

A STUDY ON PURCHASING BEHAVIOR OF GITM SABAH'S FEMALE STUDENT TOWARDS PURSES

SHELBETH ARN MALISON 2006152703

BACKELOR OF BUSINESS ADMINISTRATION (HONS)
MARKETING
FACULTY OF BUSINESS MANAGEMENT
UNIVERSITY TEXNOLOGI MARA
KOTA KINABALU

ACKNOWLEDGEMNET

Firstly, praise to the God for giving me the life and health to go through His Challenges of living in His universe. To finish this report has proven to be a great undertaking that would not have been feasible without the support of many great people.

A number of people have been very helpful in the course of my research into the information contained in this project report. I would like to record my appreciation and thanks to my lecturer MKT537; Associate Prof. Mat Yasin Jamil whose guidance, comments and instruction throughout the completion of this project has became an invaluable learning. My special appreciation also goes to all my respondents for having a responded to this project survey and interview and for the cooperation given.

Finally, I would like to express my special thanks to my parents, classmate and friends for their support and encouragement and indirect contribution in the process of completing this research.

To all the above once again I express my thankfulness and appreciation.

Thank you.

SHELBETH ANN MALISON
2006152703
Bachelor in Business Administration (Honors) Marketing 03,
Universiti Teknologi MARA Sabah,
Kota Kinabalu Campus.

TABLE OF CONTENT

Titles	PAGES
List of table	94
List of graph	95
Executive summary	2
Conclusion & recommendations	
3	
Chapter 1: INTRODUCTION	
Introduction ,	4
Problem statement	4-16
Significant of study	17
Research objective	20
Theoretical framework	21
Scope of study	20
Definition of term	22
Limitation of study	18 – 19
CHAPTER 2: LITERATURE REVIEW	23 – 43
CHAPTER 3: RESEARCH METHODOLOGY	
Introduction	44
Research population	47
Research methodology	45 - 46
Sampling design	48
CHAPTER 4: DATA ANALYSIS	50 - 80
Cross tab	81 – 86
CAHPTER 5: CONCLUSION AND RECOMMENDATION	
Conclusion	87
Recommendation	88
Appendices	89 – 92
Bibliography	93

EXECUTIVE SUMMARY.

Generally, my research is about purchasing behavior trough purses among female student in the UiTM Sabah Campus. In this research, I want to know the problem that faced by the students especially female students. The problems that I want to investigate are the female students' satisfactions in term of price, brand, quality and design. Other than that, I'm concerning about the objection which faced by the female students.

The purpose of my studies, are to identify the level of theirs satisfactions, to identify the objection faced by the students especially female, and to know the strategy that used to attract the students to purchase the product.

When conducting this research, I make questionnaires which consist of 18 questions, which my target is the female respondent in the UiTM Sabah Campus. And ask them to answer my questionnaire.

After collected the questionnaires, I have analyze the questions with SPSS version 1.0 software to reduce error in analyzing the questionnaires.

Finally, I provide this final report which consist my finding. This is the complete report which determines the entire problem, limitation, experience, expertise and many more. I hoped that my finding will be useful the students especially the female student, for making better decision when they buying pareses.

CHAPTER 1: INTRODUCTION.

PROBLEM DEFINITIONS.

Topic of research.

My topic of research is to know about the purchasing behavior of the purses or women wallets among the female students in the UiTM Sabah Campus.

Background of the products.

Purse



Purses, such as this one by Burberry, are fashion accessories with a function. In American English, a purse is a small bag, also called a handbag.