an annual leave of absence, a complimentary parking ticket, and a complimentary Sunway uniform. Last but not least, free admission to a theme park once per month.
- I am also fortunate that they believe I am capable of finishing all of these tasks. I gained practical knowledge about working with others, cooperating, and networking professionally throughout my internship. Being a student at UiTM has been a benefit in my life because the people, setting, and organizational structure have made it easier for me to fit into Lost World Tambun Waterpark Sdn.Bhd.

TASK & RESPONSIBILITIES

Inventory Cost Control

- Daily stock take at LWOT water park counter and at LWOT hotel for can drink, ice cream and coffee.
- Matched amount in Excel with daily count each counter to identify either that counter have shortage or excess item sold.
- Receive and check stock/item from the suppliers
- End of month stock take at store inventory.

Account Receivable

- Do validate information in order to ensure figured capture is correct in system Ephesoft.
- Do online travel agent (OTA) to check total redemption quantity between galaxy system and OTA system must tally.
- Hotel billing.

Account Payable

- Matching invoice suppliers into Sunway Esker portal for payment process.
- Follow-up payment status in Sunway Esker Portal by daily basis.
- Assist to proceed issue cheque and arrange to bank in into supplier's account.

SWOT ANALYSIS

S

Strengths

- Well- known recognized brand where is Sunway in public.
- Natural environment has become the idea that Lost World introduced.

W

Weaknesses

- Less payment options are available in the Lost World.
- Extreme waterpark activities have limited appeal.

O

Opportunities

- Job opportunities available.
- Collaborate along with the travel agency and Lost World to make sure that all of the guest admittance tickets are sold out.

T

Threats

- A changing political environment.
- New competitors from others theme amusement park.

STRENGTH

Well- known recognized brand where is Sunway in public.

- In Malaysia, Sunway is a well-known company with a well-known name. Lost World Tambun Waterpark Sdn Bhd is one of the companies that Sunway manages. Ipoh Perak's primary water theme park is called Lost World of Tambun. As a result, the Sunway brand has grown successfully, which aids in promoting knowledge of this aquatic theme park and boosting daily ticket sales. It is also made a tourist destination by foreign visitors from different nations.
- Additionally attracting visitors' attention are the many engaging activities offered at Lost World. There are several attractions to choose from, such as Lost World Water Park, Lost World Amusement Park, Lost World Tin Valley, Lost World Tiger Valley, Lost World Petting Zoo, Lost World Adventure Park, Lost World Hot Spring Night Park, Lost World Hot Spring & Spa, and Luminous Forest. People will be eager to travel to the location to have fun with their loved ones as a result of the attractions offered. All of these attractions significantly increase Lost World's ability to generate income.
- The best service offered by Lost World in promoting their brand is the introduction of Glamping and the Malayana Floating Villa to visitors who want to experience sleeping in the Lost World. It is the ideal chance for adventure seekers. The company must make sure that all of the accommodations, games, and infrastructure provide best-in-class service to tourists in order to stay in business. They also need to enhance the rides and activities at the theme park to keep people coming to Lost World.

Natural environment has become the idea that Lost World introduced.

- Being surrounded by lush tropical woods, hot springs, and limestone hills that are 400 million years old has given life to a concept. For tourists of all ages, Sunway Lost World Of Tambun designs an original eco-adventure tour. This brings something unique to compete with Malaysia's aquatic theme parks. People who like the surroundings of green greenery and seeing numerous animals would be attracted to this atmosphere.
- Visitors will feel like they had the value of their money in addition to enjoying the atmosphere of the aquatic theme park and having a great time. It works well with the Lost World of Tambun's word, which makes for some awesome moments. meaning wishing to make the feeling of being in the Lost World.

WEAKNESSES

Less payment options are available in the Lost World.

- There are only a few options available for payment at the Lost World counter: cash, credit card, debit card, Maybank QR, Grab Pay, and Apple Pay. However, some people are not used to using these methods. If they do not have enough cash on them, it will be challenging for them to pay at the counter.
- If they want to make any purchases at each counter, they will feel challenging and uneasy in the following scenario. Nowadays, everyone enjoys buying without cash. As a result, Lost World should be considerate by offering more payment options, such as Touch n Go, Boost, and others, to make it easier for visitors to make purchases. With a variety of payment options available, visitors can gladly purchase a large number of things. This is due to the fact that people will limit their purchases of items if, for instance, they feel their money is insufficient. The kiosk suffered a loss as a result of this circumstance, even though it was little.
- Therefore, Lost World should specify on the website about the payment methods offered at Lost World so that guests are more aware and can plan in advance about the payment method that they will use when they want to enjoy a fun environment, or can also show a notification after they make an online payment so that the information can be conveyed to guests.

