THE STUDY OF EXTENSION IN SOCIAL EXCHANGE THEORY TOWARDS JOB PERFORMANCE AT MALAYSIA MARINE AND HEAVY EXCINEERING SDN. BHD.

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ABSTRACT

The purpose of this study is to identify the factors of Social Exchange Theory towards

the job performance which using four elements. That four elements are trust, reward,

organizational support and organizational commitment. According to the previous research,

the researcher do not comprised all of the most frequently used social exchange variables in

one research.

Objective of the research is to investigate for the significant relationship between

social exchange variables towards employee's job performance. Then, the social exchange

variables that most affect on the job performance is identified. Method used for this research

is in the form of correlation. This is because correlation is the best way to examine the

relationship between variables. Simple random sampling was used as sampling technique

with 52 respondents as the sample size at various department in Malaysia Marine and Heavy

Engineering Sdn. Bhd.

The finding result shows all the social exchange variables has significant relationship

towards employee's job performance with reward as the most influence effect towards

employee's job performance.

Keywords: Social Exchange Theory, Job Performance

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