

# **FLIGHT DELAYS**

## **A CASE STUDY OF MALAYSIA AIRLINES**

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## **ABSTRACT**

Rapid economic development in Malaysia, accompanied by increased people in travelling by air transport, has resulted in a substantial increase in traffic related problems in airport area. . Most notably it has generated airport congestion and automatically it will affect to the aircraft movement which resulted to flight delays.

All airlines company especially in the flight operations are facing the same problems of flight delays in order for aircraft to depart and arrival. There are many causes of flight delays during the operations and it has effected to the other aircraft slots in airport.

So this graduation exercise has been written to provide a clear view and the overall understanding of flight delays in Malaysia Airlines. The overall objective of this research is to identify a number of the delays, determine the major causes of the delays and to suggest some recommendations to the problems of the delays. At the moment, Malaysia Airlines has their own Flight Control Centre (FCC) to carrying out the responsibilities of ensuring the flights to be operate as close as possible to the established patterns (schedule and slots) and that they are coordinated to operating departments and MAS subsidiaries.

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