

**FACTOR THAT ASSOCIATED WITH JOB STRESS AND THEIR EFFECT ON  
ORGANIZATIONAL PERFORMANCE AT PETRONAS CARIGALI SDN BHD.**

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## **ABSTRACT**

This study was undertaken to identify factors that are associated with job stress and their effects on organizational performance in PETRONAS Carigali Sdn Bhd. There are four chapters that have been discussed in this research report. In chapter one, brief information regarding background study, problem statement, research objectives and research questions has been formed as to guide and support the progress of the research conducted. PETRONAS is the national oil and gas company of Malaysia and is wholly-owned by the Government of Malaysia. Together with its subsidiaries and associated companies, PETRONAS, a FORTUNE Global 500 company, has fully integrated oil and gas operation in a broad spectrum of the oil and gas value-chain. Its business activities include exploration, development and production of crude oil and natural gas in Malaysia and overseas, the liquefaction, sale and transportation of LNG, the processing and transmission of natural gas and the sale of natural gas products, the refining and marketing of petroleum products, the trading of crude oil, petroleum products and petrochemical products. Committed to ensuring business sustainability, PETRONAS also strive to responsibly manage natural resources in a way that contributes holistically to the well-being of the people and nation where operates. Thus, it is very important to maintain their performance. Besides that, this study was focused on factors that associated with job stress and their effect towards organizational performance of employees in PETRONAS Carigali Sdn Bhd. The factors of stress that has been measured based on three elements which are role ambiguity and role conflict, workload and work condition and their effect is physical health and job performance and satisfaction. The sampling technique used in getting the sample size is simple random sampling.

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