Extreme waterpark activities have limited appeal.

- Since the Lost World opened in 2004, many of the water theme park activities there have needed to be changed in order to better accommodate the tastes of the general public, particularly those of young people. This is done to get their interest and get them to go to the Lost World. Additionally, there are currently water theme parks in Malaysia that have developed and provide a variety of interesting and enjoyable water activities. Therefore, in order to attract guests in and keep them entertained, the Lost World needs to be attentive to any changes made to an attraction there. If such action is not taken, Lost World's operation will become poor and its ability to produce revenue would deteriorate.
- Visitors prefer to spend their time in this way, especially on weekends, participating in activities that may help them relax and have fun. therefore they often look for destinations with aquatic theme parks that provide that option. Lost World will thus face great competition with the existing aquatic theme parks in Malaysia.

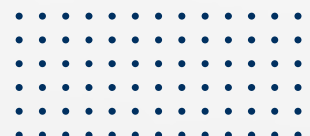
OPPORTUNITY

Job opportunities available.

- For people especially those who live close to Lost World, the expansion of the sunway brand may result in numerous job prospects. They additionally employ students as part-time jobs. This may assist the student in obtaining money for daily expenses. Therefore, when Lost World is able to run efficiently where it frequently receives visitors both local and foreign. It increases the company's revenue and allows them to hire more staff to assist with the daily operating hours of Lost World, particularly during festive seasons like Hari Raya, Chinese New Year, Deepavali, and other festivals. The Lost World will be visited by a huge number of people at that time.
- Therefore, as the brand develops, more employment possibilities will be created by the business, raising local standards of living and even boosting Malaysia's tourism industry. As a result, Lost World will become more well-known to tourists both domestically and overseas. This is excellent momentum for the business name.

Collaborate along with the travel agency and Lost World to make sure that all of the guest admittance tickets are sold out.

- Additionally, Klook, Globaltix, Tripcarte, Wonderfly, Ctrip, and Be My Guest are among the travel agencies that work with Lost World of Theme Park. These travel agents greatly aid in bringing guests to Lost World to experience the fantastic experiences there.
- With Lost World and travel companies working together, ticket purchases can be done quickly and safely. The ability to purchase tickets in advance online without having to purchase them physically can also save visitors time. The Lost World of Tambun, where visitors can buy tickets from many of the following platforms, is able to increase the company's profits. In addition, can encourage visitors to buy Lost World of Tambun tickets is a promotion provided for several platforms.
- To assist the business perform better in the future, lost world should collaborate with additional travel agents like Oscar Holiday. This is so that travelers would feel comfortable purchasing tickets online from travel companies that have a good track record of satisfying their clients. then must locate a reputable travel agency to prevent their potential customers from getting scammed when making a transaction.



THREATS

A changing political environment.

