

**THE USAGE OF INTERNET AMONG THE DIPLOMA OFFICE
MANAGEMENT AND TECHNOLOGY STUDENTS OF UiTM PAHANG
AND UNIVERSITY COLLEGE OF SHAHPUTRA**

**Prepared for:
MADAM ZURIA AKMAL BINTI SAAD**

**Prepared By:
MOHD SYAFIQ BIN ABDUL LATIB
2010728021
FAIZ BIN KAMARUDIN
2010131469
BACHELOR OF OFFICE SYSTEM MANAGEMENT (HONS)
(BM 232)**

**UNIVERSITI TEKNOLOGI MARA (UiTM)
FACULTY OF BUSINESS**

JANUARY 2013

ABSTRACT

A study was conducted to find out the The Usage Of Internet Among The Diploma Office Management And Technology Students Of Uitm Pahang And Ucsa. It was also to identify the purpose of internet usage among the students.

In order to obtain information, a questionnaire was distributed randomly among the students from the Diploma Office Management and Technology students of UiTM Jengka Pahang and UCSA. 30 questionnaires each were randomly distributed to UiTM Jengka Pahang and UCSA students with a return rate of hundred (100) percents.

The findings showed that there were no differences between male and female in terms of internet usage. Both of the respondents from UiTM Jengka Pahang and UCSA also stated that the respondents have chosen 1 to 2 hours per day in internet usage. From the findings also identified that the respondents prefer Social Networking Sites when they have internet access. Lastly, the findings also concluded that there is no behavioral effect which had been enlisted when using the internet.

Some recommendations, needed to be applied and suggested to UiTM Jengka, Pahang and UCSA to increase or fully utilize the advantages of internet.

ACKNOWLEDGEMENT



First of all, we would like to express our grateful to Allah S.W.T for His blessing because giving us the time, the strength and the chance to successfully complete our research proposal within the time period given. The knowledge that we had acquired through the learning process in UiTM will be useful in the near future.

After all the hard work, challenges and undivided commitment, we had finally completed our research proposal smoothly without any problem. We want to say thanks to our lecturer Tuan Hj. Razak Bin Said. Also not forgotten our beloved supervisor Pn. Zuria Akmal Binti Saad from the bottom of our heart, we would like to dedicate our appreciation and thanks. Next, not to forget all the friendly and warm members of BM232 6B for all the support, the guidance and the tolerance they had shown throughout the process of completing this report. Without their involvement and tolerance it's impossible for us to successfully complete this report.

Last but not least, we would like to express our thanks to our beloved parents and friends for giving us the motivation and support. We have worked hard to finish this research proposal. So take some time, relax your mind and enjoy our report. All the good things came from Allah, our creator and all the bad things came from our own weakness.

TABLE OF CONTENT

	Page
Abstract	i
Acknowledgement	ii
CHAPTER 1	
INTRODUCTION	1
Background of the Study	1
Problem Statement	5
Research Objective	6
Research Question	6
Significance of the Study	7
Limitation of the Study	8
Definition of terms	8
CHAPTER 2	
LITERATURE REVIEW	9
Definition	11
Sub-Topics	13
CHAPTER 3	
METHODOLOGY	22
Research Design	22
Population	23
Sampling Frame	23
Sampling Technique	24
Sample Size	24
Unit of Analysis	25
Research Instrument	25
Data Collection Procedures	25
Data Analysis	25
CHAPTER 4	
FINDINGS	27
Section A.....	28
Section B	32
Section C	35
Section D	43
Research Question	53
CHAPTER 5	
CONCLUSION AND RECOMENDATIONS	57
Conclusions	57
Recommendation	61
Recommendations for further Research	62
REFERENCES	63

LIST OF THE TABLE

TABLE

Table 3.1	27
Table 4.0	29
Table 4.1	26
Table 4.2	26
Table 4.3	27
Table 4.4	27
Table 4.5	28
Table 4.6	28
Table 4.7	29
Table 4.8	29
Table 4.9	30
Table 4.10	30
Table 4.11	31
Table 4.12	31
Table 4.13	32
Table 4.14	33
Table 4.15	33
Table 4.16	34
Table 4.17	34
Table 4.18	35
Table 4.19	35
Table 4.20	36
Table 4.21	36
Table 4.22	37
Table 4.23	37
Table 4.24	38
Table 4.25	38
Table 4.26	39
Table 4.27	39
Table 4.28	40
Table 4.29	41
Table 4.30	41
Table 4.31	42
Table 4.32	43
Table 4.33	43
Table 4.34	44
Table 4.35	46
Table 4.36	47
Table 4.37	47
Table 4.38	48
Table 4.39	49
Table 4.40	49
Table 4.41	50