A STUDY OF FACTORS AFFECTING JOB PERFORMANCE OF EMPLOYEES AT PEJABAT SETIAUSAHA KERAJAAN NEGERI TERENGGANU

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ABSTRACT

The present study examined associations between employees and their job performance in Pejabat Setiausaha Kerajaan Negeri Terengganu. Job performance and the workplace is related to employees for many years. Particular consideration that might affected employees' job performance was been identified including their distance from home to workplace, workplace, vehicle, and family condition. Additionally, the researcher are more focus to increase productivity, reduce absenteeism, and maximize the motivation value toward employees in Pejabat Setiausaha Kerajaan Negeri Terengganu. A study of job performance of employees will give many input and information to the researcher. The data were analyzed using SPSS version 20.

The survey was well received and the response rate represented 100% of the total. The result revealed that the employees' job performance were satisfactory. Pejabat Setiausaha Kerajaan Negeri Terengganu has managed to keep the factors that consists of distance, workplace, vehicle and family toward employees' job performance.

Last but not least, the study provides recommendations for individual, organization and further research to do a study. In conclusion, overall the researcher recommend that the organization must be keen to know and understand problems that face by employees as it will affect job performance if not handled properly.

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