A SURVEY OF A RELATIONSHIP BETWEEN WORK-FAMILY CONFLICT TOWARDS CAREER SUCCESSFUL AT ROYAL MALAYSIA CUSTOM DEPARTMENT BUKIT BUNGA

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ABSTRACT

Work-family conflict refers to a situation where the demands and responsibilities of work roles and family roles are mutually incompatible in some respect (Gilmour, 2006). In a simple word, work-family conflict can be defined as the conflict that arises due to work responsibilities which is interfering with family responsibilities. This is especially happening to a spouse who works and has responsibilities between work and family. They fail to manage and balance their work and their family effectively. (Zhang, Griffeth, & Fried, 2012)

The purpose of this study is to determine the relationship between work-family conflicts towards career success among staff in Royal Malaysia Custom Department (RMCD) Bukit Bunga. The target population is 50 people and limitation of studies was who have been married. The objective of this research paper to determine the relationship between working hours, work demand and work family conflict that will give effect to career success among staff in Royal Malaysia Custom Department (RMCD) Bukit Bunga.