

A STUDY ON CUSTOMER AWARENESS TOWARDS DRIED SEAWEED: CASE OF FISHERIES AND FOOD INDUSTRIES, INNOPRISE CORPORATION SDN.BHD.

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ABSTRACT

This research was conducted to study about the customer awareness and acceptance towards the dried seaweed. Dried seaweed is a healthy and new product in the market thus it needs to attract the customer. Here the objectives of this research is to know the level of awareness and acceptance besides to identify the customer suggestion and recommendation towards the dried seaweed that been offered by Fisheries and Food Industries.

In order to achieved the objectives, information are been gathered through distribution of questionnaire to the public with a selected area. Through the distribution of questionnaire, data will be collected which then will be processed by using the Statistical Package for Social Science (SPSS). The information that been obtained through this process then will be converted into charts and tables in the final process for evaluation.

Apart of that, there are some recommendation and suggestion been given through this research where towards end of this study, this feedback can be used by Fisheries and Food Industries to improve their product in future.