



UNIVERSITI TEKNOLOGI MARA

CIT261: INSTRUCTIONAL COMMUNICATION

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| Course Name (English) | INSTRUCTIONAL COMMUNICATION APPROVED |
| Course Code | CIT261 |
| MQF Credit | 3 |
| Course Description | This course exposes students to the basic appreciation of instructional communication and theories and principles that govern Instructional Design (ID) Models. Students will explore the importance of understanding the three components of instructional communication in planning, implementing, and managing design development and evaluation process of various instructional communication contexts. This course will also assessing the student's ability to communication skills and social responsibilities; analyzing basic concept and theory; and aesthetic values in difference instructional communication environment setting. |
| Transferable Skills | Knowledge in communication and media industries, practical skills related to communication and media product development, and demonstrate information management and lifelong learning skills. |
| Teaching Methodologies | Lectures, Discussion, Presentation |
| CLO | CLO1 Explain the instructional communication concepts in communication and media perspective. CLO2 Demonstrate relevant practical skills related to instructional communication model. CLO3 Practice autonomous learning related to instructional communication in communication and media industry. |
| Pre-Requisite Courses | No course recommendations |
| Topics | |
| 1. Understanding the Instructional Communication 1.1) ADDIE Model 1.2) ASSURE Model 1.3) Smith and Ragan Model 1.4) Problem-based Learning Model 1.5) Systems Approach Model | |
| 2. Where Do We Start? 2.1) The Learner's Journey 2.2) Where's the Gap 2.3) Identifying and Bridging Gaps 2.4) Why This Is Important? | |
| 3. Who Are Your Learners? 3.1) What Do Your Learners Want? 3.2) What is Their Current Skill Level? 3.3) How Are Your Learners Different from You? 3.4) Learning Styles 3.5) Methods for Learning about Your Learners | |
| 4. What's the Goal? 4.1) Determine Goals 4.2) Identify the Problem 4.3) Set the Destination 4.4) Communicating Learning Objectives 4.5) Determine the Gap | |

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| 5. How Do We Remember? 5.1) Memory In & Out 5.2) Types of Memory 5.3) Repetition and Memory |
| 6. How Do You Get Their Attention? 6.1) If they're Not Paying Attention 6.2) Talk to the Elephant 6.3) Ways to Engage the Elephant |
| 7. Design for Knowledge 7.1) Will They Remember? 7.2) Helping Your Learners Understand 7.3) How Much Guidance? 7.4) A Process to Follow |
| 8. Design for Skills 8.1) Developing Skills 8.2) Practice 8.3) Feedback 8.4) Design for Accomplishments |
| 9. Design for Motivation 9.1) Motivation to Do 9.2) Designing for Behavior |
| 10. Design for Habits 10.1) What is a Habit? 10.2) Identifying Habit Gaps 10.3) Designing for Habit 10.4) Applying to Learning Design |
| 11. Social and Informal Learning 11.1) What Does Learning Look Like In Your Organization? 11.2) Balancing Formal and Informal |
| 12. Design for Environment 12.1) Environment Gaps 12.2) Knowledge in the World 12.3) Putting Resources in the World 12.4) Putting Prompts/Triggers in the World 12.5) Putting Behaviours in the World 12.6) Clearing the Path |
| 13. Designing Evaluation 1 13.1) The Challenge of Doing Good Evaluation 13.2) Does it Work? 13.3) Are They Learning? |
| 14. Designing Evaluation 2 14.1) Can the Learners Actually Do the Right Things? 14.2) Are the Learners Actually Doing the Right Things? |

| Assessment Breakdown | | % | |
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| Continuous Assessment | | 100.00% | |

| Details of Continuous Assessment | Assessment Type | Assessment Description | % of Total Mark | CLO |
|----------------------------------|-----------------|------------------------|-----------------|------|
| | Group Project | Group Work | 50% | CLO3 |
| | Presentation | Presentation | 20% | CLO2 |
| | Test | Test 1 | 15% | CLO1 |
| | Test | Test 2 | 15% | CLO1 |

| Reading List | Recommended Text | • Dirksen, J. 2015, <i>Design for how people learn</i> , 2 Ed., New Riders Berkeley, CA |
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| | Reference Book Resources | <ul style="list-style-type: none"> • Dick, W. & Carey, L. 2015, <i>The systematic design of instruction</i>, Pearson Education New Jersey • Reigeluth, C.M., J. Beatty, B. & D. Myers, R. 2017, <i>Instructional-design theories and models: The learner-centered paradigm of education Vol. IV</i>, Taylor & Francis N.Y • Mottet, T.P., Richmond, V.P. & Mc Croskey 2016, <i>Handbook of Instructional Communication: Rhet</i>, Taylor & Francis New York • Rothwell, W. et.al. 2015, <i>Mastering the instructional design process: A systematic approach</i>, 5th Ed., Wiley New Jersey |

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| Article/Paper List | This Course does not have any article/paper resources |
| Other References | This Course does not have any other resources |