

**EV-SHUKMATEC ENGINEERING (M) SDN. BHD. : A STUDY ON
PURCHASING SYSTEM AND DELIVERY SYSTEM OF THE
SPARE PARTS**

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**A Graduation Exercise Submitted to the
Faculty of Business and Management
Mara Institute of Technology, Shah Alam, Selangor,
as a Partial Fulfillment of the Requirement
For Bachelor of Business Administration (Hons)
Operations Management**

OCTOBER 1998

ACKNOWLEDGEMENT

'In the name of Allah, the most gracious and most merciful'

First and foremost, I would like to extend my greatest gratitude to my respective advisor, Puan Sabariah Mohamad for her guidance, advice and assistance towards the completion of my research. Also special thanks to all the Operations Management lecturers who throughout the years of my study fulfill me with all the knowledge.

I owe a lot to my supervisor, Puan Norzielah Ismail, the managing director of EV-Shukmatec Engineering (M) Sdn. Bhd., En. Ahmad Shukri Ismail and all the EVS staff for being so helpful during my practicum at EV-Shukmatec Engineering (M) Sdn. Bhd.

To all my colleagues in BBA (Hons) Operations Management intake January 1997, thank you for everything. It has been the best two years in my life.

Last but not least, a special debt of appreciation to my family especially my parents for their support, encouragement and prayers. Thank you very much.

May God bless them all. Amin.

EXECUTIVE SUMMARY

Purchasing of the spare parts and delivery of the spare parts to the final customers are two of the major activities in EV-Shukmatec Engineering (M) Sdn. Bhd (EVS). The nature of business in this company is 'buy to sell'. Therefore, EVS will source the spare parts from suppliers and mark-up the price to be sold back to customers.

This research is to provide a clear view on how purchasing system and delivery system for spare parts are exercised in EVS.

Problems such as limited source of the spare parts, late delivery from suppliers, lack of IT application and late payment from customers have been identified as a problem and interrupt the smooth operations of the purchasing and delivery of the spare parts. Therefore, steps to overcome the problems should be taken immediately in order to maintain its good image.

Several recommendations are proposed to control and improve the situation, thus minimize the effects of the problems on the purchasing system of the spare parts and the delivery system of the spare parts to final customers.

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