

**THE STUDY ABOUT THE FACTORS INFLUENCE CORPORATE
SOCIAL RESPONSIBILITIES (CSR) PERFORMANCE AT
THE IMMIGRATION DEPARTMENT OF
TERENGGANU**

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June 2014

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ABSTRACT

This study was carried out to identify the factors influence Corporate Social Responsibilities (CSR) performance in an organization. In chapter one, the researcher discussed about the background of the study. This research studied about the activities in CSR as the independent variables toward the CSR performance in organization as the dependent variables. The objectives of this study were to identify the influence of Corporate Social Responsibilities performance in the organization, to identify either economic responsibility influence CSR performance in the organization, to identify either ethical responsibility influence CSR performance in the organization also to identify either philanthropy responsibility influence CSR performance in the organization.

In chapter three, the methodology used for this research has been discussed. The methodology is the method used by the researcher in finding the result while completing this research. This is including research design, sampling frame, population, sampling technique, and sample size, unit of analysis, instrument, and validity of instrument, data collection procedures and methods of data analysis. The researcher used convenience sampling technique.

The scope of study only revolved within the organization and chose workers from the certain department as respondent for the research. The researcher chose workers from the Immigration Department of Terengganu as a scope of the study.

ACKNOWLEDGEMENT

By the Name of Allah, the Most Gracious and the Most Merciful

First, I would like to express my appreciation to Allah, the Most Merciful and, the most compassionate who has granted me the ability and willing to start and complete this study. I do pray for His Greatness to inspire and enable me to finish this research in the required time. Without his permission, for sure I cannot make it possible.

My most profound thankfulness goes to my supervisor, Mr. Mohd Faizal Azrul Azwan Bin Che Harun@Mohamed and my lecturer, Madam Siti Farah Suraya Bte Mohd Hashim for all their patience, scientifically proven, creativity encouraging guidance, and the many discussions that made this study for what it is. Without their understanding, consideration and untiring advice, this dissertation would not have been completed successfully.

I am thanking all my colleagues and friends at UiTM, especially my classmates for their help and support. My thanks and gratitude goes to all my dearest family members, especially Dad, Mom, my side, and all friends who gave me sincere support. Thank you very much for standing beside me all the time

Nur Amirah Binti Hizuddin

2014
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