

INDUSTRIAL TRAINING REPORT

PETRONAS CHEMICALS ETHYLENE POLYETHYLENE SDN. BHD

PRESENTED BY:

NUR KHADIJAH BINTI MOHD ADENAN (2021115019)

PRESENTED FOR:

DR SHARIFAH MUSAIRAH BINTI SYED ABDUL MUTALIB DATIN NORALIYALITI BINTI ZAKARIA

SUPERVISOR NAME

NUR ANIS BINTI KAMARUZAMAN



FACULTY OF BUSINESS AND MANAGEMENT ASSIGNMENT/ PROJECT DECLARATION FORM

Student's Name :	NUR KHADIJAH BINTI MOHD ADENAN					
Student's ID :	202111501	19		Student's I/C No	o. : 00080811-0094	
Program Code :	BA243	Part	: 6	Course Co	de : HRM666	
Course : Name	HUMAN R	ESOL	JRCES II	NTERNSHIP		
Assignment/ Project No. :		Due Date	: 24 Ju	ly 2023	Submission Date : 24 July 2023	
Assignment/ : Project Title	INDUSTRIA	AL TRA	AINING R	EPORT		
Lecturer's Name :	DR. SHARIFA DATIN NORAL				D ABDUL MUTALIB /	
submitted to any oth	ner academic i I have been	nstitutio supplio	on or non-a	academic institu e Academic Ru	assignment/ project has not been tion for any degree or qualification. ules and Regulations for Universition the conduct of my	
Malaysia or and iii. does not refer to and in the refer iv. mentions explicitly. will go through	y own work; sed for anothe other country; to/quote works ence list; citly all sources similarity chec	er asses s of oth s of info ck (Turr	ers or owr ormation in nitin).	another departn n previous writin the reference l	nent/ university/ university college in	
project) will be take			-		_	
24 July 202	23					
Date					Student's Signature	

EXECUTIVE SUMMARY

This industrial training report is based on the wonderful six months I spent in the Petronas Chemicals Ethylene Polyetyhlene Sdn Bhd. (PCEPE). The journey of my internship PCEPE left me with remarkable experiences and opportunities that will undoubtedly have a lasting impact on my professional and personal development. My internship at PCEPE from 1 March 2023 to 15 August 2023 taught me a great deal about the industry and helped me realize my full potential. The internship I had with PETRONAS Chemicals Ethylene Polyethylene Sdn. Bhd. also allowed me to gain valuable experience to prepare myself in HR fields and familiarize myself with technology tools. I am thankful that I was able to network with such a wide variety of professional and helpful people throughout my internship at this company.

In the beginning of my internship, I was scared due to unfamiliarity with working environment especially in big company like PETRONAS. Not only that I also concerned about the department that I was allocate at this company which is Polyethylene Production Capability Management. However, once I enter the department, my supervisor who is executive staff and training coordinator, give me detail explanation about my job responsibility at this department and ensure me that it relate with HR especially in training since I also work as support staff training in my department. Throughout this internship, I was assigned a variety of responsibility and any ad hoc task such as administration task and become emcee for department event. Additionally, I also was expose to real life working environment and gained new soft skill such as I learned to use Microsoft Power BI and SharePoint.

In this report, I have included my student' profile and covered the intrinsic and extrinsic benefits gained during my training at PCPE, including time management, communication and technical skills and I also list my job responsibilities that I performed in six months. From my observation and experience, I also have described the company's SWOT and PESTEL analyses to provide detail analysis about the company.

Table of Contents

Part 1: Preliminary Page	
Executive Summary	i
Table of Contents	ji
Acknowledgement	iii
Part 2: Student Profile	
2.1 Latest Resume	1
Part 3: Company Profile	
3.1 PETRONAS General Overview	2
3.2 Introduction of company's background	3
3.3 Vision and Mission	6
3.4 Work Culture	6
3.5 Organizational Structure	11
Part 4: Training Reflection	
4.1 Duration of Internship Placement and working hours	13
4.2 Department Placement During Internship	13
4.3 Job Responsibilities	14
4.4 Intrinsic and Extrinsic Benefits Gained	15
Part 5: SWOT Analysis	
5.1 Strength	17
5.2 Weakness	21
5.3 Opportunities	22
5.4 Threat	23
5.5 SWOT Matrix	25
5.6 PESTEL Analysis	26
Part 6: Discussion and Recommendations	
6.1 Investment on technologies	28
6.2 Build new software that encourages for engagement	29
6.3 Collaboration with other partnership to help employees with changes	30
6.4 Promote more their business practices and cultures to attract new talent	31
6.5 Create effective recruitment scheme with benefits and prioritize the employee's	
growth	32
Part 7: Conclusion	33
Part 8: References	34
Part 9: Appendices	37

PART 3: COMPANY'S PROFILE

3.1 PETRONAS General Overview



Figure 3.1: PETRONAS Logo

Petroliam Nasional Berhad (PETRONAS), one of the most recognizable names in the oil and gas industry, made it onto the Fortune Global 500 by solidifying its position as a global leader in providing energy and solutions. PETRONAS has risen from the 277th to the 216th spot on Fortune's Global 500 ranking of the most profitable companies in the world. Both conventional and unconventional resources, such as fuel, lubricants, and petrochemical goods, have been linked to PETRONAS.

The business values diversity of thought, knowledge, experience, and ability over traditional methods' emphasis on gender and autonomy as major diversity factors. They also adapt that the point of diversity, equity, and inclusion is to encourage people to express their unique talents. The firm, which was founded in 1974 and is wholly owned by the Malaysian government. Since its founding, PETRONAS has expanded into a global energy powerhouse with operations in 35 countries. There were 103 totally owned subsidiaries, 19 partly owned companies, and 57 linked companies that made up the Group as of the end of March 2005.

One of PETRONAS subsidiaries which is PETRONAS Chemicals Group Berhad (PCG) was established under the downstream business umbrella. PCG was founded as a PETRONAS Group subsidiary to better leverage Malaysia's natural gas reserves. The company has been producing chemicals for more than three decades, making it one of the largest in Southeast Asia and Malaysia.