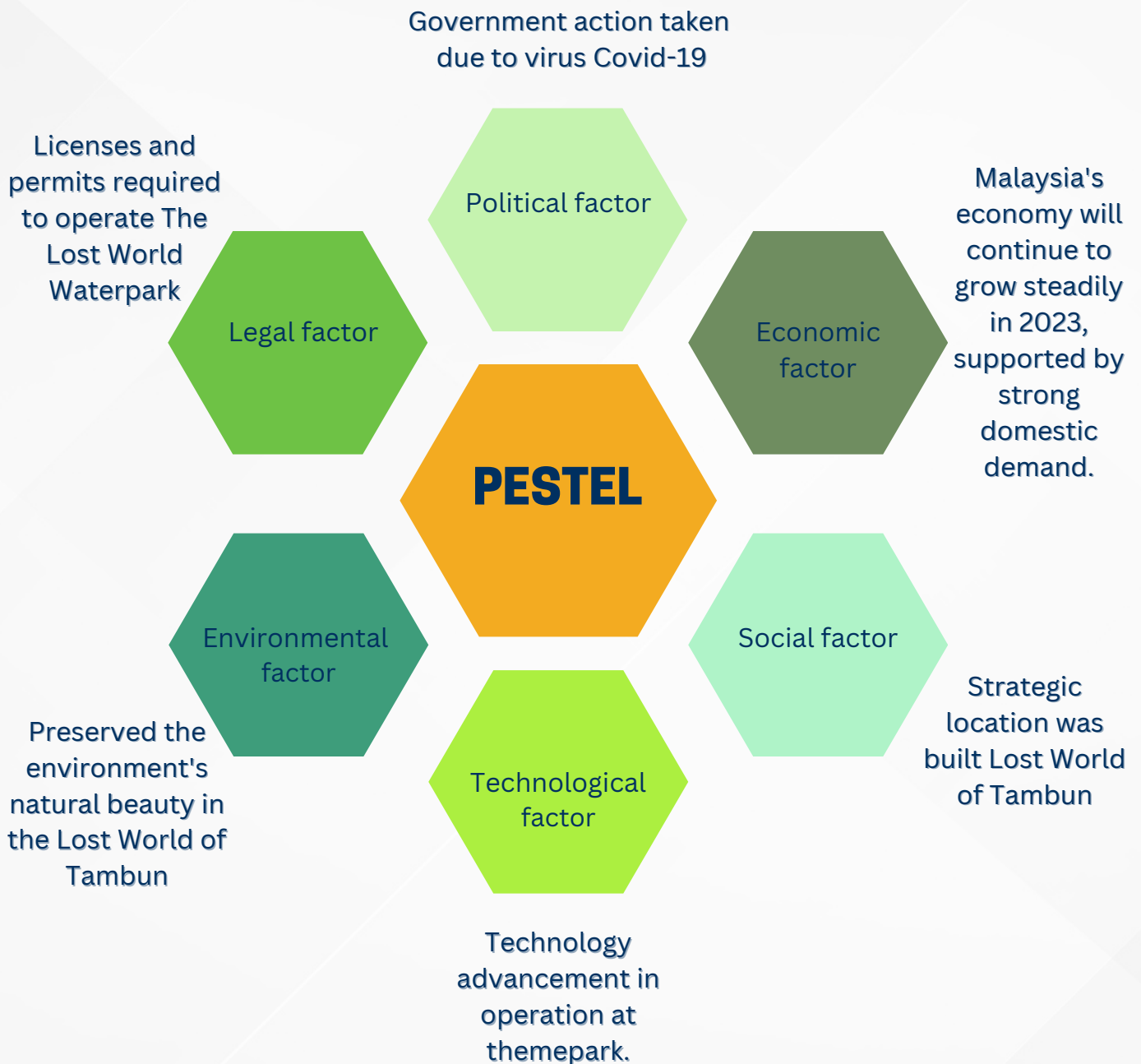
- Political issues can affect a business by altering how friendly the market is to that enterprise. Governments typically have a lot of influence over businesses, and frequently, there is little that businesses can do about it. A good illustration of a political element is raising or lowering tax rates. Government restrictions may increase the tax rate for some enterprises while decreasing it for others for different reasons. This choice will have an immediate effect on company. A good illustration of a political element is a tax increase or decrease. Government restrictions may increase the tax rate for some enterprises while decreasing it for others for different reasons. This choice will have an immediate effect on company.
- For businesses, there is a rise in taxes that will result in significant operational and management costs. Companies struggle with it as they try to stay in operation. it is for reduce business and consumer demand. Developing a plan that can handle these circumstances is crucial, for this reason.
- Last but not least, lack of political stability inside the country can have a big effect on how a corporation operates. This is particularly true for companies that conduct business on a global basis. For instance, a government could be overthrown in a hostile takeover. Such a circumstance will eventually result in looting, riots, and overall unrest in the surroundings. Situations like this might interfere with corporate operations and activities, which can significantly affect the bottom line.

New competitors from others theme amusement park.

- There are numerous theme parks that have opened to the public in Malaysia. The Lost World must compete with them by offering engaging activities and excellent safety in order to bring in money and engage tourists. this is due to the high costs that are charged. but the enjoyment and security should be worth it.
- Additionally, the Lost World side must continuously monitor the current games to prevent unintended accidents if the water theme park is to become one of the attractions for the general public. In comparison to other entertainment, Lost World of Tambun has access to this crucial service as an added bonus.



PESTEL ANALYSIS OF LOST WORLD OF TAMBUN



1) Political factor

- **Government action taken due to virus Covid-19**
- In order to avoid the Covid-19 virus from spreading around worldwide, the government imposed a Staged Movement Control Order (MCO) because of to the disease. Therefore, it affects a variety of industries, especially the entertainment industry, which includes the Lost World of Tambun. Temporarily ceasing operations meant significant losses for the company. As a result, it is important to give notice to their employees that they should not report for duty since they are unable to pay their salary. To continue to live is difficult for the management of the Lost World of Tambun and their staff.
- However, Lost World must comply with regulations set down by the government. They were in a challenging circumstance at the moment. Numerous businesses and industries are impacted by COVID-19. While dealing with the covid-19 virus for a considerable amount of time at the time, Lost World also must estimate expenses as effectively as feasible.

