A STUDY ABOUT OFFENSIVE HUMOUR AND IMPACT ON EMPLOYEE'S PERFORMANCE IN THE ORGANIZATION AT PERTUBUHAN PELADANG KAWASAN BENTA, PAHANG

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ABSTRACT

Humour always been using as medium to socialize with others. The point of humour is to offer, through words or acts, a remedy to something which is wrong, incoherent, painful or even immoral. The main purpose of this study is to identify the types of offensive humours that affect the performance of employees in the organization, to identify the factor that contributes to the offensive humour in the organizations and to investigate the offensive humor towards the performance level of employees in the organization. The scope of this report is focusing on among office personnel with office working environment. The research question for this study is what are the types of offensive humor that affects the performance of employees in the organization? What are the factors that contribute to the offensive humor in the organizations and does the offensive humor affect the performance level of employees in the organizations.

This study is using descriptive method and questionnaire as medium to collecting data. The return rate from questionnaire distributes is 100%. The findings showed that mostly respondents agreed that offensive humour could give stress but it not effect to the respondent's performance. The strong recommendation for this study is, people should be more selective in choosing topic for humour and take seriously about surrounding especially about their sensitivity.

Based on Daniel Baron (2012) study, sometimes it's hard to differentiate between a joke (and other form of humour) and other examples of expression that share similar characteristics with humour. So in that matter, Offensive joke could happen in realize or unrealized situation. Sometime it also can create a little tense in office environment but so how people tend to accept this as a neutral way to communicate.

