



**KNOWLEDGE SHARING ENABLERS TOWARD
CAPABILITIES OF KNOWLEDGE SHARING IN
ORGANIZATION: A CASE OF THE MALAYSIAN
COMMUNICATIONS AND MULTIMEDIA
COMMISSION (MCMC), HEADQUATERS IN
CYBERJAYA, SELANGOR DARUL EHSAN**

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Abstract

Knowledge is an information, facts, principle, and understanding that acquired through learning and experience. The wellsprings of data in the meantime stream unbounded making the Knowledge management end up being more crucial accordingly. In addition, a rapid technology change has encouraged the knowledge development in a most easy and speediest way. Hence, knowledge management was a fundamental bit of the organization to consider and need proactively support the Knowledge sharing activities. Moreover, Knowledge sharing society was to a great degree difficult to make unless it practices by the organization. In this study, the researcher meant to determine the dominant factor that significantly influences knowledge sharing. The knowledge sharing enablers used as the key factor namely “enjoyments in helping others, knowledge self-efficacy, management support, organizational rewards, and ICT Use” was the key factor of knowledge sharing capabilities. Top management support changed into management support to suit with the organization demand. A self-administrated questionnaire was distributed among the MCMC employees. The Pearson Correlation analysis used to measure the significant value of knowledge sharing factors. Finally, the researcher has used the frequency, mean and percentage analysis to compute and tabulate the demographic background data set. The researcher feels confident that this research phase could bring a benefit to the organization then continue the legacy of knowledge sharing for a better attained, especially a skill or knowledge attainment.

Keywords

Knowledge Sharing, Knowledge sharing enablers, Organization, Knowledge Management

Chapter 1 Introduction

1.1 Background of Study

To be competitive in the hyper-competitive global industries, the organizations extremely needed to end up being a champion in the business field. Numerous initiatives created keeping in mind the end goal to support the development of the business. In this way, the respected individuals namely the employees emerge to be the support backbone in ability to give a high calibre of workforce so that the workstation performance worked in the productive and sustainable way. Malaysia had assigned expenditure plan and contributed more toward the development of local education institution in reality. In light of the statistic, by contrasted with Malaysia neighbour nation to be specific Indonesia, the legislature has spent a great deal of use towards training roughly 5.13% at positioned 52nd, 85% more than Indonesia positioned at 51st which is just 2.77% of the extent of GDP. (Sources: NationMaster.com). Consequently, knowledge can be develop through learning and turn into a valuable resource that encourage employability and being a superior workforce. Regardless of the organization, interest for extraordinary performance employee has expanded significantly yet the built up private or public organizations these days still need rehearsing brilliance administration framework that gives little hampers and giving a low gratefulness for such effort. Knowledge management is by all accounts popular in numerous business associations and ventures. Indeed, even non-competitive organizations, for example, the legislature and non-profit oriented organizations have succeeded and fall even in view of their capacity to well deal with their insight based (Funmilola Olubunmi and Omotayo, 2015). This in light of the fact that the significance of knowledge management was not any more, uncommon to knowledge concentrated firms in innovative ventures yet to all areas