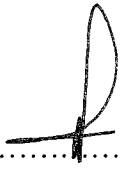


## AUTHOR'S DECLARATION

I declare that the work in this thesis was carried out in accordance with the regulations of Universiti Teknologi MARA. It is original and is the results of my own work, unless otherwise indicated or acknowledged as referenced work. This thesis has not been submitted to any other academic institution or non-academic institution for any degree or qualification.

I, hereby, acknowledge that I have been supplied with the Academic Rules and regulations for Post Graduate, Universiti Teknologi MARA, regulating the conduct of my study and research.

Name of Student : Iswadi bin Ishak  
Student I.D. No. : 2016328081  
Programme : Master in Office Systems Management (BM 775)  
Faculty : Business and Management  
Thesis Title : Job Satisfaction Among Nurses. "Cases Study at Health Clinic in the District of Terengganu".

Signature of Student :  .....

Date : 26 Disember 2019

## **ABSTRACT**

The aim of the study is to identify the factors that positively influence to the job satisfaction among nurses in District Health Clinic in the State of Terengganu. The study was carried out question that overview the selected factors that contributed to the job satisfaction such as working environment, work overload, communication and social support. Data were collected from 265 correspondences in eight (8)-health clinic in the State of Terengganu. All the data received from quantitative data are analysed through the Statistical Package Social Science (SPSS version 22. The data show working environment communication is significant to job satisfaction, whereas work overload and social support and not significant to job satisfaction among nurses who work in health clinic in the state of Terengganu. In order to deliver a good and quality service to the communities nurses must satisfied with their jobs. The ministry of Health Malaysia should also strategies the way to help reduce the potential for job stress and maintain the level of job satisfactions among nurses.

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