

لَوْنَجْنُوْنَ مَنْ يَتَجَبُوُلُوْ يَقْنُ مَارَزُرُ UNIVERSITI TEKNOLOGI MARA

MARKETING RESEARCH REPORT MKT 537 A RESEARCH ON PURCHASING BEHAVIOR OF UITM SABAH

STUDENT ON BALL PEN

Prepared for : PROF. MAT YASIN JAMIL

Prepared by : WILBUR M SUINGGI

Matrix No : 2006131571



ACKNOWLEDGEMNET

Firstly, praise to the God for giving me the life and health to go through His Challenges of living in His universe. To finish this report has proven to be a great undertaking that would not have been feasible without the support of many great people.

A number of people have been very helpful in the course of my research into the information contained in this project report. I would like to record my appreciation and thanks to my lecturer MKT537; Associate Prof. Mat Yasin Jamil whose guidance, comments and instruction throughout the completion of this project has become very valuable. My special appreciation also goes to all my respondents for having a responded to this project survey and interview and for the cooperation given.

Finally, I would like to express my special thanks to my parents, classmate and friends for their support and encouragement whether direct or indirect contribution in the process of completing this research.

To all the above once again I express my thankfulness and appreciation.

Thank you.

Wilbur Mark Suinggi 2006131571 Bachelor in Business Administration (Honors) Marketing 03, Universiti Teknologi MARA Sabah, Kota Kinabalu Campus.

TABLE OF CONTENTS

COI	NTEN	TS	PAGE	
Letter of Transmittal				
Acknowledgement				
Table of Contents				
List of Tables				
List	vii			
Term	viii			
Exec	ix.			
1.0	Introduction			
1.0	1.1	Background of Study	1	
	1.2	Problem Statement	6	
	1.3	Objectives	7	
	1.4	Scope of Study	7	
	1.5	Limitation of Study	7	
	1.6	Signification of Study	8	
2.0	Liter			
	2.1 Nibs - Made in Germany		9	
	2.2 Ballpoint pen		11	
	2.3 8	13		
	2.4	14		
	2.5 \$	15		
	2.6	20		
	2.7 \$	21		
	2.8	21		
	2.9 5	23		

Research Methodology and Design 3.0

	3.1	Introduction	24
	3.2	Data collection methods	24
	3.3	Research design	25
	3.4	Data Analysis Technique	25
4.0	Find	ing and Analysis	27
5.0	Conclusion and Recommendations		
	5.1	Conclusion	46
	5.2	Recommendations	47
6.0	BIBL	IOGARPHY	48
7.0	APP	ENDICES	50

EXECUTIVE SUMMARY

Based on the analysis of the survey, it was found that the findings and results of the survey are concurrent with literature and there some problem encountered and some suggestions to solve.

Overall of this research, from the finding and analysis, researcher made the conclusion that most of the UiTM Sabah male students prefer 'Ordinary pens' and Stabilo brand which is the most popular brand. The male students mostly purchase their bags twice a year with blue colors as the color favorite. They also like to spend RM1 to RM4.99 to buy a pen.