THE RELATIONSHIP BETWEEN WORK ENVIRONMENT AND JOB PERFORMANCE AMONG SUPPORTING STAFF IN OIL AND GAS INDUSTRY AT SOLAR ALERT SDN BHD SHAH ALAM, SELANGOR

Prepared for:
DR. MAS ANOM BT ABDUL RASHID

Prepared by:
NOR AFIFAH BT ABU HANIFAH
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS)

UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS MANAGEMENT

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ABSTRACT

The purpose of this paper was to examine the relationship between work environment and job performance among supporting staff at *Solar Alert Sdn Bhd, Shah Alam, Selangor.* The scope of the study was the supporting staffs of this organization. This study used a questionnaire for the data collection involving 40 respondents in that organization. The questionnaire tried to elicit the data on the demographic profile of the respondents, work environment and also job performance. Correlation analysis was carried out to examine the relationship between the variables involved. It was found that work environment was positively and significantly associated with job performance (leadership communication style and organization culture) while the demographic factors did not show any significant association with job performance (year of service and gender). Recommendation was made that the organization should take proactive action in creating conducive work environment including the work place physical setting, leadership communication style and organization culture in order to increase the job performance of the supporting staff.

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Faculty of Business Management
University Teknologi MARA

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