

## AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

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of Malaysia, Terengganu (FRDMT) fire fighters

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Date : 31 January 2019

## **ABSTRACT**

This study focuses on job satisfaction among Fire and Rescue Department of Malaysia, Terengganu (FRDMT) fire fighters. Research objectives for this study are (1) to identify the relationship of variables related to job satisfaction among Fire and Rescue Department of Malaysia, Terengganu (FRDMT) fire fighters and (2) to determine the main factor that contributes to job satisfaction among Fire and Rescue Department of Malaysia, Terengganu (FRDMT) fire fighters. Sample of 234 fire fighters who worked in FRDMT were chosen. The independent variables are working environment, promotion, co-workers, rewards and leadership style and dependent variable is job satisfaction. This is a descriptive research design. In this study data is being process by using Statistical Package of Social Sciences (SPSS) Version 22. The data is being collected and analyze through descriptive analysis, reliability analysis, frequency analysis, Pearson correlation analysis and multiple regression analysis. According to the result working environment and co-workers are two factors that influence to job satisfaction. Finally, from the result of this study the researchers suggest few contribution to the management and also contribution of the theory that can improve the decision making of management especially FRDMT.

## ACKNOWLEDGEMENT

*Bismillahirrahmaniarrahmi. In the name of Allah, the Most Beneficent, the most Merciful.*

Firstly, I would like to express my deepest gratitude to Almighty Allah Subhanahu Wa Ta'ala (S.W.T) for His blessing until the completion of this thesis within the given time frame.

I would like to express my deepest appreciation to my supervisor, Dr. Ahmad Suffian bin Mohd Zahari. Thank you for your support, patience and guidance in assisting me for my thesis. Without it, I'm not able to complete it successfully.

Moreover, I would like to thanks the cooperative respondents of Fire and Rescue Department of Malaysia, Terengganu (FRDMT) for their time and valuable feedback in completion of questionnaires. I also would like to thanks to my previous employer, Fire and Rescue Academy of Eastern Regional, Marang, Terengganu (FRAMWT) for the support in completing my thesis.

Next, I would like to thanks and dedicate this thesis to my lovely mother Minah binti Abdullah and my late father's Mahmud bin Ismail for their duas and support in educating me. Many thanks to my dear wives, Farawahida binti Mat Dong and Nur Liyana binti Jaffar, my daughters, siblings and friends for their support.

Finally, I would like to thanks to all my lectures for their guidance and support during completion of my thesis. Thanks you.

*Alhamdulillah.....*

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