

UNIVERSITI TEKNOLOGI MARA

**SPACE PLANNING AT PUBLIC LIBRARY
IN MALAYSIA**

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ABSTRACT

Information can be obtained through many means these days. Among them is the public library which is a one stop center that provides various types of information resources for general use. In addition, many facilities are also provided for visitors to work, read, study, etc. The aim of this research is to investigate about space planning which can affect visitors' interest in coming to the library today. The objectives of the research are to explore the space planning of public libraries and to investigate the visitor's level of satisfaction in using public libraries in Malaysia. The research was conducted at Raja Tun Uda Library in Shah Alam, Selangor, Malaysia. The research using method on-site observing and layout analysis to explore the space planning pf public library. In addition, the questionnaire was also used to get 46 visitors feedback about satisfaction using the public library. The data obtained has been analyzed to obtain answers to research questions regarding public libraries.

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CHAPTER ONE

INTRODUCTION

1.0 Introduction

A library collects information sources and related resources, made available for reference or borrowing to a given group. It offers access to materials physically or digitally and maybe a physical building or room space. A library collection contains a wide range of books, journals, old manuscripts, videos, records, microforms, and video equipment such as DVDs and videotapes. In size, libraries range from a few bookshelves to several million items.

A public body organizes a library, an agency, a corporation, or a private entity to be used and maintained. All the collection may be use by individuals who don't buy to an extensive collection themselves or cannot afford to buy it, who need information that no person may reasonably be expected to have or need skilled research assistance. In addition to supplying books, libraries also provide resources to librarians who are specialists in knowledge discovery and organization and understand information needs. Latimer, K. (2017), libraries also have quiet study areas, and to encourage community study and collaboration, they also often provide shared areas. Libraries also have access to their electronic services and the Internet through public facilities.

In libraries today can see how the interior and design have evolved. Today, initiatives and interior in numerous libraries worldwide, various shapes and colors used in each particular concept. According to Juhnevica & Udre (2015), in the process of planning a space to provide benefits to users, planning for the physical interior space must be well designed. The future of libraries should be multi-positioned community and society. However, the user's conferences on how they are impacted by the space planning conditions will achieve the design's success. Latimer, K. (2017), as the space planning position and the user's needs shift in the 21st century, user's space in the library needs to be planned