A STUDY OF REWARD AS AN ELEMENT OF JOB PERFORMANCE TO SUPPORTING STAFF IN PUBLIC AGENCIES AT BAHAGIAN PENDIDIKAN TEKNIK DAN VOKASIONAL KEMENTERIAN PENDIDIKAN MALAYSIA

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ABSTRACT

The purpose of this study was to investigate reward as an element of job performance in Bahagian Pendidikan Teknik dan Vokasional Kementrian Pendidikan Malaysia. The scope of this research was the employees at Bahagian Pendidikan Teknik dan Vokasional Kementerian Pendidikan Malaysia. The data of this study were gathered through the distribution of questionnaires and used of convenience sampling for selected from the total population for both of department. In this study, the data collected were analyzed by using the Statistical Package for Social Science (SPSS) software version 20.0. The result identified that was a high influence from the reward with job performance. The most influence reward factor was behavior, motivation and office politics. Therefore, the research highly recommended on determining the aspects of a motivation of employees' in Bahagian Pendidikan Teknik dan Vokasional Kementerian Pendidikan Malaysia that effect employees' job performance. Then, the supervisors or employer need to apply a motivational factor with the environment employees are working in.

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