2) Economic factor

- **Malaysia's economy will continue to grow steadily in 2023, supported by strong domestic demand.**
- The Malaysian economy is expected to grow by 4.0% to 5.0% in 2023, supported by strong domestic demand, despite global challenges. Enhancing employment and income as well as continuing to carry out multi-year initiatives would encourage investment and consumption. Additionally, a rise in inbound tourists would boost high-touch service sectors.
- The risks to Malaysia's prospects for growth are generally balanced, according to Governor Tan Sri Nor Shamsiah Mohd Yunus. Risks on the upside are mostly caused by domestic forces. These include the implementation of projects, including those from the re-tabled Budget 2023, and stronger-than-expected tourism activity. While this is happening, downside risks may result from decreased exports as a result of slower-than-anticipated global growth and more unstable global financial market circumstances.



3) Social factor

- **Strategic location was built Lost World of Tambun**

- Ipoh, the state capital of Perak, is home to the Lost World of Tambun. The only water theme park in Ipoh is this one. Tambun's Lost World is hidden away from the crowded city and surrounded by lush greenery. The management develops a strategy plan to create such an attraction for the public. As a result, individuals will decide to visit a location that is away from the activity of the city. While being surrounded by mountains, lush greenery, and even a variety of fascinating animals, the Lost World concept is extremely original. It is more than just a water theme park. Visitors will find this to be tranquil and alluring.
- Sunway Lost World Of Tambun makes a unique eco-adventure excursion for visitors of all ages. People of all ages can enjoy a variety of water theme park attractions. In order to provide such unique memories to the tourists who arrive, the Lost World has made this observation. at the same time has a lot of potential to develop into a lost world attraction that will provide a lot of visitors amusement.

4) Technological factor

- **Technology advancement in operation at themepark.**

- Technology is prevalent throughout the modern business environment. As a result, Lost World adopts a strategy in which all of its counters accept cashless payments. Lost World also developed an e-load technique in the meantime. Visitors to the Lost World are given wristbands with barcodes as they enter the amusement park. The cash you intend to spend while there can be put into the barcode. Consequently, guests are not required to have a purse or cash on them. It is easier and more secure. They merely have to scan the barcode at the counter when they wish to make a payment. This is the way that Lost World accepts payments from visitors. When they are ready to leave, they may redeem the remaining value in their wristband at the counter that exists before the exit.
- Technology has allowed the company to become a multinational brand and manage produce a better service towards guest. The brand is also using the technology in branding their name to the public so that people will get to know the unique Lost World of Tambun.



5) Environmental factor

- **Preserved the environment's natural beauty in the Lost World of Tambun**
 - Due to the surrounding mountains and lush vegetation, the Lost World of Tambun has implemented a policy and rules prohibiting guests from smoking on-site. This aims to protect the area around the Lost World of Tambun. Consequently, they also impose fines on guests who disobey the restrictions. To let visitors know that the rules have been followed, a no smoking symbol has been added. But Lost World has also made a designated smoking area available for people. This is to provide individuals who smoke with some balance.
 - The environmental issues are relevant and impacting Lost World in many ways. Because there are numerous species there that require a good environment, it is important to highlight the greenery in Lost World. Other guests who are taking enjoyment of the wonderful and pleasant surroundings while they are there are also given comfort by it.

6) Legal factor

- **Licenses and permits required to operate The Lost World Waterpark.**
 - To protect guests, Lost World fixes all of its activities at specific times. Stormrider, Giddy Galleon, Dragon fly, and Perak Parade are just a few of the game upgrades that have just been made available. The responsible party should nevertheless put visitors' safety first when playing the game in order to have fun and prevent severe accidents. Since the company has a theme park, therefore, it needs to follow the environmental protection laws set by authority.
 - Since Sunway is a well-known everywhere firm, its consumer protection and safety policies will reflect highly on the business.
 - In addition, the animals in Lost World also have a license while they are under the management of a certain party. it aims to take care of the animal's welfare. At the same time, take care of the safety of visitors who come to see the animals, especially wild animals such as crocodiles, snakes and tigers and others.