TABLE OF CONTENTS

ABSTRACT	I	Page
LIST OF TABLES ii LIST OF FIGURES ii ACKNOWLEDGEMENT iii CHAPTER I Introduction Background of Study 1 Statement of the Problem 3 Research Objective 4 Research Question 4 Significant of Study 4 Limitation of Study 5 Definition of Term 6 CHAPTER 2 8 Introduction 8 Offensive Humor 10 Types of Offensive Humor 10 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 <	ABSTRACT	i
LIST OF FIGURES ii ACKNOWLEDGEMENT iii CHAPTER 1		
ACKNOWLEDGEMENT iii CHAPTER 1 1 INTRODUCTION 1 Background of Study 1 Statement of the Problem 3 Research Objective 4 Research Question 4 Significant Of Study 4 Limitation of Study 5 Definition of Term 6 CHAPTER 2 8 LITERATURE REVIEW 8 Introduction 8 Offensive Humor 10 Types of Offensive Humor 10 The Factors of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 14 CHAPTER 3 15 Research Design 15 Research Design 15 Sampling Frame 15 Population 15 Research Instrument 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 <		
CHAPTER 1 1 Background of Study. 1 Statement of the Problem. 3 Research Objective. 4 Research Question. 4 Significant Of Study. 4 Limitation of Study. 5 Definition of Term. 6 CHAPTER 2 8 LITERATURE REVIEW. 8 Introduction. 8 Offensive Humor. 10 Types of Offensive Humor. 10 The Factors of Offensive Humor. 11 The Impacts of Offensive Humor. 12 Theory of Communication. 12 Conceptual Framework. 14 CHAPTER 3 14 METHODOLOGY. 15 Research Design. 15 Sampling Frame. 15 Sampling Technique. 16 Sample size. 16 Unit of Analysis. 17 Data Collection Procedures. 17 Research Instrument. 19 Plans for Data analysis. 19 Reliability Test. 21 CHAPTER 4		
INTRODUCTION 1 Background of Study .1 Statement of the Problem .3 Research Objective .4 Research Question .4 Significant Of Study .4 Limitation of Study .5 Definition of Term .6 CHAPTER 2 .6 LITERATURE REVIEW .8 Introduction .8 Offensive Humor .10 Types of Offensive Humor .10 The Factors of Offensive Humor .11 The Impacts of Offensive Humor .12 Theory of Communication .12 Conceptual Framework .14 CHAPTER 3 METHODOLOGY .15 Research Design Sampling Frame Population Sampling Technique Gunit of Analysis Data Collection Procedures Unit of Analysis Passarch Instrument Research Instrument Plans for Data	ACIO WEED CEVIET (
Background of Study 1 Statement of the Problem 3 Research Objective 4 Research Question 4 Significant Of Study 4 Limitation of Study 5 Definition of Term 6 CHAPTER 2 2 LITERATURE REVIEW 8 Introduction 8 Offensive Humor 10 Types of Offensive Humor 10 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 14 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4	CHAPTER 1	
Statement of the Problem 3 Research Objective 4 Research Question 4 Significant Of Study 5 Definition of Study 5 Definition of Term 6 CHAPTER 2 8 LITERATURE REVIEW 8 Introduction 38 Offensive Humor 10 Types of Offensive Humor 10 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 14 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 19 Plans for Data analysis 19 Reliability Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4	INTRODUCTION	1
Statement of the Problem 3 Research Objective 4 Research Question 4 Significant Of Study 5 Definition of Study 5 Definition of Term 6 CHAPTER 2 8 LITERATURE REVIEW 8 Introduction 38 Offensive Humor 10 Types of Offensive Humor 10 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 14 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 19 Plans for Data analysis 19 Reliability Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4	Background of Study	1
Research Question .4 Significant Of Study .4 Limitation of Study .5 Definition of Term .6 CHAPTER 2 LITERATURE REVIEW .8 Introduction .8 Offensive Humor .10 Types of Offensive Humor .10 The Factors of Offensive Humor .11 The Impacts of Offensive Humor .12 Theory of Communication .12 Conceptual Framework .14 CHAPTER 3 METHODOLOGY .15 Research Design Sampling Frame Population Sample size Unit of Analysis Data Collection Procedures Research Instrument Validity Instrument Plans for Data analysis Reliability Test CHAPTER 4 FINDINGS	Statement of the Problem	3
Research Question .4 Significant Of Study .4 Limitation of Study .5 Definition of Term .6 CHAPTER 2 LITERATURE REVIEW .8 Introduction .8 Offensive Humor .10 Types of Offensive Humor .10 The Factors of Offensive Humor .11 The Impacts of Offensive Humor .12 Theory of Communication .12 Conceptual Framework .14 CHAPTER 3 METHODOLOGY .15 Research Design Sampling Frame Population Sample size Unit of Analysis Data Collection Procedures Research Instrument Validity Instrument Plans for Data analysis Reliability Test CHAPTER 4 FINDINGS	Research Objective.	4
Significant Of Study .4 Limitation of Study .5 Definition of Term .6 CHAPTER 2 LITERATURE REVIEW .8 Introduction .8 Offensive Humor .10 Types of Offensive Humor .10 The Factors of Offensive Humor .11 The Impacts of Offensive Humor .12 Theory of Communication .12 Conceptual Framework .14 CHAPTER 3 METHODOLOGY .15 Research Design Sampling Frame Population Sampling Technique Sample size Unit of Analysis Data Collection Procedures Research Instrument Validity Instrument Plans for Data analysis Reliability Test CHAPTER 4 FINDINGS		
Limitation of Study 5 Definition of Term 6 CHAPTER 2 8 LITERATURE REVIEW 8 Introduction 8 Offensive Humor 10 Types of Offensive Humor 10 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		
Definition of Term 6 CHAPTER 2 8 Introduction .8 Offensive Humor .10 Types of Offensive Humor .10 The Factors of Offensive Humor .11 The Impacts of Offensive Humor .12 Theory of Communication .12 Conceptual Framework .14 CHAPTER 3 .15 METHODOLOGY .15 Research Design .15 Sampling Frame .15 Population .15 Sampling Technique .16 Sample size .16 Unit of Analysis .17 Data Collection Procedures .17 Research Instrument .18 Validity Instrument .19 Plans for Data analysis .19 Reliability Test .21 CHAPTER 4 FINDINGS .23		
CHAPTER 2 8 Introduction 8 Offensive Humor 10 Types of Offensive Humor 11 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23	·	
Introduction 8 Offensive Humor 10 Types of Offensive Humor 11 The Factors of Offensive Humor 11 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 21 FINDINGS 23		
Introduction 8 Offensive Humor 10 Types of Offensive Humor 11 The Factors of Offensive Humor 11 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 21 FINDINGS 23	LITERATURE REVIEW	8
Offensive Humor 10 Types of Offensive Humor 11 The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 21 FINDINGS 23		
Types of Offensive Humor. 10 The Factors of Offensive Humor. 11 The Impacts of Offensive Humor. 12 Theory of Communication. 12 Conceptual Framework. 14 CHAPTER 3 15 METHODOLOGY. 15 Research Design. 15 Sampling Frame. 15 Population. 15 Sampling Technique. 16 Sample size. 16 Unit of Analysis. 17 Data Collection Procedures. 17 Research Instrument. 18 Validity Instrument. 19 Plans for Data analysis. 19 Reliability Test. 21 CHAPTER 4 21 FINDINGS. 23		
The Factors of Offensive Humor 11 The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 21 FINDINGS 23		
The Impacts of Offensive Humor 12 Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		
Theory of Communication 12 Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 21 FINDINGS 23		
Conceptual Framework 14 CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		
CHAPTER 3 15 METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23	•	
METHODOLOGY 15 Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		'
Research Design 15 Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		15
Sampling Frame 15 Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		
Population 15 Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23	•	
Sampling Technique 16 Sample size 16 Unit of Analysis 17 Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23		
Sample size	•	
Unit of Analysis. 17 Data Collection Procedures. 17 Research Instrument. 18 Validity Instrument. 19 Plans for Data analysis. 19 Reliability Test. 21 CHAPTER 4 FINDINGS. 23		
Data Collection Procedures 17 Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23	•	
Research Instrument 18 Validity Instrument 19 Plans for Data analysis 19 Reliability Test 21 CHAPTER 4 FINDINGS 23	· · · · · · · · · · · · · · · · · · ·	
Validity Instrument		
Plans for Data analysis		
Reliability Test	·	
CHAPTER 4 FINDINGS23		
FINDINGS		21
		23
Descriptive Analysis 24	Descriptive Analysis	
Gender 24	•	
Year of Services		
Age		
Marital Status 30		
Position		
Types of Offensive Humor		
Impacts on Work Performance		

CHAPTER 5

CONCLUSION AND RECOMMENDATION	40
Demographic Background.	
Summary Findings	
Recommendation	
Recommendation for Future Research	46
REFERENCES	47
Appendixes	50
A Cover Letter	
B Questionnaires.	51
C Research Data	

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