EXAMINING THE FACTORS OF STRESS AMONG POLICEMAN IN IPK KUANTAN

Prepared for: MISS NORULHUDA BT TAJUDDIN

Prepared by: NURFARHANAH NADHRAH BT ROSLAN NORFATIN IZATY BT PADZLI

BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)

UNIVERSITI TEKNOLOGI MARA FACULTY OF BUSINESS MANAGEMENT January 2013

TABLE OF CONTENTS

		Page
DEDICATION		i
ABSTRACT		ii
ACKNOWLEDGEMENT		iii
LIST OF TABLES		iv
LIST OF FIGUR	ES	v
CHAPTER 1		
INTRODU	CTION	I
1.1	Background of the study	2
1.2	Problem statement	6
1.3	Research objectives	7
1.4	Research questions	7
1.5	Significance of the study	7
1.6	Limitations of the study	8
1.7	Definition of terms	8
1.8	Chapter Summary	9
CHAPTER 2		
	JRE REVIEW	10
2. 1	Introduction	10
2.2	Stress	10
2.3		10
2.4	3	14
2.5	Gender	15
2.6	Theoretical Framework	16
2.7	Chapter Summary	17
CHAPTER 3		
METHOD		
3.1	Introduction	17
3.2	Research Design	17
3.3	Research Sampling	18
3.4	Population	18
3.5	Sampling Technique	18
3.6	Sample Size	19
3.7	Unit of Analysis	19
3.8	Data Collection Procedures	19
3.9	Instrument	20
3.10	Validity of Instrument	20
3.11	Data Analysis	21
3.12	Chapter Summary	21

CHAPTER 4			
FINDINGS	S		
4.1	Introduction	22	
4.2	Data Collection and Data Entry	22	
4.3	Profile Respondent	23	
4.4	Reliability Test	26	
4.5	T-test	27	
4.6	One-Way Analysis (ANOVA)	27	
4.7	Correlation	29	
4.8	Linear Regression Analysis	30	
4.9	Theoretical Framework	31	
CHAPTER 5 DISCUS	SSION		
5.1	Introduction	32	
5.2	Discussion and Findings	32	
5.3	Limitations of the Study	33	
5.4	Suggestions for Future Research	34	
5.5	Summary	34	
REFERENCES APPENDICES	3	35	
1 Cover letter			
2 Agreement form			
3 Questionnaire			

ABSTRACT

This study aims to examine the factors of stress among policeman in IPK Kuantan. Stress is defined as a mental and physical condition which affects an individual's productivity, effectiveness, personal health and quality of health. The samples of this study were given to 45 respondents consists of traffic department, narcotic department, and criminal department comprising staff at IPK Kuantan. However, there are only 40 respondents who responded to our questionnaires. The results showed a significant of stress between the factors such as conflict with co-workers and work injuries. From our findings, we found that there is no significant between male and female in perceived stress and no significant between those departments in perceived stress.

ACKNOWLEDGEMENT

Bismillahirrahmanirrahim...

First and foremost, we, Nurfarhanah Nadhrah bt Roslan and NorFatin Izaty bt Padzli thanks to Allah for giving us the strength, courage, guidance and faith that this project would be successful. Without His Mercy we might not be able to accomplish our project in order to fulfill the requirements needed for the Research Methods and Issues in Administrative Management course.

We also would like to express our deepest gratitude and appreciation for the following individuals who contributed valuable assistance and knowledge to complete this project.

Especially we would like to express our grateful thanks to our lecturer, Tuan Haji Abd. Razak bin Said, and our supervisor, Miss Norulhuda binti Tajuddin for all the time, help, guide and excellent supervision that more than words can describe for us to completing this project.

Next, we would like to say thanks to our friends for all the support that there had given to us for completing this project. We also would like to thanks our classmates for giving us some idea to make sure our project finished according to the plan.

Lastly, this project is also a dedication to our beloved parents for their support, prayers and loves. The success of this project is due to commitment and hard work from all people that already help us for completing it.

Thank you very much.