

**A STUDY ON A FACTORS THAT INFLUENCE EMPLOYEES MOTIVATION AT
MAJLIS PERBANDARAN PULAU PINANG (MPPP)**

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JUNE 2014

Abstract

The title of this study is 'A Study on the Factors That Influences Employees Motivations at Majlis Perbandaran Pulau Pinang (MPPP)'. The purpose of this study is to identify the factors that influence on work motivations among MPPP's staffs. This study has been done at Georgetown, Pulau Pinang and 50 respondents were chosen based on their grade level and department. Researcher used questionnaires as a medium in collecting all the data required and the researcher also uses SPSS version 21.0 in order to analyze the data collected. In order to help all the MPPP's staffs become more motivated, the organization should know what factors influences the employees, the most. This is very important because motivated employees will bring profit to the organization. According to these findings, it shows that individual attributes, job characteristics and organizational factors influences employees work motivation.

Keywords: individual attributes, job characteristics, organizational factors and work motivation.

1. ACKNOWLEDGEMENT



السلام عليكم ورحمة الله وبركاته

First of all I would like to thank to *ALLAH S.W.T.* in giving me the opportunity to breathe in this picturesque earth. *Alhamdulillah* in this healthy condition, I am able to accomplish my report for this semester, which is the last semester.

I would like to express my deepest gratitude to **Puan Siti Aishah Binti Mohamad**, my research supervisors, for her patient guidance, enthusiastic encouragement and useful critiques on this research work. The advice and assistance given allowed me to keep my progress on schedule. I would also like to thank to all of the **Office System Management's Lecturers** for the knowledge that they have shared with me from my first semester until the last semester.

I would also like to extend my thanks to **Encik Nordin Bin Mat Jaafar**, my manager and also **Puan Fatin Hamama**, my advisor at Corporate Department, **Majlis Perbandaran Pulau Pinang (MPPP)** for their willingness in accepting me as a practical student at MPPP. Not to be forgotten, my thanks also goes to all **Corporate Department staff** for their cooperation during my practicum period.

Finally, I wish to thank my parents,

for their support and encouragement throughout my study.

Thank You So Much. May Allah lavish all of u with joy and happiness in this world and hereafter.

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