



PROJEK PELAJAR

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UNIVERSITI TEKNOLOGI MARA
**ROLE OF THE INDUSTRIAL COU
CAWANGAN TIMUR IN MAINTAINING
INDUSTRIAL HARMONY**

TO BE SUBMITTED AS A COURSE REQUIREMENT

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DIPLOMA IN PUBLIC ADMINISTRATION

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**THE ROLE OF THE INDUSTRIAL COURT
CAWANGAN TIMUR IN MAINTAINING
INDUSTRIAL HARMONY**

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EXECUTIVE SUMMARY

The purpose of this project paper is to look into the process and services done by the Industrial Court Cawangan Timur in Kuching, Sarawak which dealt with trade disputes and to maintain industrial harmony. The urge of this study is the occurrence of a continuous cases regarding industrial disputes in the two states but more particular in Sarawak. The Industrial Court Cawangan Timur which was set up in Kuching, Sarawak, began its operations for the two states, Sabah and Sarawak in February 1995.

This study reveal that, the existing cases in Sabah and in Sarawak particularly, had been handled accordingly by the court and both the employers and employees are satisfied with the mentions and hearings withdrawn by the court. Unfair dismissal had been heard fairly and the claimants were given awards after they were found to be right to, after hearings of cases.

CHAPTER 1:

INTRODUCTION

1.1. BACKGROUND OF STUDY.

This study is conducted by Diploma In Public Administration (PJJ) student from MARA Institute Of Technology Kuching, Sarawak. We are doing this project paper in a group of three. We have chosen the topic “ **The Role Of The Industrial Court In Maintaining Industrial Harmony**” which mainly stress on the arbitration of industrial disputes mainly in Sarawak.

This project paper is for the purpose of fulfilling the requirements of Diploma In Public Administration and therefore this study is merely for the academic purposes. A descriptive research approach is used to study on the employers and employees or the trade unions disputes on industrial matters arise in Sarawak and some in Sabah.

CHAPTER 2 : METHODODOLOGY.

The method that we are going to use to obtain informations and materials for this project paper would be mainly from Primary and Secondary data.

2.1: PRIMARY DATA

The method used would be holding interviews with the Chairman and the assistant Registrar of the Industrial Court Cawangan Timur for sabah and sarawak in the Industrial Court in Kuching, Sarawak.

2.2: SECONDARY DATA.

Secondary data would be obtained from Industrial Court Reports, manuals, newspapers and other printed materials which we obtained from the office of the Industrial Court Cawangan Timur. Other secondary data also obtained from the reference books from the Mara Institute of Technology Sarawak in Kuching.