

THE STUDY ON THE EFFECTS OF THE RATING ERRORS  
ON PERFORMANCE APPRAISAL IN PEJABAT  
SETIAUSAHA KERAJAAN NEGERI PERAK

Prepared for:  
MADAM SITI FARAH SURAYA BINTI MOHD HASHIM

Prepared by:  
NOOR SHAHMELLIA BINTI MOHD KHAIRI  
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS)  
UNIVERSITI TEKNOLOGI MARA (UiTM)  
FACULTY OF BUSINESS MANAGEMENT

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## **ABSTRACT**

The purpose of this study was the Effect of Rating Errors on Performance Appraisal in Pejabat Setiausaha Kerajaan Negeri (SUK) Perak. The rating errors included in this study was recency, leniency and similar-to-me errors. Other than that, this study was to identify the relationship for each rating errors towards performance appraisal. The questionnaires was using as a method in conducting this study. The questionnaires has been distributed randomly to the respondent who working in Management Services Division in SUK Perak. About 100 respondents have answered the questionnaires. In order to make some improvement to the employees in SUK Perak, some suggestions and recommendation was stated.

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Noor Shammellia Binti Mohd Khairi  
December 24, 2014  
Faculty of Business Management  
University Teknologi MARA

## TABLE OF CONTENTS

<b>ABSTRACT</b> .....	i
<b>ACKNOWLEDGEMENT</b> .....	ii
<b>TABLE OF CONTENTS</b> .....	iii
<b>LIST OF TABLES</b> .....	v
<b>LIST OF FIGURES</b> .....	vi
<b>CHAPTER ONE</b> .....	1
<b>INTRODUCTION</b> .....	1
Background of the Study .....	1
Statement of the Problem .....	4
Research Objective .....	5
Research Question .....	5
Research Hypothesis.....	6
Significance of the Study .....	7
Limitation of the Study .....	8
Definition of Terms .....	9
<b>CHAPTER TWO</b> .....	11
<b>LITERATURE REVIEW</b> .....	11
Performance Appraisal .....	11
The Effect of Recency Error towards Performance Appraisal .....	13
The Effect of Leniency Error towards Performance Appraisal .....	14
The Effect of Similar-To-Me Error towards Performance Appraisal .....	15
Conceptual Framework .....	16
<b>CHAPTER THREE</b> .....	17
<b>RESEARCH METHODOLOGY</b> .....	17
Research Design .....	17
Sampling Frame .....	18
Population .....	18
Sampling Technique .....	18
Sample Size .....	19

Unit of Analysis .....	19
Instrument .....	19
Validity of Instrument .....	20
Data Analysis .....	20
Data Collection of Procedures .....	21
Data Analysis .....	22
<b>CHAPTER FOUR</b> .....	<b>23</b>
<b>DATA ANALYSIS</b> .....	<b>23</b>
Survey Return Rate.....	23
Profile of Respondents.....	24
Normality Test.....	30
Reliability Test.....	31
Descriptive Statistics.....	32
Correlation.....	34
Research Question 1.....	35
Research Question 2.....	36
Research Question 3.....	37
<b>CHAPTER FIVE</b> .....	<b>38</b>
<b>CONCLUSION AND RECOMMENDATION</b> .....	<b>38</b>
Conclusion.....	38
Demographic.....	38
Research Question 1.....	39
Research Question 2.....	39
Research Question 3.....	40
Recommendations.....	41
Recommendations for Future Research.....	42
<b>REFERENCES</b> .....	<b>43</b>
<b>APPENDICES</b> .....	<b>46</b>