

**ELEMENTS OF OFFICE ENVIRONMENT THAT MOST  
CONTRIBUTES TOWARDS EMPLOYEE'S  
PRODUCTIVITY AT MAJLIS PERBANDARAN  
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# CHAPTER 1

## INTRODUCTION

### **Background Of The Study**

People must work in order to fulfill their needed and these people will very clear about working environment. Good working environment condition will lead to the effectiveness performing the task among employees. Working environment also is one of the fundamental human requirements that allow employees to perform their work optimally under comfortable conditions (Paul, 2002). Office environment have a tremendous effect on employee's productivity (Haynes, 2008). This is because, more than one third of employee's life spent at their workplace.

Other than that, office environment plays an important role to produce employees who are highly motivated and productive to achieve the objectives of the organization. This is because, the office environment can influence employee's attitudes in which they feel more eager to work without any coercion from the top management. Office environment condition is the direct responsibility of management in the organization.

With the visionary and competent employees, organization will become more competitive and it will raise the name and image of an organization. Each entity which is person, partnership, organization or business that has a legal and separately identifiable existence have positive and negative effects, so do the office environment. Top management must play an important role in creating a conducive office environment to ensure that conducive office environment give a positive impact