

THE RELATIONSHIP BETWEEN GENERATIONAL DIFFERENCES AND  
ORGANIZATIONAL JOB PERFORMANCES AT MARA NEGERI  
TERENGGANU

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## **Abstract**

The purpose of this study is to examine the relationship between generational differences and organizational job performances at MARA Negeri Terengganu. This study involved Generation X and Y in which the researcher want to know their level of teamwork and social interaction and to know if these factors contribute to the excellent organization performance. The respondents for this study were 40 respondents and the sampling technique that the researcher used was convenient sampling technique. After collected the questionnaire from the respondents and acquire 100% for the response rate, the researcher analyzed the result using Statistical Packages for the Social Science (SPSS) version 22.0. The researcher found out that the level of teamwork of generation X and Y was strong and the level of social interaction for both generation was moderate. The findings also showed that teamwork and social interaction for both generation play a crucial role in contribution of high level of organizational productivity. Besides that for future research, the researcher suggested that the next research should be conducted at private sector, increase the number of population and wider the scope of study.

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