

**Universiti Teknologi MARA**

**Online Tax Information Management  
System for  
Tax Division, Treasury Malaysia**

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## ABSTRACT

Treasury Malaysia is one of agencies under Ministry of Finance (MoF). Tax division is part of Treasury Malaysia and responsible to manage the information necessary for decision making in all areas of tax application services. The purpose of this project is to enhance organizational performance by provide an online system for tax division. In addition this project could help the management extend their services electronically, reshape jobs and work flows and perhaps profoundly change the way they conduct their business activities. Among the processes that can be entertained by the *Sistem Pengurusan Maklumat Cukai (SPeC)* are handling applicants profile and their applications, application reports status, file management, task assign for officer and assessment process. In developing this online system, factors such as simplicity, efficiently and accuracy are being focused in order to make SPeC easy to use and solve the problems currently faced by the conventional system. This project primarily used open sources technologies because open source technologies allow creating powerful and fast database-generated Web site applications. Types of open source technologies that being used are Apache, PHP, MySQL and also PHPmyAdmin. Although the SPeC has currently meet with all its objectives, further improvement on file documentation and also full implementation of SPeC are recommended to increase current functionality features of the system.

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# CHAPTER 1

## INTRODUCTION

Computer and the Internet play a big role in our daily life. Almost everything that we used to do manually is now being computerized. Today, the growth of the information communication and technology (ICT), the globalization of trade and the rise of information economies has recast the role of information system in business and management. Information technology is supplying the foundation for new business processes and new ways of distributing information. Many companies and organization now are relying on Information Communication and technology such as internet and networking technology to conduct more of their work electronically. Moreover, information to support business decisions is available any time and anywhere in the organization. In order to improve organizational performance and produce good services or products it is important to keep up with the rapid development of Information Communication and technology (ICT).

### **1.0 Introduction to Treasury Malaysia**

Ministry of Finance (MoF) is one of the core government ministries in Malaysia that is going towards with new technology. In order to cope with new technology MoF always try to keep up with the rapid development of Information Communication and Technology (ICT). One of the agencies under MoF is Treasury Malaysia. In order to fulfil the MoF mission Treasury Malaysia always ensure that all division are provided with the ICT facilities moreover Treasury Malaysia also try to computerized the manual system that being apply by each division. Implementation of online office Information system is become most chosen solution for organizational communication and management information system (MIS).