

A STUDY OF THE INADEQUATE BUS SERVICE INFORMATION
SYSTEM AT KUALA LUMPUR

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A GRADUATION EXERCISE SUBMITTED IN PARTIAL
FULFILLMENT FOR THE REQUIREMENT OF ADVANCED
DIPLOMA IN BUSINESS ADMINISTRATION (TRANSPORT
MANAGEMENT) TO THE SCHOOL OF BUSINESS AND
MANAGEMENT, MARA INSTITUTE OF TECHNOLOGY,
SHAH ALAM, SELANGOR.

MAY 1988

ABSTRACT

This research work is designed to give a brief description of day-to-day bus operations in the city of Kuala Lumpur. It will also give a direct view of the need for the people for the information of bus services when boarding the public bus transportation service.

With a descriptive text, tables, and illustrations, we have endeavoured to portray the actual condition of the hopeless large of the inadequate information system of the bus services in Kuala Lumpur.

From time to time, efforts have been made by the authorities to smoothe out the usual works. For some time the event always seems to repeat itself. We hope from this research it will perhaps inspire new thinking and perchance start with a much more intelligent planning from the authorities concerned. And this should be accomplished by a more towards more valuable constructive suggestions and it is also hoped much further improvement will hence follow. Therefore, the objectives of our research is toward ochieving a more integrated orderly system of public transport usage.

I have encountered many difficulties in doing this study , particularly in research and reference which are beyond my

ACKNOWLEDGEMENT

I have been very grateful by the amount of help to me while conducting this research by those who had understood my problems and had helped me through the difficult moments.

I would like to take this opportunity to extend my sincere word of appreciation and gratitude especially to my advisor, Yang Mulia Tengku Jamaluddin bin Tengku Mahmud Shah the lecturer of MARA INSTITUTE OF TECHNOLOGY, for his critics, guidance and opinions till the end of this study.

This also applies to Encik Wan Ahmad bin Wan Dagang, An Engineer at Unit Pengangkutan Bandar of Dewan Bandaraya Kuala Lumpur who had provided the advice and supervision in contributing to the success of the study.

My special thanks to my beloved family and my loved ones for their support and encouragement throughout this entire period.

I also appreciate every individual and organisation which have directly or indirectly contributed towards the complement of this study, namely:

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