





INDUSTRIAL TRAINING REPORT AT KPJ TAWAKKAL KL SPECIALIST HOSPITAL

BACHELOR OF BUSINESS ADMINISTRATION (HONS.) HUMAN RESOURCE MANAGEMENT (BA243)

INDUSTRIAL TRAINING REPORT AT KPJ TAWAKKAL KL SPECIALIST KL (HRM666)

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# **EXECUTIVE SUMMARY**

This report was made for the things I have done during my internship, starting from 1 March 2023 until 15 August 2023. As a degree student of Bachelor of Business Administration (Hons) Human Resources Management, we were required to through a six-month practical training to prepared ourselves for future working environment. KPJ Tawakkal KL Specialist Hospital was one of the plenty companies I applied to for internship placement and being one of the two that accepted my application. In this report I will includes my resumes, the KPJ Tawakkal Specialist Hospital background, vision and mission, their organisation structure, my internship journey and also the SWOT analysis regarding the company. In the discussion part, I have discussed the SWOT Matrix based on the SWOT analysis and the recommendation that possibly be done to improve the weakness and overcome the threat exist inside the company.

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#### 2.0 COMPANY'S PROFILE



Figure 2: Company's Logo

## 2.1 COMPANY'S NAME

KPJ TAWAKKAL KL SPECIALIST HOSPITAL (116066-D)

## 2.2 ADDRESS/LOCATION

KPJ Tawakkal KL Specialist Hospital located at 1, Jalan Pahang Barat, Pekeliling, 53000, Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur. The location is being considered as strategic since it was in the middle of the Kuala Lumpur city and easy access for the patient. The duration to travel from my house to the hospital takes 10-15 minutes since it is only five to six kilometres depends on the traffic of the day. Although I am doing my internship at KPJ Tawakkal hospital, the department were placed in the different building following the plan to open a ward that located on the same level. Therefore, the corporate offices currently are at Level 6, No. 7 Persiaran Titiwangsa 3, Off Jalan Pahang, 53000, Kuala Lumpur.