PERSONALITY TRAITS AND JOB PERFORMANCE: AN EMPIRICAL ANALYSIS AT IBU PEJABAT BOMBA DAN PENYELAMAT PAHANG

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ABSTRACT

Personality traits influence occupational choice and are valid predictors of

managerial success. The primary objective of this study was to investigate whether a

relationship exists between possessing certain personality traits and employee job

performance. The personality dimensions of the five-factor model of personality,

Extraversion, Conscientiousness, Openness to experience, Agreeableness and

Neuroticism were the focus of this study.

Simple random sampling was employed and a measuring instrument distributed

to respondents; 56 usable questionnaires were returned. An exploratory factor analysis

was undertaken and Cronbach Alpha coefficients calculated to assess the validity and

reliability of the measuring instrument. Descriptive statistics were calculated to

summarise the sample data. Pearson Correlation analysis was undertaken to establish

relationships between the independent variable (the five dimensions of personality) and

the dependent variable, Job Performance.

This findings of this study show that individuals who have high levels of the

personality traits Extraversion, Conscientiousness and Agreeableness are more likely

to perform better.

Keywords: Personality traits, job performance

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