TOURISM INDUSTRY IN MALAYSIA



- The global economy's main driver of economic growth is the tourism sector, which is one of the fastest expanding businesses. A well-developed and established tourism business acts as a driver for local, national, and international development, contributes in the determination of the foreign exchange rate, creates more job opportunities, and fosters social advancement that is advantageous to both the local population and visitors. With more tourist locations opening up throughout the world and travelers having access to more travel destinations, the tourism sector is likewise evolving quickly and becoming more competitive. (Azreen Shaliza, 2023)
- Tourism is now a major source of income and a significant factor in the socioeconomic development of the country in today's globalized world. In Malaysia, the tourist industry is crucial since it has a wide range of economic benefits. Malaysia is also widely renowned for having a wide range of natural resources and tourist attractions which attract both domestic and foreign visitors.
- According to Datuk Seri Anwar Ibrahim, RM250 million has been set aside in the 2023 Budget to support the tourism industry. The whole budget, according to the prime minister, is in accordance with the Visit Malaysia Year in 2025, which aims to attract 23.5 million foreign visitors and generate up to RM 76.8 billion in revenue.
- As the tourism industry has developed into one of Malaysia's primary economic drivers, an increase in tourism activities has a multiplier effect on other economic sectors like the hotel industry, retail businesses, restaurants, and transportation. As a result, the importance of the tourism sector in Malaysia is rising in order to support the country's economy and raise public awareness and popularity.
- As we go into the endemic phase and the new norm before in 2022, Nurul Nuzairi, general manager of Sunway Lost World of Tambun, explains, "We have devised a more complete way to minimize needless physical touch by adopting digital practices and being cashless. In addition to these options, we are also launching attractive advertisements to persuade visitors to use this mode of payment instead. In addition to putting strict hygiene and safety protocols in place.



TOURISM INDUSTRY IN MALAYSIA



- Sunway LWOT is stepping up its efforts to accommodate the increased number of visitors in Q4 by putting together new lodging that will complement already available options for staycations and lodging, such as the Lost World hotel, glamping, and the Floating Villa. Additionally, the theme park has recently welcomed Jaguh, a young hippopotamus, to its lineup.
- In order to reach a new goal for tourist arrivals and tourism receipts in Malaysia, the tourism sector plays a significant role in economic growth. As a result, the government and Malaysia Tourism Promotion Board must work diligently together to promote tourism in the nation by investing in and providing high-quality infrastructure, putting more of an emphasis on developing tourism-related activities, and well-developing in tourist destinations. A high-quality transportation system, well-developed infrastructure, increased spending on hotels, airlines, and airports, as well as tax incentives are all required to make travel more accessible and attract tourists to the country.

CONCLUSION

I have developed significantly over the past 6 months of my industrial training with Lost World Tambun Waterpark, gaining plenty of experience, knowledge, and development. I have come to understand how important a business is to its success during my internship program. I have been given the account payable, account receivables, as well as inventory cost control task under the finance department. Thus, the duties I need to complete for Lost World of Tambun will take six months. I feel that the time invested in learning about it was well worth it. I've come to realise the significance of time management abilities and self-motivation. For all of my daily computer-related chores, I also constantly use Microsoft Office, mostly Word, Excel, and Outlook. To help me with my usual responsibilities, I need to use the system more efficiently.

My weaknesses and strengths were also made clear to me during the internship. This made it simpler for me to recognize the knowledge and abilities I will need to acquire moving forward. Throughout the creation of this report, I collaborate with my coworkers and my supervisor to identify the problems. My self-determination, self-control, consideration for others, patience, self-confidence, initiative, and problem-solving abilities are also indirectly improved by this report review. Additionally, talking to individuals helps me get better at communicating. During my training, supervisors and other employees provided me with feedback and direction when I made mistakes. Nevertheless, I can adjust thanks to their advice and avoid making the same errors in the future.

Last but not least, even though I completed the assignment that was assigned to me, there are still certain things I need to work on. My internships have given me so many advantages, including the opportunity to work in environments that I truly enjoy and that inspire me to put in more effort and be successful. I have a unique chance because to my time spent working for this company which makes me confident is unmatched. The main way that I acquire exposure is through the tasks that are assigned to me, such as approaching and presenting, as well as other activities that increase my professionalism and confidence. I believe this industry will continue to produce better-off people in the future. I want to convey my gratitude to the Lost World of Tambun and UiTM for providing students with the opportunity to expand their skill sets and get ready for the working world before we really enter it.



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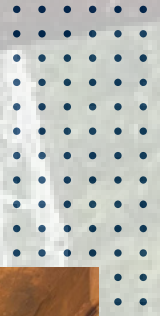
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APPENDICES

- These are the counters tasked with making the daily count for can drink and ice cream.

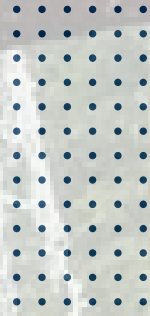


APPENDICES

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APPENDICES



- These are the counters tasked with making the daily count for can drink and ice cream.



- PC that used for to do all the task has been assigned
- Participate induction programme by Lost World of Tambun for 2 days.

