# UNIVERSITI TEKNOLOGI MARA (UiTM) FACULTY OF INFORMATION MANAGEMENT

## INDUSTRIAL TRAINING REPORT

# NATIONAL LIBRARY OF MALAYSIA 232, JALAN TUN RAZAK, TITIWANGSA, 50572 KUALA LUMPUR, WILAYAH PERSEKUTUAN KUALA LUMPUR

PREPARED BY
WAHIDA ASHIKIN BINTI MAMAT
(2014134043)

BACHELOR OF INFORMATION SCIENCE (HONS)
LIBRARY MANAGAMENT (IM244)

2<sup>nd</sup> FEBRUARY – 29<sup>h</sup> JUNE 2018

# TABLE OF CONTENT

Deci	aration	i
Abst	ract	ii
Ackr	nowledgement	iii
List	of Tables	iv-v
List	of Figures	xi-xii
List	of Appendices	
CHA	APTER 1: INTRODUCTION	
	ntroduction	1-3
1.2 Background of the Organization		4-18
1.3 (	Organizational Structure	19
CHA	APTER 2: ORGANIZATION INFORMATION	
2.1 Introduction		20-21
2.2 I	Departmental Structure and Functions	
	2.2.1 Bahagian Pembangunan Modal Insan (BPMI)	22
	2.2.2 Bahagian Teknologi Maklumat (BTM)	23
	2.2.3 Bahagian Perancangan Strategik & Antarabangsa (BPSA)	24-25
	2.2.4 Bahagian Komunikasi Korporat (BKK)	26
	2.2.5 Bahagian Gerakan Literasi Maklumat (BGLM)	27-28
	2.2.6 Bahagian Pembangunan Perpustakaan Desa (BPP Desa)	29-30
	2.2.7 Bahagian Khidmat Nasihat & Perundingan (BKNP)	31-32
	2.2.8 Bahagian Penyelidikan Perpustakaan (BPP)	33-34
	2.2.9 Pusat Penyerahan Terbitan Negara (PPTN)	35
	2.2.10 Pusat Bibliografi Negara (PBN)	36-37
	2.2.11 Bahagian Pemuliharaan (BP)	38
	2.2.12 Pusat Rujukan Malaysiana & Luar Negara (PRMLN)	39-40
	2.2.13 Pusat Kebangsaan Manuskrip Melayu (PKMM)	41-42
	2.2.14 Bahagian Sumber Flektronik (BSF)	43-44

2.2.15 Bahagian Pinjaman (BPJM)	45
2.2.16 Bahagian Kandungan Digital (BKD)	46
2.2.17 Bahagian Pengurusan Projek Digital (PMO Digital)	47
2.2.18 Bahagian Rangkaian Sistem Perpustakaan (BRSP)	48-49
2.2.19 Bahagian Pembinaan Koleksi (BPK)	50
CHAPTER 3: INDUSTRIAL TRAINING ACTIVITIES	
3.1 Training Activities	
3.2 Special Project	
CHAPTER 4: INDUSTRIAL TRAINING REFLECTION	
4.1 Application of Knowledge, skills and experience in undertaking the task	
4.2 Personal Thoughts & Opinion	
4.3 Lesson Learnt	
4.4 Limitation and Recommendation	
CONCLUSION	183-184
REFERENCES	
APPENDICES	

LOG BOOK

### **ABSTRACT**

These paper were about the reports that were written to fulfill the requirement of subject Industrial Training (IMC 690) after end of the practical training from 2th February 2018 until 29 Jun 2016. Bachelor degree student in Faculty of Information Management precisely are require to undergo an industrial training for twenty weeks as a part of our requirement to complete the 3 and half year in my case for course of Bachelor of Science (Hons.) Library and Information Management. During this five months period of industrial training, students are supervised and monitored their training by two nominated supervisors which are one from the faculty and one from the organization of the industrial training. The industrial training subject provides preprofessional work experience with specific assignment and responsibilities. The report was about all the activities and task assigned during the industrial training National Library of Malaysia. It gives the experience, skills and new knowledge in information management field that will improve the career opportunity of the trainee in the future. This paper also contains the information about the special project done by the trainee during the industrial training at National Library of Malaysia.

Keywords: Library and Information Management, National Library of Malaysia and Practical Training,

#### **ACKNOWLEDGEMENT**

In the name of Allah, the Most Beneficent, Most Merciful, All the praise belong to Him. Peace be upon our Prophet Muhammad S.A.W.We feel grateful to Allah SWT for all strengths, wisdoms, patience and ability bestowed upon me to complete this final semester, Industrial Training.

First and foremost, I would like to express my gratitude to the Almighty of Allah for giving me strength and patience and I was able to complete this industrial training in a specified period. Special appreciation to my university supervisor, Dr. Dang Merduwati Binti Hashim for her continuous support and guidance during the period of completing this final year semester. Bundle of thanks to my industry supervisor, Mrs. Ima Eryanty Binti Abdul Manaf for her kindness to accept me in this big organization and guide me during my internship with advice and feedback despite her busy schedule. A special thanks to Mrs. Izlin Binti Ahmad and Mr. Shah Bin Abu Kassim in their sharing their experience working and also help in guiding me doing internship report.

Deepest thanks are also dedicated to my family and friends especially the fourth year students of Bachelor of Information Science (Hons) Library Management, as well as the involving colleagues, directly or indirectly.

Finally, I am very thankful to The National Library of Malaysia because has giving me an opportunity to conduct my industrial training in several departments which are related to my course study.